



FALCON Retained Applicant Fingerprint Processing Guide

National Rap Back

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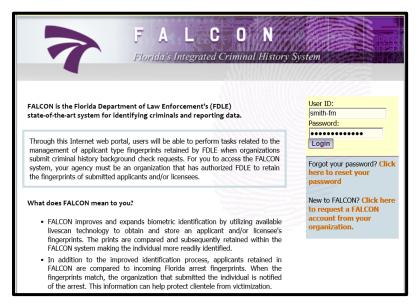
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I. Home Page & Welcome Screen

- 1. Access the FALCON Home Page using the following URL: https://falcon.fdle.state.fl.us.
- 2. After entering a valid User ID and Password, click Login.

Note: Passwords are case-sensitive and must meet the following criteria:

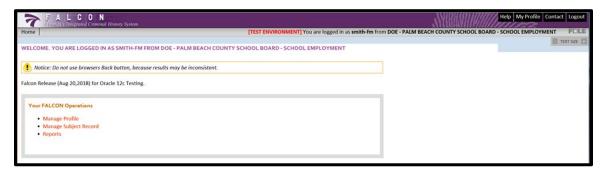
- Be at least eight (8) characters in length;
- Have one (1) character that is a number;
- Be different from the User ID.





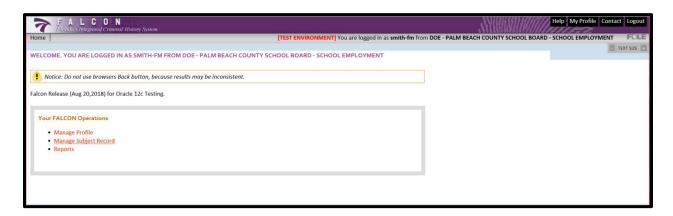
To reset or create a new password, click the **Click here to reset your password** link.

3. After successfully logging into the FALCON application, the Welcome Screen is displayed. Based on the permissions, the User will see their available permissions under "Your FALCON Operations". If the User does not see any available actions, please contact the Florida Department of Law Enforcement's (FDLE) Applicant Services Unit at either ApplicantChecks@fdle.state.fl.us or (850) 410-8161.

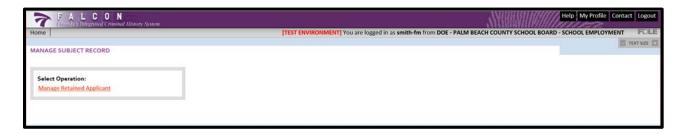


II. Deletion of Retained Applicant Transactions

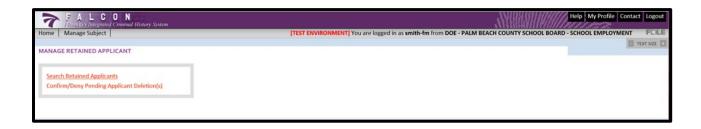
1. In order to delete a retained applicant, the User clicks Manage Subject Record.

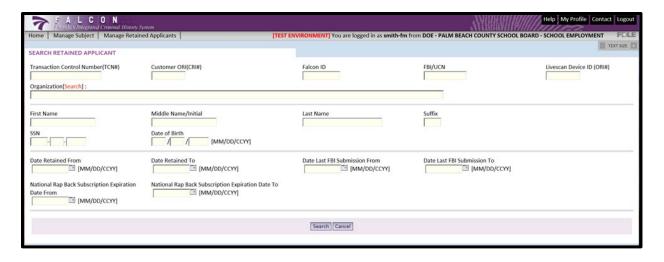


2. On the Manage Subject Record screen, click Manage Retained Applicant.



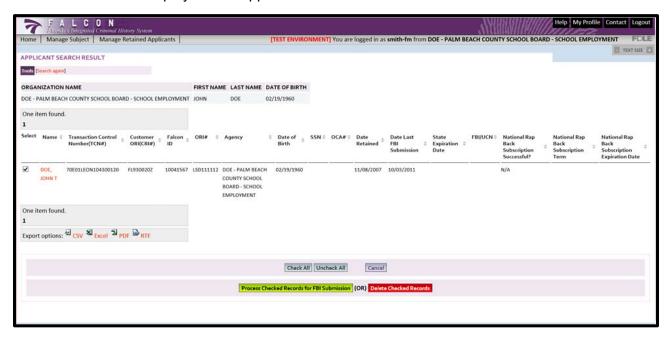
3. On the Manage Retained Applicant screen, click Search Retained Applicants.





- 4. Once on the Search Retained Applicant screen, the User can search for a particular applicant or group of applicants. A search can be conducted as specific or as general as the User prefers. At least one of the following fields is required, however, any combination of fields can be used for the search:
 - Transaction Control Number (TCN#)
 - Customer ORI (CRI#)
 - Falcon ID
 - FBI/UCN
 - Livescan Device ID (ORI#)
 - Organization
 - First Name, Middle Name, Last Name, Suffix
 - SSN (Social Security Number)
 - Date of Birth
 - Date Retained From
 - Date Retained To
 - Date Last FBI Submission From
 - Date Last FBI Submission To
 - National Rap Back Subscription Expiration Date From
 - National Rap Back Subscription Expiration Date To

Once the search parameter(s) are entered, click **Search**. Applicants meeting the search criteria will display on the Applicant Search Result screen.





The results can be sorted by clicking on any column header which displays the ascending/descending arrows. A single click will sort the column in ascending order. Another click on the header will sort the column in descending order. The column header being sorted will be colored distinctly from the other column headers for easy reference.

FALCON will only return a maximum of 2,000 applicants per search with 100 records displayed per page. The User can view and mark applicants for deletion on multiple pages by using the page navigation links located at the top and bottom of the Applicant Search Result screen.



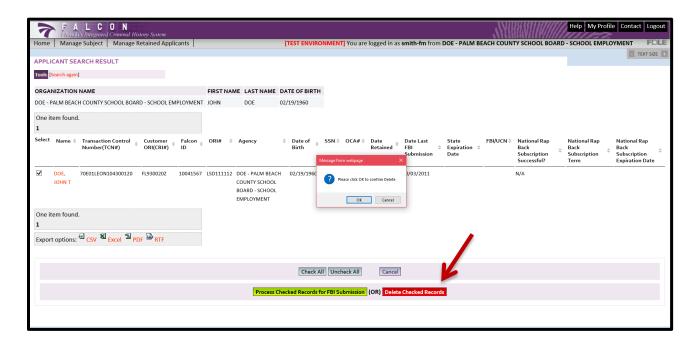
 After reviewing each applicant, mark any applicable applicants for deletion by clicking the checkbox next to the applicant's name. Applicants can be marked either individually or by clicking Check All if all displayed applicants are to be deleted. Select Uncheck All to clear all applicants marked for deletion. Clicking **Cancel** will discard the search results and return the User to the Search Retained Applicant screen.



Export Options are available on the Applicant Search Result screen. The information can be exported as any of the listed files for internal use by the User's agency. The exported file will open in a separate window and will not affect the processing of the applicants.

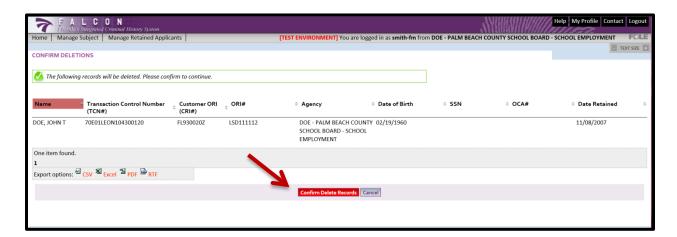


6. After applicants are marked for deletion, click **Delete Checked Records**. The User will receive a confirmation message.



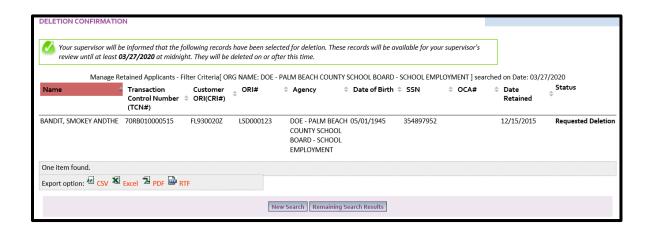
7. The User clicks **OK** to confirm the deletion of the applicant(s) selected. If the User clicks **Cancel**, the confirmation closes and returns the User to the Applicant Search Result screen.

8. The system navigates the User to the Confirm Deletions screen. After each applicant is carefully reviewed and verified, the User clicks **Confirm Delete Records**.





Once Confirm Delete Records is clicked, the applicant is deleted within an established time frame. See Section III, Review of Pending Retained Applicant Deletions for more information.



9. After the User selects Confirm Delete Records, the system navigates the User to the Deletion Confirmation screen. The applicants displayed are pending deletion for Supervisor review. The Supervisor assigned to the User will receive an e-mail notification indicating the applicants requested for deletion. Supervisors should review all pending deletions within the time frame provided in the e-mail.



FalconAdmin@fdle.state.fl.us

Pending Retained Applicant Deletion Notification

1 This message has extra line breaks.

FDLE FALCON System Pending Retained Applicant Fingerprint Deletion(s) Notification

This notification is being sent to advise you that an assigned subordinate within your organization has selected retained applicant fingerprint transactions for deletion from the FDLE FALCON system. To view the selected transactions that are pending deletion, please click on the following link https://falcon.fdle.state.fl.us which will take you to the FALCON Internet login page. You will have until the close of business on 10/07/2021 to review these specific transactions and determine if any need to be removed from pending deletion. Please note that if you choose to take no action before the specified date elapses, these transactions will be permanently removed from the FALCON system.

DOE - PALM BEACH COUNTY SCHOOL BOARD - SCHOOL EMPLOYMENT Organization Name:

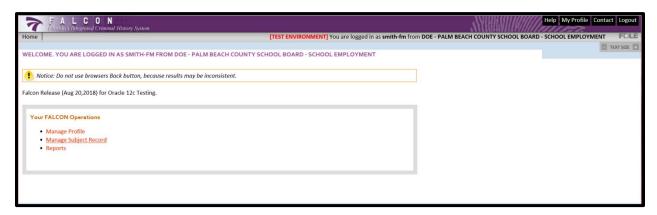
Organization ORI(s): FL930020Z Pending Purge Date: 10/07/2021

Name & User-ID Requesting Deletions: FRIEDA SMITH / smith-fm

If you have any questions regarding this notification, please contact a FDLE member within the eGovernment Criminal History Services Section at (850) 410-8161 -OR- via email at FALCON eGovCHS@FDLE.STATE.FL.US

III. Review of Pending Retained Applicant Deletions - Supervisor

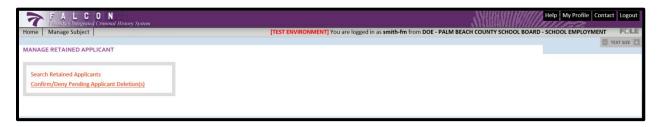
1. To review pending deletions, click Manage Subject Record on the Welcome screen.



2. On the Manage Subject Record screen, click Manage Retained Applicant.



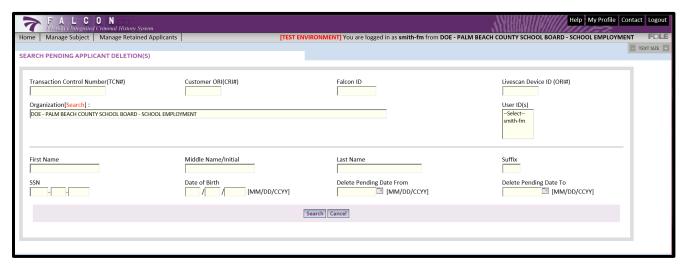
3. On the Manage Retained Applicant screen, click Confirm/Deny Pending Applicant Deletion(s).

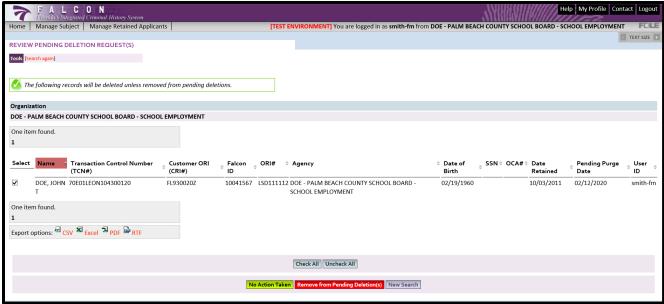


- 4. On the Search Pending Applicant Deletion(s) screen, the User can search for a particular applicant or group of applicants. A search can be conducted as specific or as general as the User prefers. At least one of the following fields is required; however, any combination of fields can be used for the search:
 - Transaction Control Number (TCN#)
 - Customer ORI (CRI#)

- Falcon ID
- FBI/UCN
- Livescan Device ID (ORI#)
- Organization
- First Name, Middle Name, Last Name, Suffix
- SSN (Social Security Number)
- Date of Birth
- Delete Pending Date

Once the search parameter(s) are entered, click **Search**. Applicants meeting the search criteria will display on the Review Pending Deletion Request(s) screen.







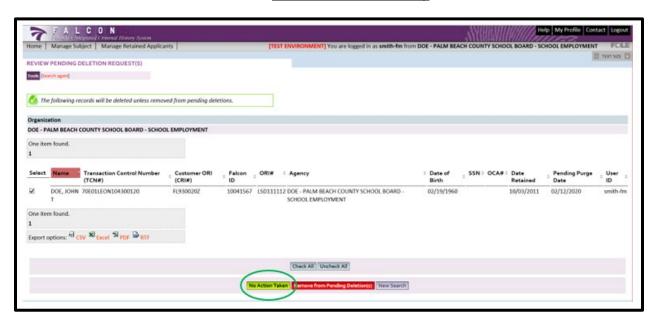
The results can be sorted by clicking on any column header which displays the ascending/descending arrows. A single click will sort the column in ascending order. Another click on the header will sort the column in descending order. The column header being sorted will be colored distinctly from the other column headers for easy reference.



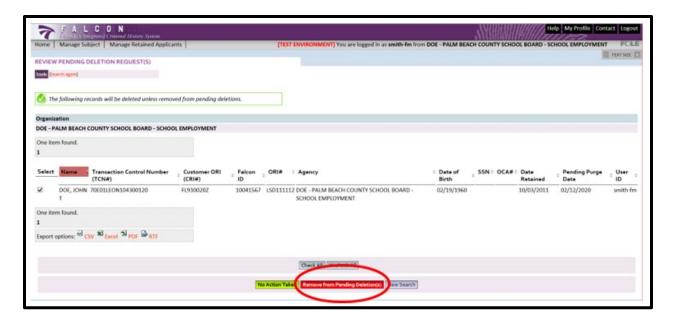
Export Options are available on the Applicant Search Result screen. The information can be exported as any of the listed files for internal use by the User's agency. The exported file will open in a separate window and will not affect the processing of the transactions.



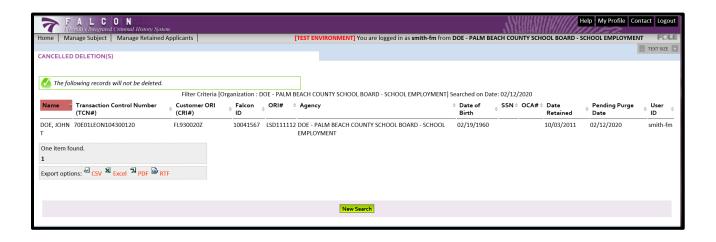
5. Carefully review each applicant listed for pending deletion. If the applicant should be deleted from the FALCON system, click No Action Taken. If no action is taken prior to the purge date, the applicant will automatically delete. All deleted applicants are permanently deleted; as such, in order for a set of fingerprints to be retained again, a new set would need to be submitted. All applicable fees apply.



If the applicant should <u>not</u> be deleted, mark the applicant by clicking the check box next to the applicant's name. Applicants can be marked either individually or by clicking **Check All**, which will select all displayed applicants. To clear all applicants that are marked, click **Uncheck All**. After the appropriate applicants have been marked, click **Remove from Pending Deletion(s)**.



The system will navigate the User to the Cancelled Deletion(s) screen. Clicking **Remove from Pending Deletion(s)** causes the selected applicants to be removed as a pending deletion applicant.

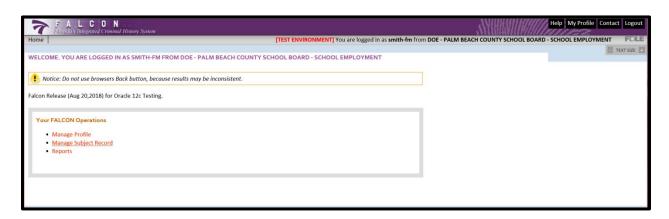


IV. FBI Submission of Retained Applicant Transactions

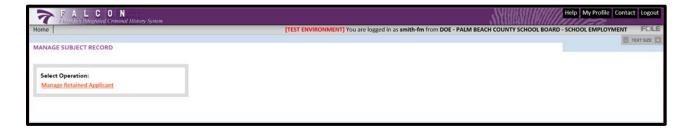
Applicants who are successfully enrolled in the National Rap Back Service (verified under the *National Rap Back Subscription Successful?* column within the agency's retained applicant list), are established in a National Rap Back Subscription. From this point, additional FBI Resubmissions will no longer be necessary as the agency will receive notifications for any out-of-state triggering event, which matches the in-state triggering event notifications currently in place.

If an applicant has <u>not</u> been successfully enrolled in National Rap Back, the following instructions still apply.

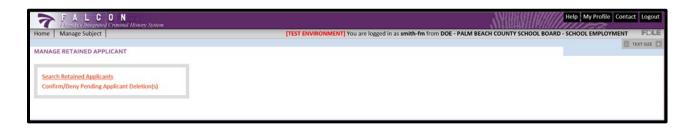
1. On the Welcome screen, click Manage Subject Record.



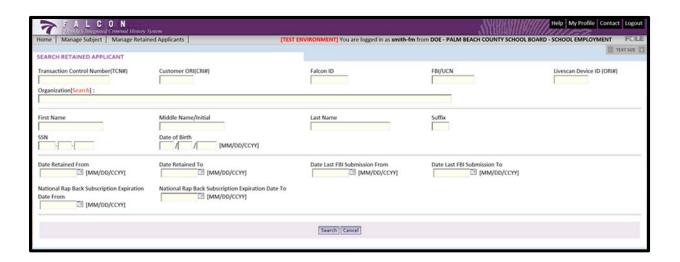
2. On the Manage Subject Record screen, click Manage Retained Applicant.



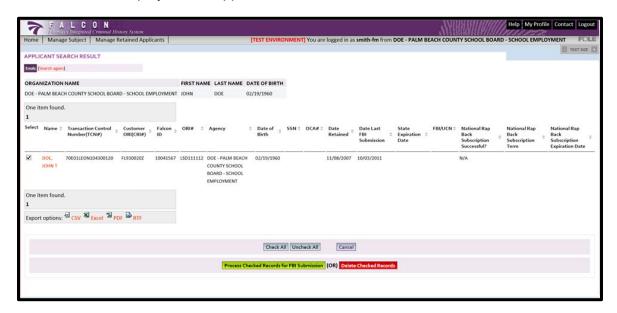
3. On the Manage Retained Applicant screen, click Search Retained Applicants.



- 4. Once on the Search Retained Applicant screen, the User can search for a particular applicant or group of applicants. A search can be conducted as specific or as general as the User prefers. At least one of the following fields is required, however, any combination of fields can be used for the search:
 - Transaction Control Number (TCN#)
 - Customer ORI (CRI#)
 - Falcon ID
 - FBI/UCN
 - Livescan Device ID (ORI#)
 - Organization
 - First Name
 - Middle Name/Initial
 - Last Name
 - Suffix
 - SSN (Social Security Number)
 - Date of Birth
 - Date Retained From
 - Date Retained To
 - Date Last FBI Submission From
 - Date Last FBI Submission To
 - National Rap Back Subscription Expiration Date From
 - National Rap Back Subscription Expiration Date To



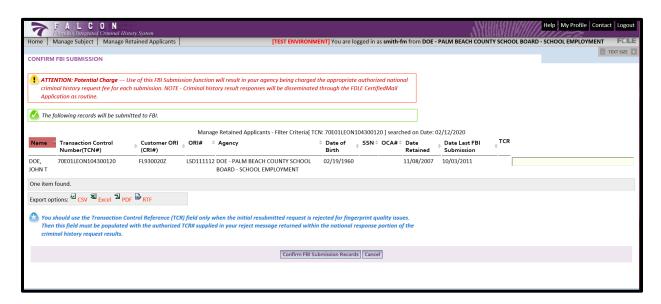
Once the search parameter(s) are entered, click **Search**. Applicants meeting the search criteria will display on the Applicant Search Result screen.



The User can review each applicant listed. If the applicant(s) should be submitted to the FBI, mark the applicant(s) by selecting any applicable applicant(s) for submission by clicking the checkbox next to the applicant's name. Applicants can be marked either individually or by clicking **Check AlI** at the bottom of the screen if all displayed applicants are to be submitted.

To clear all applicants that are marked, click **Uncheck All**. After the appropriate applicants have been marked, click **Process Checked Record for FBI Submission**. Please note, all applicable fees apply for each applicant submitted to the FBI.

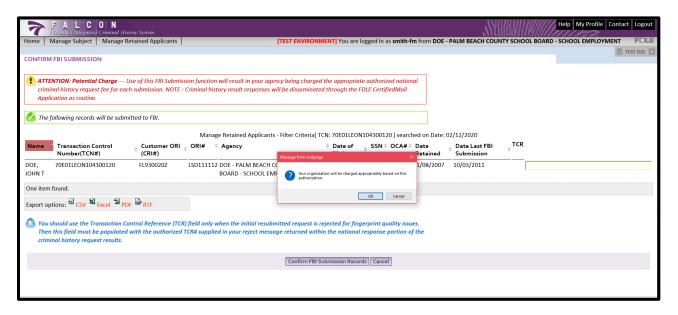
The system navigates the User to the Confirm FBI Submission screen. The screen displays all applicants that were marked for FBI Submission and indicates that all applicable fees apply.



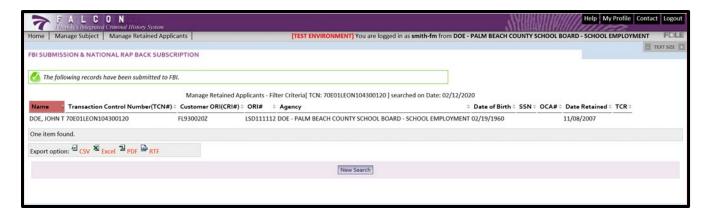
If the FBI Submission is for a previously-rejected FBI Submission, enter the Transaction Control Reference (TCR) number in the TCR field. A TCR number is issued by the FBI and located in Field 1.009 of the FBI Message contained in the initial national criminal history response.



The TCR number is at least 10 characters and no more than 40 characters in length. All TCR numbers entered should be carefully reviewed for accuracy. If a TCR number is invalid, the submission will be rejected.



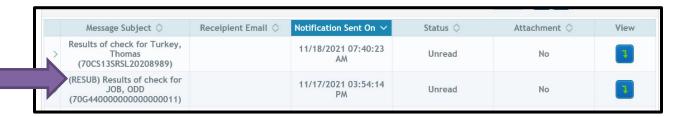
- 10. Once all applicants have been carefully reviewed on the Confirm FBI Submission screen, the User clicks Confirm FBI Submission Records. The system will display the following confirmation message, "Your organization will be charged appropriately based on this authorization." The User clicks OK to confirm the submission(s) of the applicant(s) selected. If the User clicks Cancel, the confirmation closes and returns the User to the Applicant Search Result screen.
 - To stay current on criminal history record fees, please visit FDLE's Applicant Services Unit website at https://www.fdle.state.fl.us/Criminal-History-Records/Obtaining-Criminal-History-Information.aspx and select the Fee Schedule link.
- 6. Once the User clicks **OK**, the system navigates the User to the FBI Submission & National Rap Back Subscription screen where the User receives a confirmation message indicating the applicant(s) were successfully submitted to the FBI.





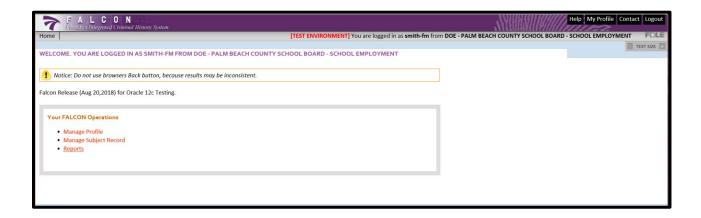
Although the FBI Submission charge is for the national portion, FDLE also provides a complete state record check, which includes a search through state criminal history records in addition to hot files and sexual and habitual offender registrations contained within state and federal databases.

7. FBI Submissions through FALCON are typically will be processed within three (3) business days and the respective results of the applicant's criminal history check are posted to the FDLE Information Notification System (FINS) application. FBI Resubmissions display "(RESUB)" in the subject line in order to differentiate them from initial submission results.



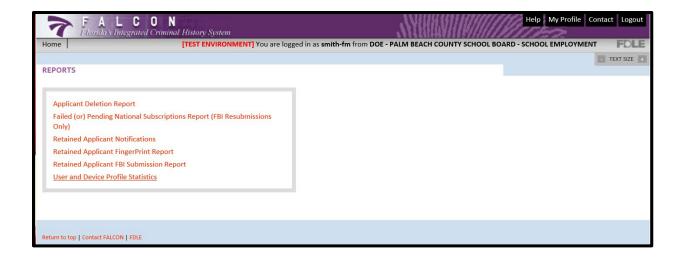
V. FALCON Reports

1. To access reports available to the User, click **Reports** on the Welcome screen. The system navigates the User to the Reports screen.

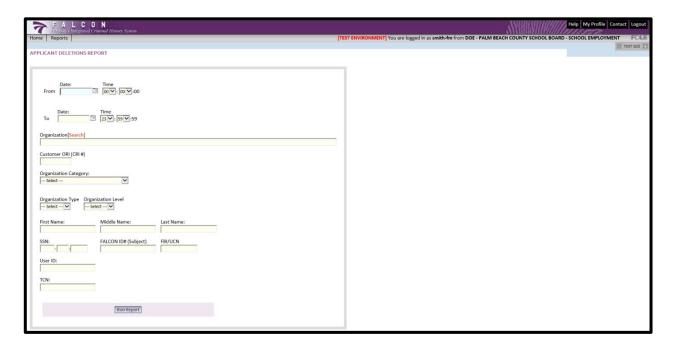


FALCON reports provide users with an effective tool to manage their FALCON applicants. These reports offer a comprehensive and informative look into an agency's applicants including any actions performed by the agency's users. The reports can be tailored to fit an agency's specific need using the many search parameters available. Each report can be exported into several formats which can then be manipulated and used for an agency's internal use. The reports available to users are:

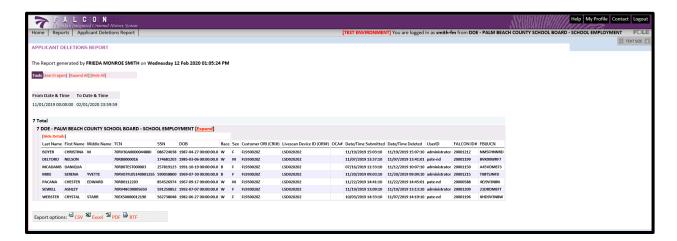
- Applicant Deletion Report
- Failed (or) Pending National Subscriptions Report (FBI Resubmissions Only)
- Retained Applicant Notifications
- Retained Applicant Fingerprint Report
- Retained Applicant FBI Submission Report
- User and Device Profile Statistics



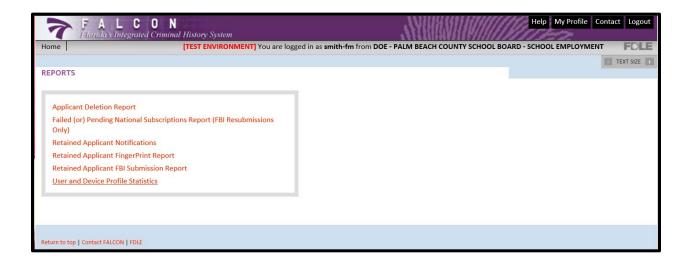
2. To access the Applicant Deletions Report, the User clicks Applicant Deletion Report.



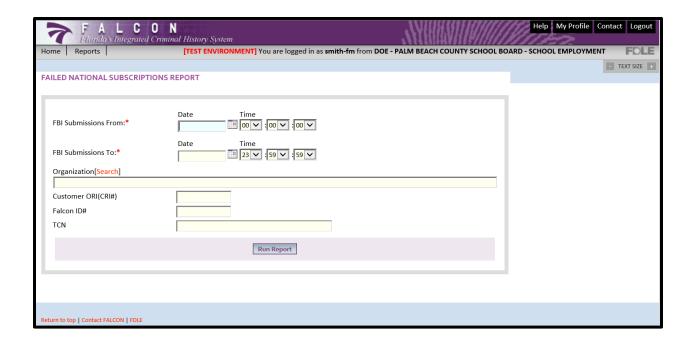
The User enters the applicable search criteria and clicks Run Report. The system
displays results based on the search criteria. The User can choose to Expand or Hide
Details for the results displayed.



4. To return to the Reports screen, the User clicks **Reports** in the upper, left corner of the screen. To return to the Applicant Deletions Report search screen, the User clicks **Search Again**.



 To access the Failed (or) Pending National Subscriptions Report (FBI Resubmission Only), the User clicks Failed (or) Pending National Subscriptions Report (FBI Resubmission Only).



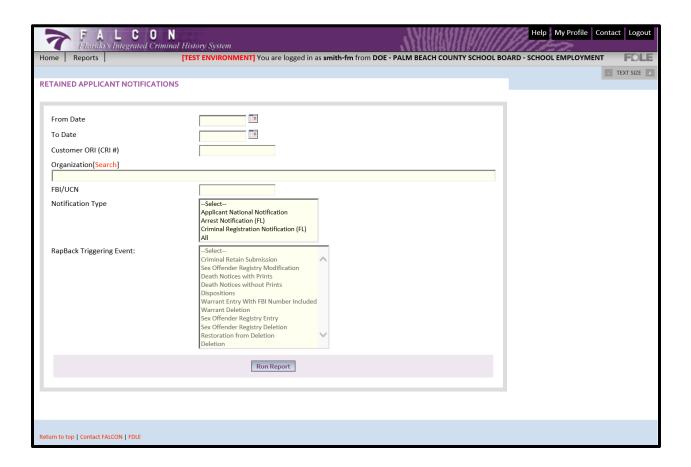
The User enters the applicable search criteria and clicks Run Report. The system displays results based on the search criteria. The User can choose to Expand or Hide Details for the results displayed.



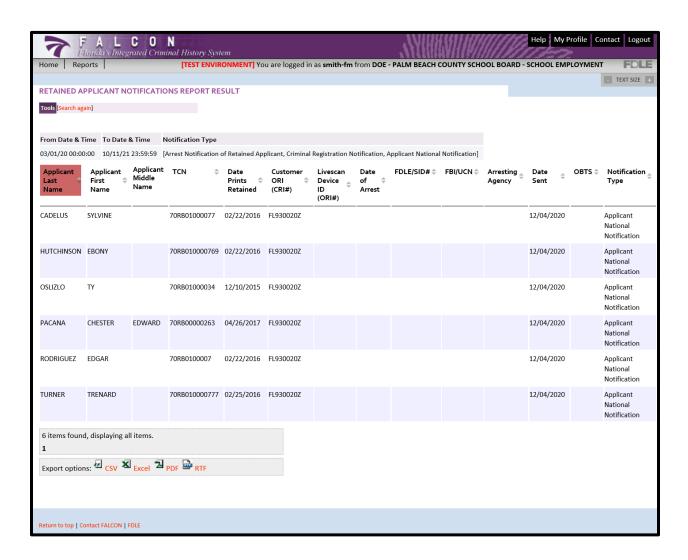
7. To return to the Reports screen, the User clicks **Reports** in the upper, left corner of the screen. To return to the Failed (or) Pending National Subscriptions Report (FBI Resubmissions) search screen, the User clicks **Search Again**.



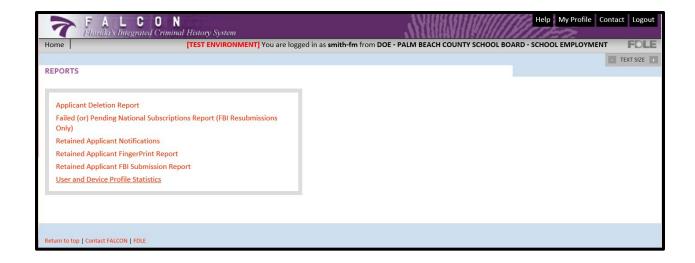
8. To access the Retained Applicant Notifications, the User clicks Retained Applicant Notifications.



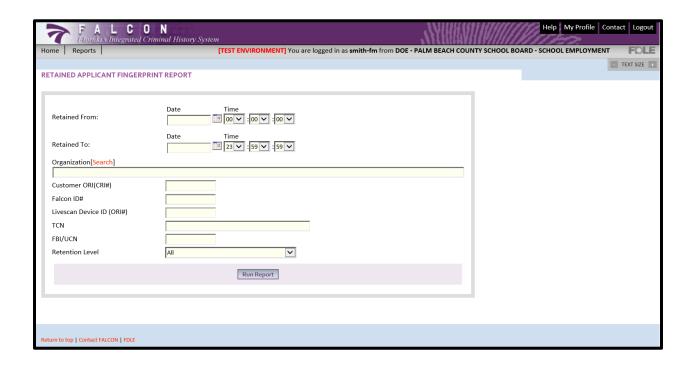
 The User enters the applicable search criteria and clicks Run Report. The system displays results based on the search criteria. The User can choose to Expand or Hide Details for the results displayed.



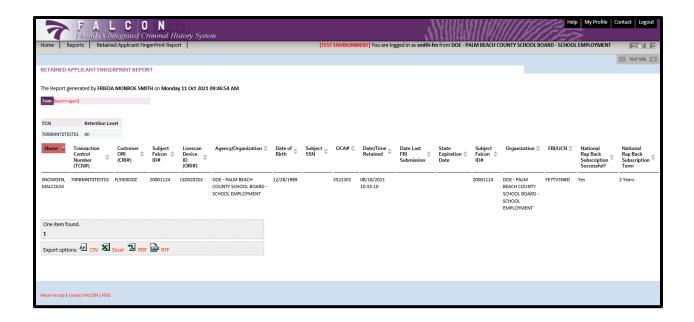
10. To return to the Reports screen, the User clicks Reports in the upper, left corner of the screen. To return to the Retained Applicant Notifications search screen, the User clicks Search Again.



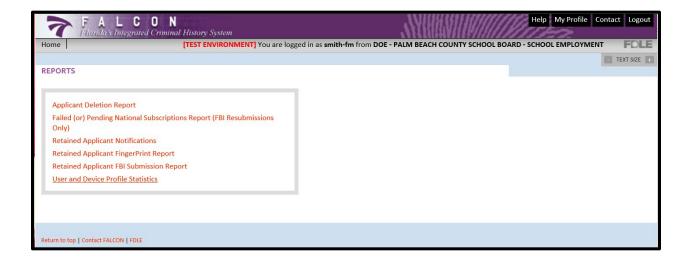
11. To access the Retained Applicant Fingerprint Report, the User clicks **Retained Applicant Fingerprint Report**.



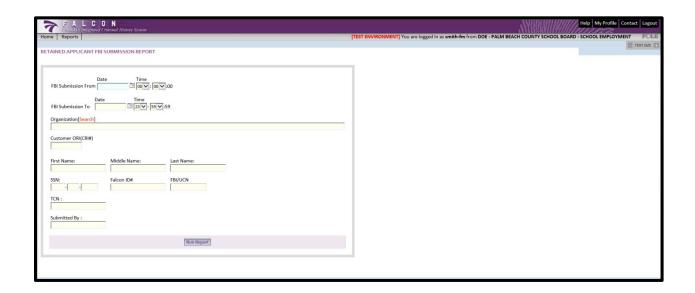
12. The User enters the applicable search criteria and clicks **Run Report**. The system displays results based on the search criteria. The User can choose to Expand or Hide Details for the results displayed.



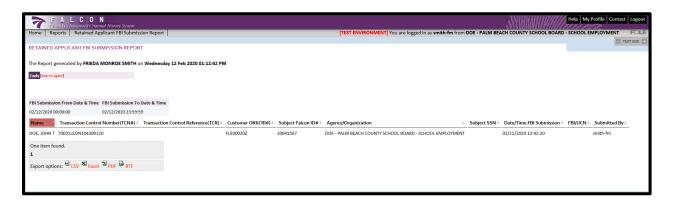
13. To return to the Reports screen, the User clicks **Reports** in the upper, left corner of the screen. To return to the Retained Applicant Fingerprint Report search screen, the User clicks **Search Again**.



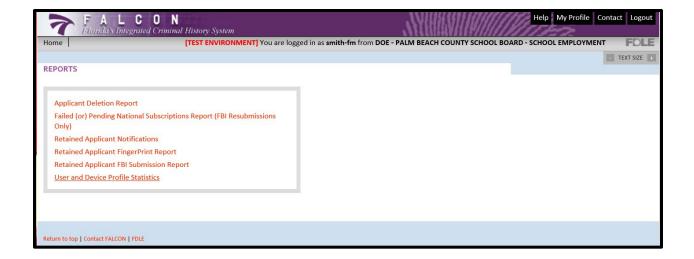
14. To access the Retained Applicant FBI Submission Report, the User clicks **Retained Applicant FBI Submission Report**.



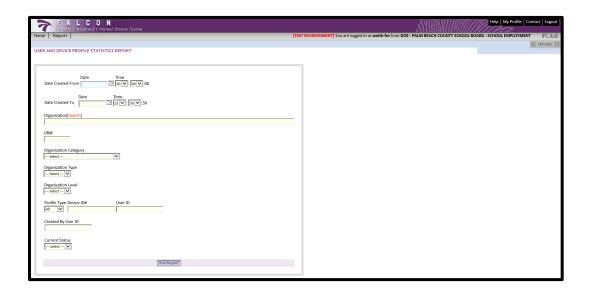
15. The User enters the applicable search criteria and clicks **Run Report**. The system displays results based on the search criteria. The User can choose to Expand or Hide Details for the results displayed.



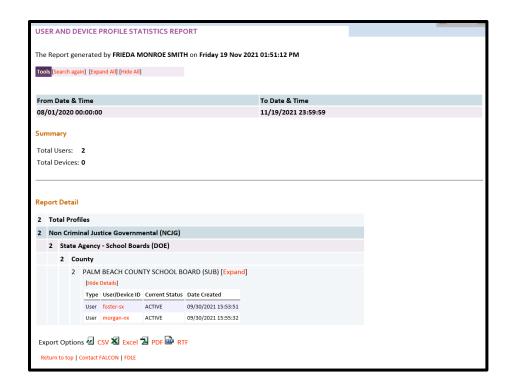
16. To return to the Reports screen, the User clicks **Reports** in the upper, left corner of the screen. To return to the Retained Applicant FBI Submission Report search screen, the User clicks **Search Again**.



17. To access the User and Device Profile Statistics, the User clicks **User and Device Profile Statistics**.



18. The User enters the applicable search criteria and clicks **Run Report**. The system displays results based on the search criteria. The User can choose to Expand or Hide Details for the results displayed.



VI. FALCON Terms & Definitions

Arrest Notification: A notice sent to an employing or licensing agency informing them one of their subject's retained fingerprints was identified with fingerprints of an incoming Florida arrest or national arrest if the agency has registered with Rap Back. Also, commonly referred to as an arrest hit notification.

CRI #: Customer Originating Agency Identifier (ORI). For the purposes of electronic fingerprinting, what is typically known as your Customer ORI is referred to as a CRI.

Criminal Registration Notification: A notice sent to an employing or licensing agency informing them one of their subject's retained fingerprints was identified with fingerprints of an incoming Florida criminal registration or national registration if the agency has registered with Rap Back. A criminal registration occurs when a felon, as designated by a Court, registers with and is fingerprinted by their local Sheriff's Office, as required by Florida Statute. A criminal registration is NOT an arrest.

FALCON ID #: A unique sequence number generated by FALCON for each submitted applicant.

FALCON TxID: A unique sequence number generated by FALCON for each submitted transaction.

Livescan Device ID (ORI#): For the purpose of electronic fingerprinting, the ORI # refers to the Livescan Device ID from which the transaction originated.

National Rap Back Service: Authorized agencies submit fingerprints of civil applicants, employees, volunteers, licensees, security clearance candidates, etc. to a repository such as a state SIB or the FBI Next Generation Identification (NGI) Program, and ask to subscribe to those fingerprints. The repository retains those fingerprints (as New Identities or within existing Identities) and sets subscriptions for those authorized contributors. The repository notifies the contributors of any future reported events they would normally be authorized to receive that are matched to their subscribed Identities.

National Rap Back Subscription: A set period of time in which a retained applicant's fingerprints are stored within the FBI's NGI Program for the purposes of out-of-state arrest hit or event notifications.

National Rap Back Subscription Expiration: A date in which an applicant's fingerprints retention is set to expire and be purged from the FBI's NGI Program. While expiration dates are automatically set for each subscription based on state and federal guidelines, FDLE has created a means to automatically extend/renew subscriptions upon the organization's payment of invoice(s).

OBTS: Offender Based Tracking System. A unique number assigned at the time of arrest by the arresting agency. It is used to track the arrest event throughout all phases of the criminal justice process.

Organization Category: The criminal justice status of an organization. Options include: Criminal Justice, Non-Criminal Justice Governmental, Non-Criminal Justice Non-Governmental, and Non-Criminal Justice Performing Criminal Justice.

Organization Level: The level of governmental structure (state or county) at which the organization operates.

Organization Type: The business functions of an organization (examples: State Agency – School Boards DOE, VECHS – Private Schools).

Retention Date: The actual date an applicant's fingerprints were retained. This date may not be the same as the date of submission due to the FDLE workflow process for retaining fingerprints.



If there are any questions regarding this process or the FALCON system, non-criminal justice agencies can contact the Applicant Services Unit via e-mail at applicantchecks@fdle.state.fl.us or via phone at (850) 410-8161. Criminal justice agencies can contact the Information Delivery & Education section via e-mail at CJISIDE@fdle.state.fl.us or via phone at (850) 410-7126.