



## SECTION 2

# PROFESSIONAL STANDARDS UNIT



SPECIAL AGENT SUPERVISOR  
MARK MITCHELL



# SECTION 2

## Office of Executive Investigations Professional Standards Unit Calendar Year (CY) 2020

The Office of Executive Investigations, Professional Standards Unit, is responsible for receiving, processing, and investigating all complaints of alleged administrative and criminal misconduct by members of the Florida Department of Law Enforcement (FDLE).

The Professional Standards Unit, located at FDLE Headquarters, is supervised by a Special Agent Supervisor and staffed by four Inspectors and one Senior Crime Intelligence Analyst.

Per FDLE Policy 3.5, FDLE will review or investigate all complaints received by any means that allege a member has violated law, policy, procedures, or otherwise failed to conduct himself or herself in the manner expected of an FDLE member. Any resulting disciplinary actions will be applied fairly and consistently. This report provides an analysis of Professional Standards cases for calendar year (CY) 2020. For additional information regarding each analysis, please refer to the designated chart specified.

- As of December 31, 2020, FDLE employed 1,750 members statewide, including 466 sworn members. The Miami Regional Operations Center (MROC) has the greatest number of sworn members at 69. Criminal Justice Information Services (CJIS) has the greatest number of non-sworn members with 281. [Chart 2.1]
- The Professional Standards Unit completed 34 “full” Internal Investigations and 48 Preliminary Reviews, totaling 82 cases for CY 2020. This compares with 58 “full” Internal Investigations and 61 Preliminary Reviews, totaling 119 cases in CY 2019. [Chart 2.2]
- The number of cases involving members located at the Orlando Regional Operations Center (OROC) during CY 2020 showed the largest increase as compared to CY 2019. The region having the most substantial decrease in cases during CY 2020 was MROC. [Chart 2.3]
- During CY 2020, At-Fault Vehicle Accidents were the most common type of incident / violation (13), followed by Standards of Member Conduct (7). [Chart 2.4]



## SECTION 2

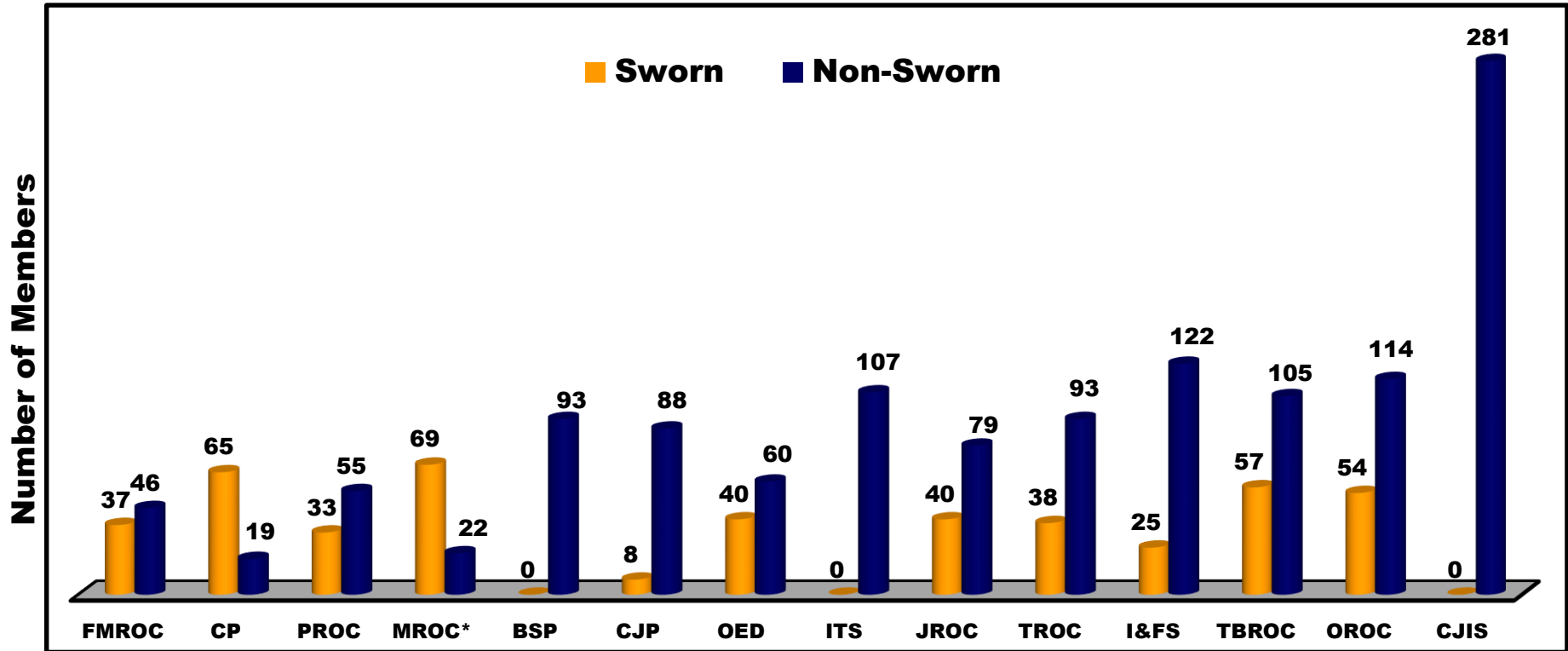
- Sustained case findings in “full” Internal Investigations decreased 34% during CY 2020 as compared to CY 2019. Not Sustained, No Investigation Warranted and Unfounded cases decreased 100%. Exonerated cases increased 100%. [Chart 2.5]
- From CY 2019 to CY 2020, Internal cases resulting in Oral Counseling, Suspension, Resignations and Demotions all decreased. Written Reprimands as a result of investigations remained the same as CY 2019 however Oral Reprimands increased 100%. [Chart 2.6]
- Comparison of Preliminary Reviews completed indicated all types of Preliminary Reviews decreased from CY 2019 to CY 2020 except for a State Property Damage Preliminary Review, which was introduced in CY 2020, and Complaints Referencing a FDLE Member. Complaints Referencing a FDLE Member increased 22% from CY 2019 to CY 2020. [Chart 2.7]
- During CY 2020, Performance Issues submitted by the regions and program areas (48) remained the same as compared to CY 2019 (48). The Business Support Program (BSP), Investigations & Forensic Science (I&FS) Headquarters (HQ), Jacksonville Regional Operations Center (JROC), Office of the Executive Director (OED), Criminal Justice Professionalism (CJP) and Tallahassee Regional Operations Center (TROC) all had decreases in Performance Issues submitted. CJIS, Fort Myers Regional Operations Center (FMROC), MROC, OROC, Pensacola Regional Operations Center (PROC) and Tampa Regional Operations Center (TBROC) all had increases in Performance Issues submitted. The Capitol Police (CP) and Information Technology Services (ITS) program areas had the same number of Performance Issues submitted from CY 2019 to CY 2020. [Chart 2.8]
- From CY 2019 to CY 2020, action taken for Performance Issues resulted in a decrease for all categories except for Written Reprimands which increased by 100%. [Chart 2.9]
- Driving under the influence was the only Criminal allegation investigated or reviewed during CY 2020. This incident is currently under review, and therefore reflected in the “Pending / Active” column of Chart 2.4, not the “DUI” column.
- During CY 2020 there were 6 Early Intervention System (EIS) Alerts caused by FDLE members who met established risk indicator thresholds. There were 5 FDLE members who met the threshold of having 2 risk indicators within a six-month period, and 1 FDLE member who met the threshold of 3 risk indicators within a twelve-month period. In CY 2020, no member met the threshold of 4 risk indicators within a two-year period.



# CHART 2.1

## Total Members per Region / Divisions for Calendar Year 2020 As of December 31, 2020, there were a total of 1,750 FDLE Members

Sworn = 466, Non-Sworn = 1,284

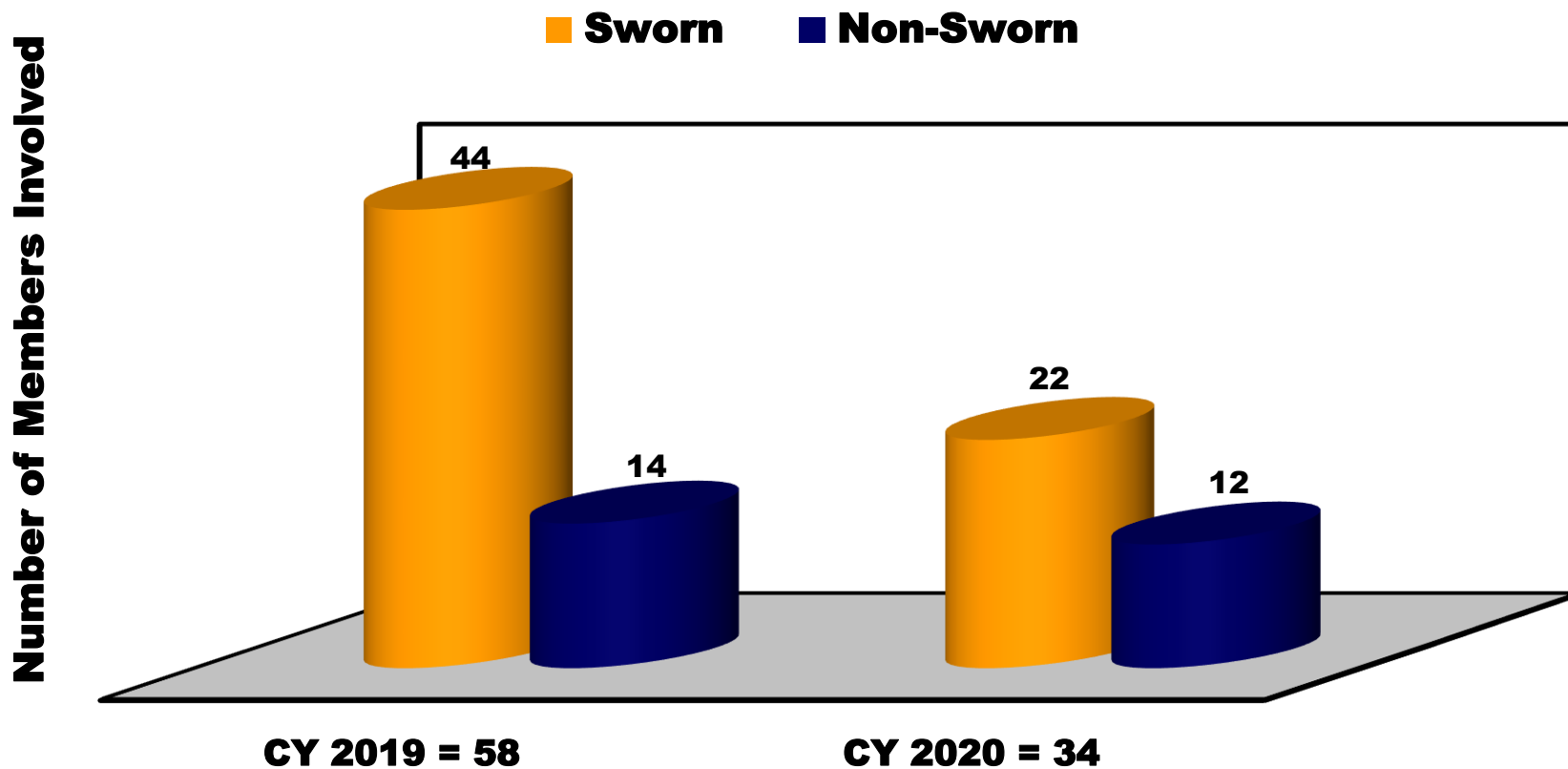


\*This Regional Operations Center Does not Contain a Crime Lab, Increasing the Ratio of Sworn to Non-Sworn Members Compared to Regions With Crime Labs



# CHART 2.2

## Internal Investigation Cases Involving Sworn & Non Sworn Members for Calendar Year 2019 & Calendar Year 2020





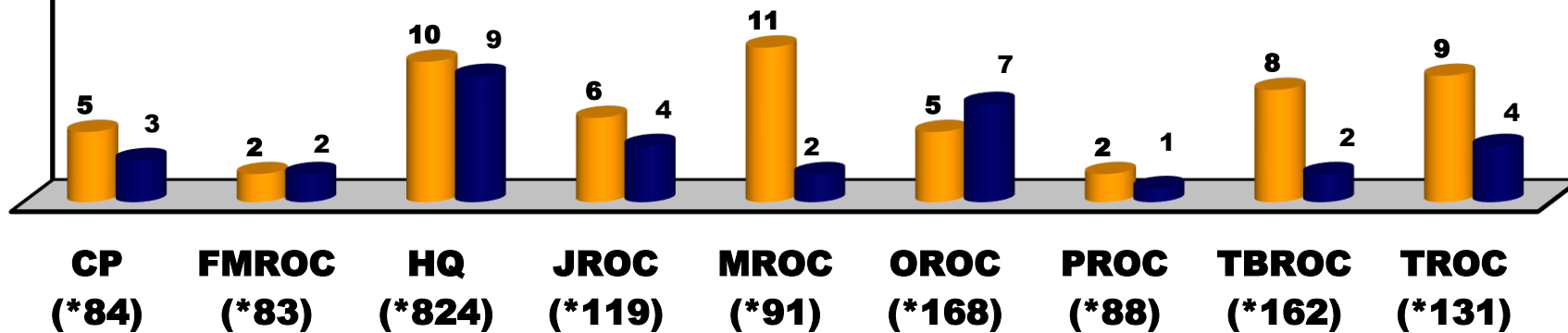
# CHART 2.3

## Comparison of Internal Investigation Cases by Region / Program Area

Number of Cases

2019 = 58

2020 = 34



\*Total Number of Members Per Region / Program Area for Calendar Year 2020

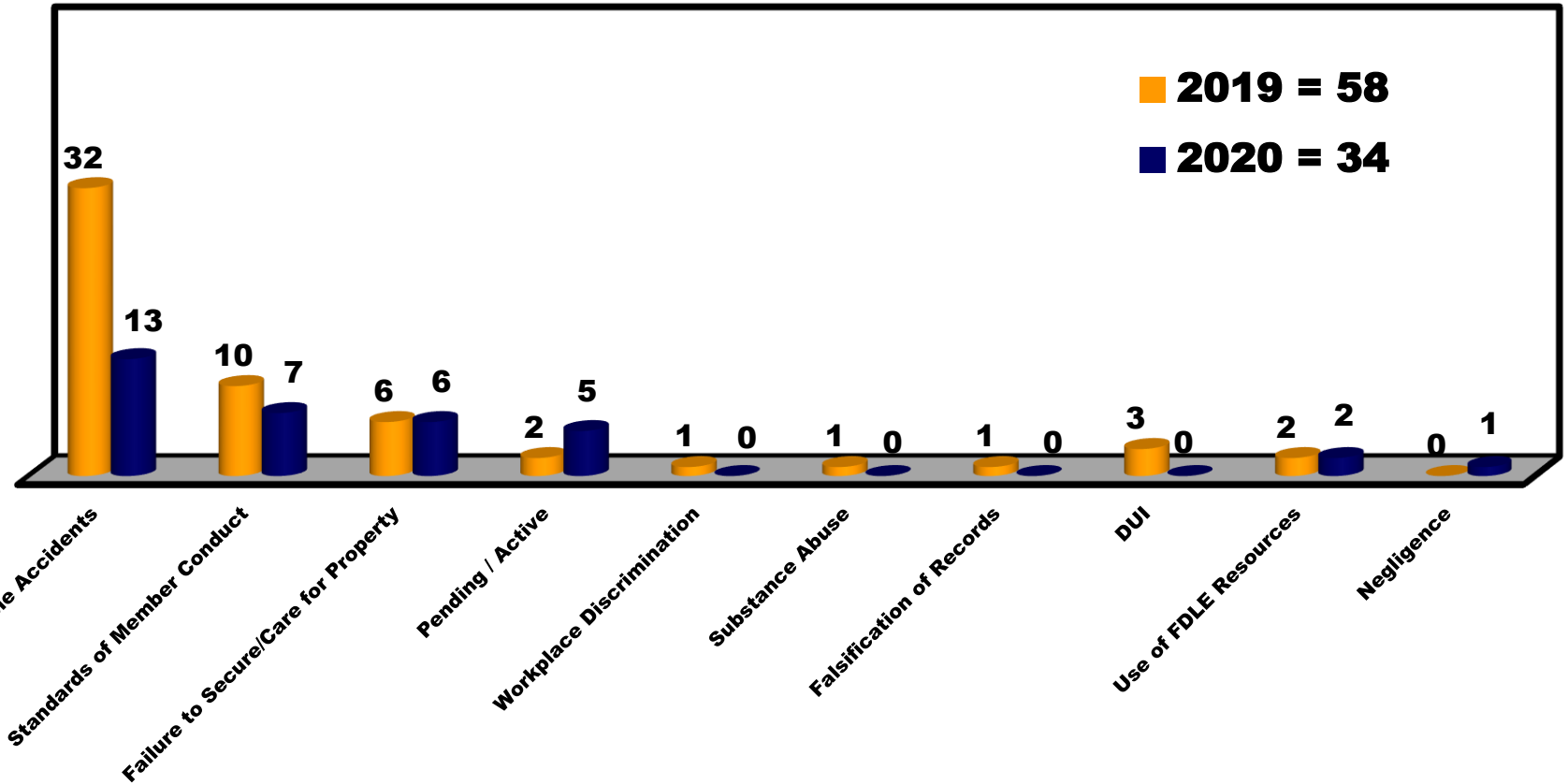


# CHART 2.4

## Most Common Allegations / Violations

Number of Violations

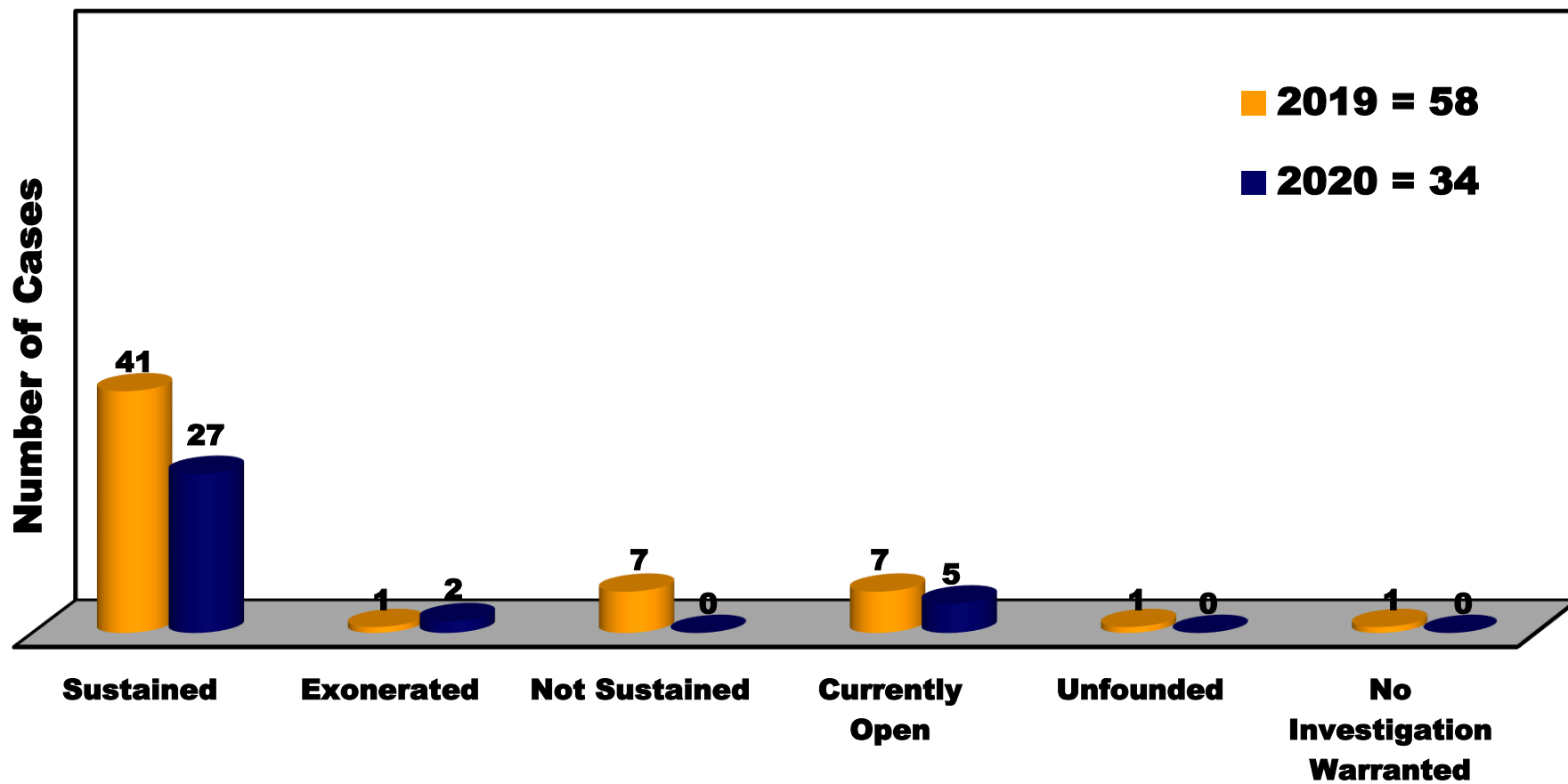
■ 2019 = 58  
■ 2020 = 34





# CHART 2.5

## Internal Investigation Case Findings

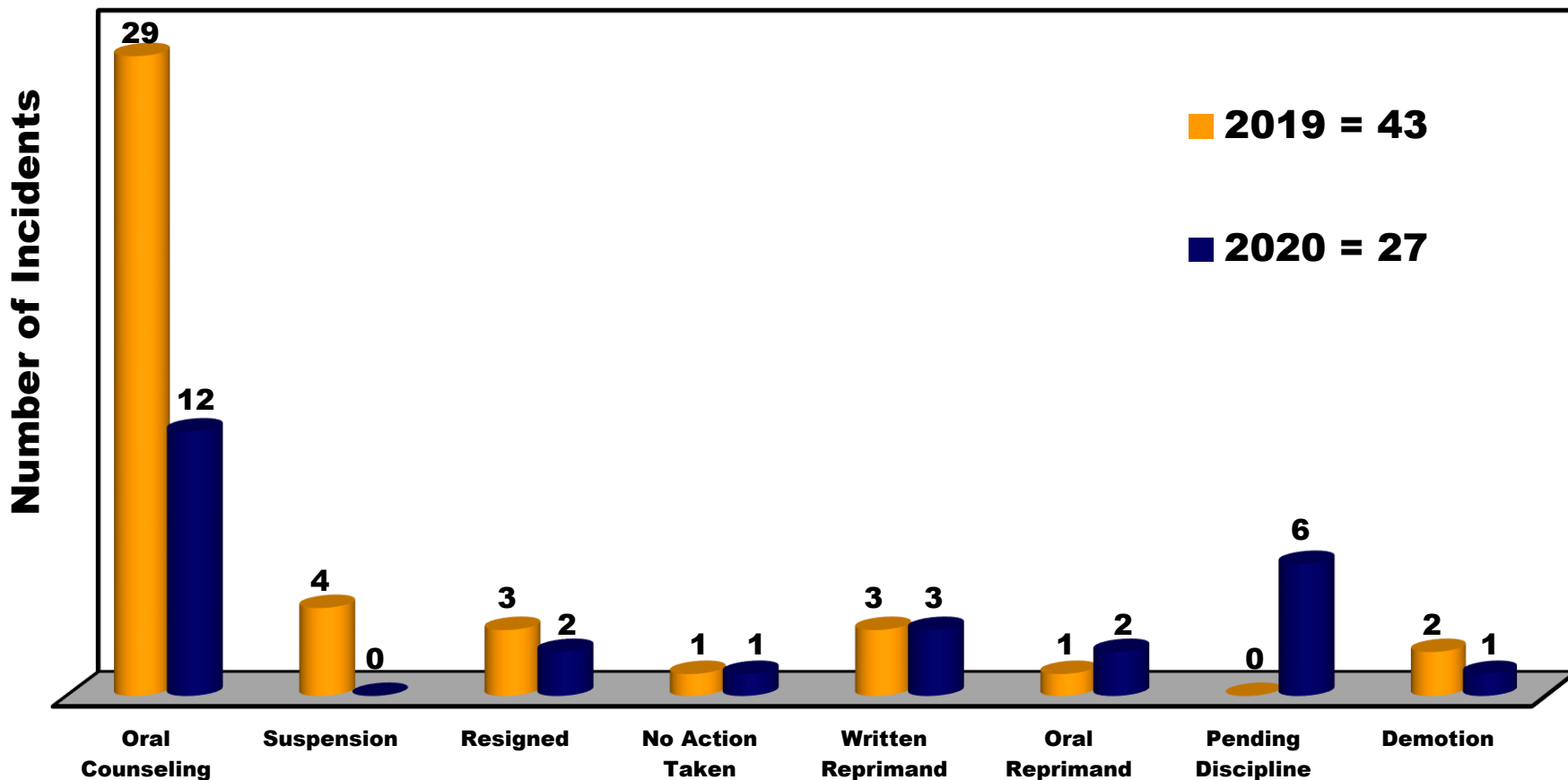






# CHART 2.6

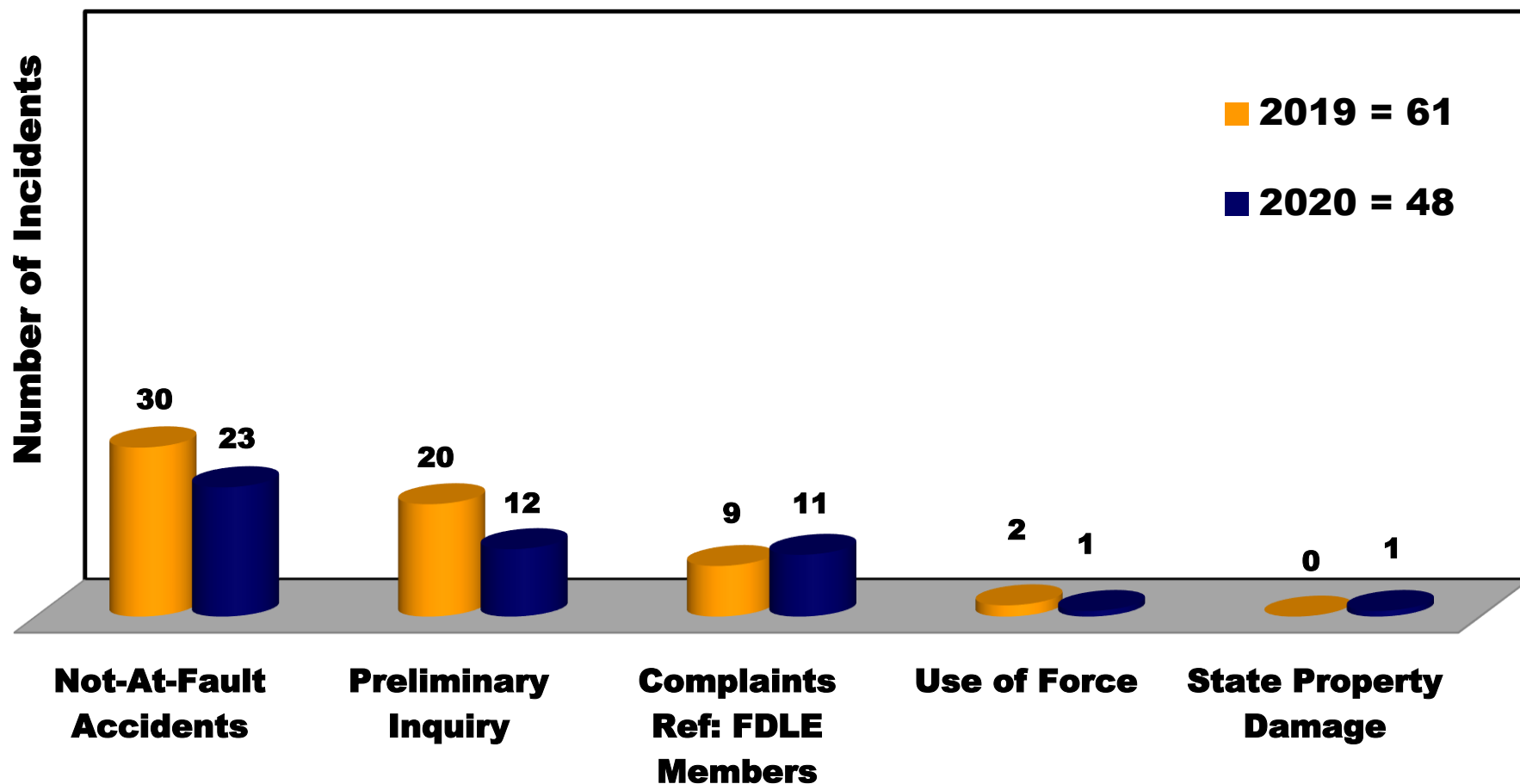
## Discipline Imposed for Sustained Cases





# CHART 2.7

## Comparison of Preliminary Reviews Completed



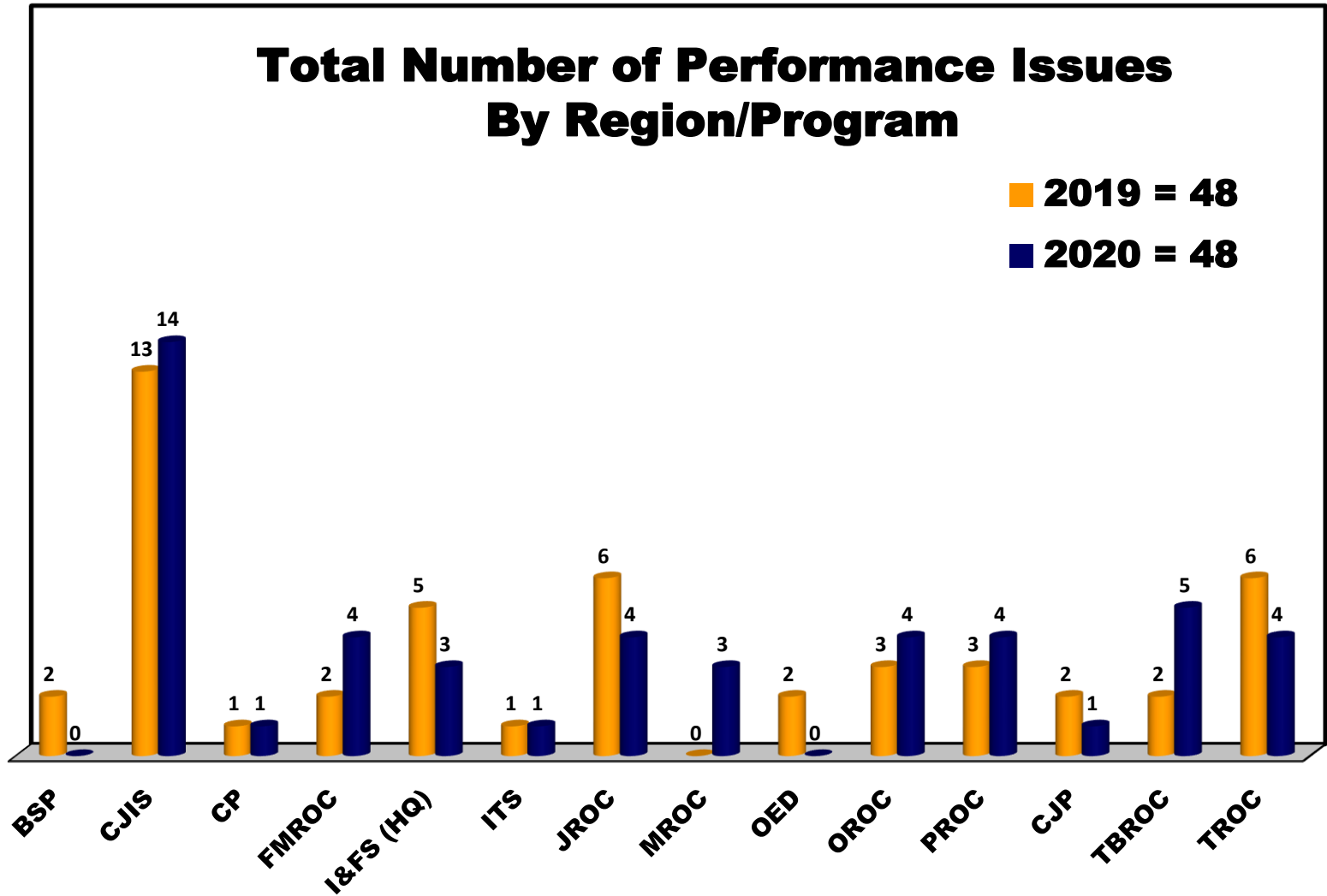


# CHART 2.8

Number of Performance Issues

## Total Number of Performance Issues By Region/Program

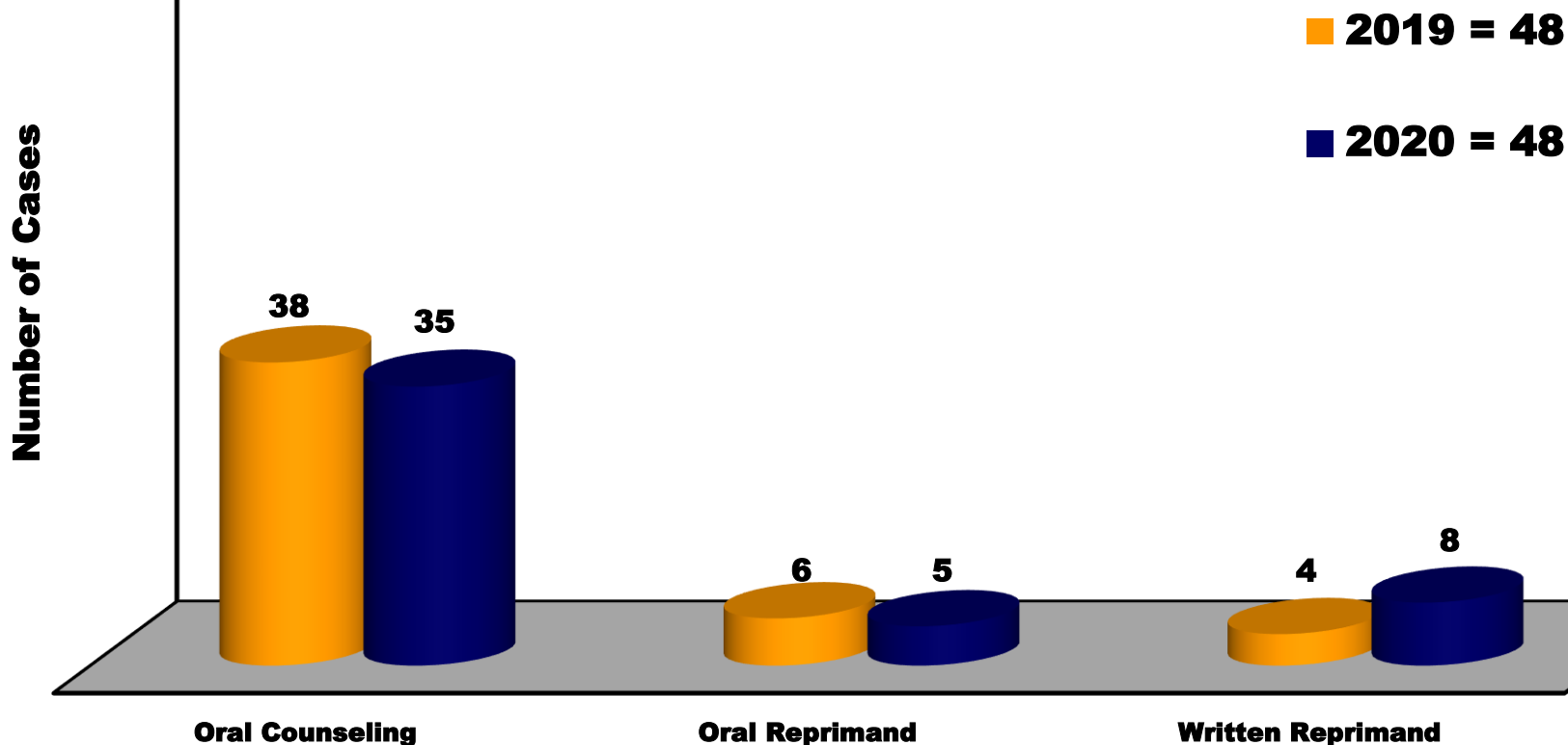
■ 2019 = 48  
■ 2020 = 48





# CHART 2.9

## Action Taken for Performance Issue Cases





# CHART 2.10

