



LEADERSHIP FOR HANDLING A CRITICAL INCIDENT February 10, 2020

Gulf State College, Advanced Technology Center
5230 West Highway 98, Panama City, FL 32401



When your city or county is in crisis, the last thing you want to be doing is making a plan. Your response and communication in a crisis situation can make all of the difference in your communities' reaction to the situation and to your agency. This training is designed to equip Florida's law enforcement agencies with the tools to tailor a plan for when the worst happens. From who responds to the first call, to notifying families, and helping your community heal we want to help you offer more than "thoughts and prayers."

Part 1 – "0 to 30 Minutes" – Decisions made by first responding police supervisors at the scene of an active shooter event are critical and can greatly affect the outcome of the incident. Since Columbine, law enforcement agencies have adjusted tactical training and many continue to do so, based on lessons learned. What has not evolved is the on-scene initial incident management. This course is designed to offer first line supervisors and mid-level managers a framework, based on ICS principles, to make critical life-saving decisions and assignments.

Part 2 – "30 Minutes to 72 Hours" – Law enforcement agencies with jurisdiction at an active shooter event may succeed in rapidly ending a threat and saving lives. However, officers will still face an onslaught of complex management issues related to the large number of responders, phantom reports of additional threats, securing the scene, investigating the shooter's transportation and home location. There will also be pressure from the media, family members, elected officials, and private entities who require rapid and accurate information to begin reunification and recovery. This urgent transition from threat to overall incident management is often overlooked in traditional tactical training related to active assailant incidents.

Instructors:

Chief Michelle Cook, Atlantic Beach Police Department – Michelle entered law enforcement as a Patrol Officer in 1992. After two promotions (Sgt. and Lt.), and three appointments to the Staff (Asst. Chief, Chief, Director), Michelle retired in July 2017 as a 3-star Director, and 3rd in command, from the Jacksonville Sheriff's Office. As Director of Patrol and Enforcement, her responsibilities included the strategic deployment and activities of 1,200 first responders and community relations personnel, and direct management of a budget of \$100 million. She also oversaw the more than 1,000 special events that occur in the Downtown Jacksonville area each year. In August of 2017 Michelle became the Chief of Police for the City of Atlantic Beach. With 30 sworn officers, the ABPD serves a population of just over 14,000 and handles over 22,000 calls for service a year.

Assistant Chief Adam Pendley, Jacksonville Sheriff's Office – Adam started in law enforcement as a volunteer reserve police officer with the Jacksonville Sheriff's Office (JSO) in 1991, moving into a full time position with JSO as a police dispatcher and dispatch supervisor. In 1998, Adam started as a police officer with JSO. Adam worked in patrol and community problem response teams. He was promoted to Sergeant in 2005. As a Sergeant, Adam was selected to lead a team of officers for a Police Executive Research Forum (PERF) deployment of specialized neighborhood policing efforts. After promotion to Lieutenant in 2011, Adam worked as a Patrol Watch Commander, Field Training Office Commander, and Emergency Preparedness Unit Commander with concurrent duties as the Emergency Coordinating Officer for the county emergency operations center.

In 2015, Adam was appointed to Assistant Division Chief. For three years, Adam managed the day-to-day operations of the 911 communications center. Earlier this year, Adam transferred to the Special Events Division which includes oversight of major sporting and entertainment events, secondary employment, and emergency preparedness. Adam continues to work often in unified command for local incident management teams and he is also a member of the state's regional incident management team.

Registration:

To register for this class, go to the registration web address provided and follow the prompts for a quick, easy registration: <https://fdlefcjei.regfox.com/handlingacriticalincidentpanamacity>

Credit card payments are only accepted online. Only paid registrations are guaranteed seating.
Register now to receive class specific e-mails.

Tuition for the seminar is \$200.00 (lodging and meals are not included)

PLEASE include this class code when you make payment: 02102020 HCI

Payment may be made by any of the following methods:

- Make checks payable to: FDLE/Florida Criminal Justice Executive Institute
- Mail checks to : FDLE/Florida Criminal Justice Executive Institute
Attention: Dylan Brantley
PO Box 1489
Tallahassee, Florida 32302
- Purchase Order (FLAIR account code 71-20-2-148001-71800200-00
Benefit Category 001903; Object Code 001000).
- Credit Card payment: online only
- Checks may be accepted at the door.

If you have any questions, please contact Raven Davis at (850) 410-8793 or RavenDavis@fdle.state.fl.us.

A certificate is provided upon completion of this course.

Cancellations and substitutions: Registrants agree upon submission of this registration that they are responsible for payment of this course. Cancellations received 14 days prior to the beginning of this course are refundable. ***All cancellations made during the 14 days prior to (or during) this course are non-refundable; however, credit for amount paid may be issued to a future course.*** Please note that if you do not attend, ***you are still responsible for payment.***

Substitutions may be made at any time online or by phone.

Location and Dates:

Gulf Coast State College Advanced Technology Center
5230 West Highway 98, Panama City, FL 32401
(see the suggested hotel information below)

Monday, February 10, 2020 8:30 A.M. – 5:00 P.M.

Promptness is expected. Attire: Business casual.

Accommodations will be made for individuals with disabilities as defined by the Americans with Disabilities Act (ADA). If you need accommodation please contact the FDLE ADA Liaison at (850) 410-8793.

Hotel Suggestions:

[Hawthorn suites by Wyndham Panama City](#)

[Hampton Inn Panama City Beach](#)

[Ramada Panama City](#)

[Courtyard by Marriott Panama City](#)

[Wingate by Wyndham Panama City Area](#)