

Organizational Change in Law Enforcement Intelligence Operations: A Post 09/11/2001 Analysis

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The terrorist attacks on the United States on 09/11/2001 thrust law enforcement intelligence operations into an unprecedented era. A gap was created by organization's failures to properly identify, control and direct their operations with local, state and federal entities. Emphasis had been placed on emerging technologies to track threats and the necessary human factor was becoming less prevalent. Agencies needed to utilize existing resources and identify new avenues that would allow for intelligence driven policing. On many different levels, agencies were forced to create and accept change in their mindset, operations and policies. This change takes many forms, from the perceptions and attitude of an individual officer to the command philosophy of an entire police department. This research measures the impact of this change to the law enforcement intelligence operations.