



Criminal Justice Standards and Training Commission

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CRIMINAL JUSTICE STANDARDS AND TRAINING COMMISSION **TECHNICAL MEMORANDUM 2018-06**

DATE: June 4, 2018
TO: Criminal Justice Agency Administrators
Criminal Justice Training Center Directors
FROM: Director Dean Register *DR*
Criminal Justice Professionalism Division
SUBJECT: Communication Exercises Online Course

In May 2017, the Commission adopted the *Community Safety Recommendations: Strengthening the Bonds of Trust between Law Enforcement and the Public*. These recommendations include suggestions for enhancements to the Law Enforcement Basic Recruit Training Program.

Commission staff, working with a law enforcement advisory team, responded to the recommendations by developing 50 short Communication Exercises. These exercises give recruits the opportunity to practice communication and de-escalation skills, beginning with simple conversations and progressing throughout the academy to more complex interactions. The Communication Exercises will appear in the Law Enforcement Instructor Guide beginning July 1, 2018.

An online course has been developed to help prepare instructors to teach these new exercises in their classes. Completion of the course is not mandatory; however, two (2) hours of credit may be given toward mandatory retraining hours.

Instructors may access the course at the following link:
<http://www.fdle.state.fl.us/FCJEI/Online-Training/Communication-Exercises.aspx>

For technical support with completing the course, officers may contact the Bureau of Professional Development at (850) 410-7373.

DR/km

cc: Criminal Justice Standards and Training Commission