Boyd Dickerson-Walden, Director, Information Systems Administration

Mr. Dickerson-Walden currently serves as the Chief Information Officer (CIO) and Director of the Division of Information Systems Administration (ISA) at the Florida Department of Highway Safety and Motor Vehicles (DHSMV). He is accountable for all information technology functions including: computer software development and implementation, technical help desk, communication networks (voice and data), data and database management systems, logical administration, information security, information sharing, messaging and collaboration systems, and change management. ISA provides and supports critical systems that are used to store information vital to the Florida Highway Patrol, and issue and store information for driver licenses, vehicle registrations, and vehicle and vessel titles.

Mr. Dickerson-Walden has been serving DHSMV since 1987. He joined the Department as a computer programmer and has served in various roles throughout his career. Before his appointment as CIO, Mr. Dickerson-Walden served four years as the Director of the Division of Motorist Services, which consolidated the Division of Driver Licenses and the Division of Motor Vehicles.

Mr. Dickerson-Walden earned his undergraduate degree in Computer Science from Florida State University. His background includes experience in business development activities, project management, strategic planning, and software development and implementation. His main area of focus is applications programming.