FDLE
Florida Department of Law Enforcement

INSTRUMENT PROCESSING SHEET

Agency St Johns County Sheriff's Office S/N 80-007363

Date In 8/3/2021 DI Completion Date 8/4/2021 ■Ship ☐P/U ☐H/D ☐CMI ☐EE

Intake By RAW
- ■ Annual
- ☐ Registration
- ☐ Return from CMI / EE

Visual Inspection:
- ■ Case ■ Handle
- ■ Keyboard ■ Dry Gas Shelf
- ■ Feet ■ Breath Tube
- ■ Ports ■ Screws Tight

Other Equipment/ Accessories:
- ☐ Power cord ☐ Printer Cable
- ■ Static Bag ☐ 12V DC Cable

Notes:

Quality Checks By RAW Date 08/04/21
- ■ Breath Tube Screen
- ■ Replace External O-Rings
- ■ Instrument Set Up Verified
- ■ R-Value 200
- ■ Flow Verification (L/s)

Flow Column # ATP105
- 32 mm .164 (.139 - .169)
- 36 mm .183 (.156 - .190)
- 53 mm .246 (.228 - .278)
- 103 mm .496 (.447 - .547)

■ Barometric Pressure Check
Gauge ID # 26932
■ Stability Checks

Simulator	Serial #	Lot #/Exp
0.050	MP5088	202010A 10-05-22
0.080	MP5089	202010B 10-05-22
0.200	MP5090	202010D 10-06-22
0.080 DGS	N/A	AG011102 04-20-22

Flow Calibration By ____ Date ____
Flow Column # ____
- ☐ 5L/min – 17mm
- ☐ 15L/min – 53mm
- ☐ 30L/min – 103mm

☐ R-Value ____
☐ Post Calibration Verification (L/s)
Flow Column # ____
- 32 mm ____ (.139 - .169)
- 36 mm ____ (.156 - .190)
- 53 mm ____ (.228 - .278)
- 103 mm ____ (.447 - .547)

Maintenance By ____
- ☐ Battery Replacement
- ☐ Dry Gas Regulator Replacement
- ☐ Breath Tube Replacement
- ☐ Other ____

DI Temp. Checks By RAW
- ■ Lab Temp °C 21.67

External Digital Therm. ID#: 569598
- ■ 34°C +-.2 Serial #: MP5088
- ■ 34°C +-.2 Serial #: MP5089
- ■ 34°C +-.2 Serial #: MP5090

Calibration Adjustment By RAW
Barometric Pressure Gauge 1013 ID # 28427

Simulator	Serial #	Lot #	Expiration
0.000	MP5091	N/A	N/A
0.040	MP5082	20060	02-10-22
0.100	MP5083	20190	04-06-22
0.200	MP5084	20160	03-18-22
0.300	MP5085	21030	02-02-23
0.080 DGS	N/A	08121080A1	05-05-23

■ Post Calibration Adjustment Stability Checks

Simulator	Serial #	Lot #	Expiration
0.050	MP5088	202010A	10-05-22
0.080	MP5089	202010B	10-05-22
0.200	MP5090	202010D	10-06-22
0.080 DGS	N/A	AG011102	04-20-22

Notes/Suggested Service: Tech Review: Added attachment mark to post-stability checks. RAW 8/5/21
Admin Review: Multiple .20 stabilities done after adjusting simulator to check values. - RAW, 8/5/21

Department Inspection By RAW
Barometric Pressure ID# 26932
Gauge 1012 Instrument 1012
Mouth Alcohol Solution Lot # 2021-B
Acetone Stock Solution Lot # 2021-C

Simulator	Serial Number
0.000	MP5086
Interferent	MP5087
0.050	MP5088
0.080	MP5089
0.200	MP5090

Attachments
- ■ Form 41 ■ Post-Stability Checks
- ■ Stability Checks ☐ Flow Calibration
- ■ Calibration Certificate ■ Form 40
- ■ Calibration Adjustment ☐ Other ____

- ■ **Instrument Complies with Chapter 11D-8, FAC**
- ☐ **Instrument Does Not Comply with Chapter 11D-8, FAC**
- ■ **Return to/Place into Evidentiary Use**
- ☐ **Remain Out of Evidentiary Use**
- ■ **Conduct an Agency Inspection Before Evidentiary Use**

Taylor Gutschow Digitally signed by Taylor Gutschow Date: 2021.08.05 12:13:28 -04'00'
Tech Review / Date

2021.08.11 09:55:50 -04'00'
Admin Review / Date

Florida Department of Law Enforcement
Alcohol Testing Program

DEPARTMENT INSPECTION REPORT - INTOXILYZER 8000

Agency: ST JOHNS SO
Time of Inspection: 15:35 Date of Inspection: 08/04/2021
Serial Number: 80-007363
Software: 8100.27

Check or Test	YES	NO	Check or Test	YES	NO
Diagnostic Check (Pre-Inspection): OK	Yes		Date and/or Time Adjusted		No
Minimum Sample Volume Check: OK	Yes		Barometric Pressure Sensor Check: OK	Yes	
Alcohol Free Subject Test: 0.000	Yes		Mouth Alcohol Test: Slope Not Met	Yes	
Interferent Detect Test: Interferent Detect	Yes		Diagnostic Check (Post-Inspection): OK	Yes	

Alcohol Free Test (g/210L)	0.05g/210L Test (g/210L) Lot#:202010A Exp: 10/05/2022	0.08g/210L Test (g/210L) Lot#:202010B Exp: 10/05/2022	0.20g/210L Test (g/210L) Lot#:202010D Exp: 10/06/2022	0.08 g/210L Dry Gas Std Test (g/210L) Lot#:AG011102 Exp: 04/20/2022
0.000	0.049	0.079	0.198	0.079
0.000	0.049	0.079	0.198	0.079
0.000	0.049	0.079	0.198	0.079
0.000	0.049	0.079	0.198	0.079
0.000	0.049	0.079	0.198	0.079
0.000	0.049	0.079	0.198	0.079
0.000	0.049	0.080	0.198	0.079
0.000	0.050	0.079	0.198	0.079
0.000	0.050	0.080	0.198	0.079
0.000	0.050	0.079	0.198	0.079
Standard Deviations	0.0004	0.0004	0.0000	0.0000

Average Standard Deviation of 0.05, 0.08 and 0.20 g/210L Tests: 0.0002 **Number of Simulators Used:** 5

Remarks:

The above instrument complies (X) does not comply ( ) with Chapter 11D-8, FAC.

I certify that I performed this inspection in accordance with the provisions of Chapter 11D-8, FAC.

RICHARD A WILLIAMS
Signature and Printed Name

08/04/2021
Date

FDLE/ATP Form 41 –Revised August 2005

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	11:04
Control Test	0.046	11:05
Air Blank	0.000	11:05
Control Test	0.046	11:06
Air Blank	0.000	11:07
Control Test	0.046	11:07
Air Blank	0.000	11:08

Control Test Stats

Average	0.0460	
Std Dev	0.0000	
Rel Std Dev(%)	0.0000	

.05

RAW

Operator's Signature

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	11:09
Control Test	0.076	11:10
Air Blank	0.000	11:11
Control Test	0.076	11:11
Air Blank	0.000	11:12
Control Test	0.076	11:13
Air Blank	0.000	11:13

Control Test Stats

Average	0.0760	
Std Dev	0.0000	
Rel Std Dev(%)	0.0000	

.08
wet

RAW

Operator's Signature

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	11:15
Control Test	0.196	11:16
Air Blank	0.000	11:17
Control Test	0.193	11:17
Air Blank	0.000	11:18
Control Test	0.193	11:19
Air Blank	0.000	11:19

Control Test Stats

Average	0.1940	
Std Dev	0.0017	
Rel Std Dev(%)	0.8928	

.20
#1

RAW

Operator's Signature

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	11:25
Control Test	0.195	11:26
Air Blank	0.000	11:26
Control Test	0.193	11:27
Air Blank	0.000	11:27
Control Test	0.194	11:28
Air Blank	0.000	11:29

Control Test Stats

Average	0.1940	
Std Dev	0.0010	
Rel Std Dev(%)	0.5155	

.20
#2

RAW

Operator's Signature

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	11:30
Control Test	0.195	11:31
Air Blank	0.000	11:31
Control Test	0.194	11:32
Air Blank	0.000	11:33
Control Test	0.193	11:33
Air Blank	0.000	11:34

Control Test Stats

Average	0.1940	
Std Dev	0.0010	
Rel Std Dev(%)	0.5155	

.20
#3

RAW

Operator's Signature

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	11:37
Control Test	0.077	11:37
Air Blank	0.000	11:38
Control Test	0.076	11:38
Air Blank	0.000	11:38
Control Test	0.076	11:39
Air Blank	0.000	11:39

Control Test Stats

Average	0.0763	
Std Dev	0.0006	
Rel Std Dev(%)	0.7564	

.08
DGS

RAW

Operator's Signature

Pre-cal Stability Checks
80-007363
08/04/21 RAW

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021 11:41:38

Auto Calibration
Max Power Res Value = 80
Auto Range Res Value = 57

Sol Value = 0.000 g/210L ***
Fit value = 0.0000 mg/l %%%%
Samples Taken = 4, Discarded = 1
3um Io = 12854, 9um Io = 13181
<<<<< CHANNEL 1 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	0.1110	(-0.0100)
Sample #2 =	0.1290	(-0.0130)
Sample #3 =	0.1240	(-0.0160)
Sample #4 =	0.1000	(0.0160)

Avg % Abs = 0.1177 (-0.0043)
STD DEV = 0.0155 (0.0177)
REL STD DEV = 13.175 (407.837)

<<<<< CHANNEL 2 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	0.1210	(0.0000)
Sample #2 =	0.1140	(-0.0080)
Sample #3 =	0.1130	(-0.0070)
Sample #4 =	0.1060	(0.0000)

Avg % Abs = 0.1110 (-0.0050)
STD DEV = 0.0044 (0.0044)
REL STD DEV = 3.927 (87.178)

Sol Value = 0.080 g/210L ***
Fit value = 0.3810 mg/l %%%%
Samples Taken = 4, Discarded = 1
***** CHANNEL 1
Sample #1 = 3122.00
Sample #2 = 3099.00
Sample #3 = 3128.00
Sample #4 = 3099.00
Average Result = 3108.6667
STD DEV = 16.7432
REL STD DEV = 0.539
****
***** CHANNEL 2
Sample #1 = 3398.00
Sample #2 = 3396.00
Sample #3 = 3401.00
Sample #4 = 3383.00
Average Result = 3393.3333
STD DEV = 9.2916
REL STD DEV = 0.274
****
Dry Gas H20 Adjust Results **********
Barometric Pressure = 1012
3 um H20 Adjust (mg/lx10,000) = 701
9 um H20 Adjust (mg/lx10,000) = 416
**** AUTO CAL PASS

Sol Value = 0.040 g/210L ***
Fit value = 0.1905 mg/l %%%%
Samples Taken = 4, Discarded = 1
3um Io = 12853, 9um Io = 13181
<<<<< CHANNEL 1 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	0.8580	(-0.0100)
Sample #2 =	0.8080	(0.0240)
Sample #3 =	0.8090	(0.0230)
Sample #4 =	0.8130	(0.0190)

Avg % Abs = 0.8100 (0.0220)
STD DEV = 0.0026 (0.0026)
REL STD DEV = 0.327 (12.026)

<<<<< CHANNEL 2 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	1.4410	(0.0000)
Sample #2 =	1.4200	(0.0180)
Sample #3 =	1.4210	(0.0200)
Sample #4 =	1.4160	(0.0220)

Avg % Abs = 1.4190 (0.0200)
STD DEV = 0.0026 (0.0020)
REL STD DEV = 0.186 (10.000)

Sol Value = 0.100 g/210L ***
Fit value = 0.4762 mg/l %%%%
Samples Taken = 4, Discarded = 1
3um Io = 12852, 9um Io = 13180
<<<<< CHANNEL 1 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	1.9390	(-0.0100)
Sample #2 =	1.8980	(0.0360)
Sample #3 =	1.9040	(0.0330)
Sample #4 =	1.9200	(0.0170)

Avg % Abs = 1.9073 (0.0287)
STD DEV = 0.0114 (0.0102)
REL STD DEV = 0.596 (35.632)

<<<<< CHANNEL 2 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	3.4100	(-0.0070)
Sample #2 =	3.3660	(0.0370)
Sample #3 =	3.3650	(0.0260)
Sample #4 =	3.3950	(0.0190)

Avg % Abs = 3.3753 (0.0273)
STD DEV = 0.0170 (0.0091)
REL STD DEV = 0.505 (33.197)

Optical Bench Cal
80-007363
08/04/21
RAW
#1

Sol Value = 0.200 g/210L ***
Fit value = 0.9524 mg/l %%%%
Samples Taken = 4, Discarded = 1
3um Io = 12849, 9um Io = 13179
<<<<< CHANNEL 1 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	3.7180	(-0.0220)
Sample #2 =	3.6940	(0.0020)
Sample #3 =	3.6580	(0.0200)
Sample #4 =	3.7000	(-0.0020)

Avg % Abs = 3.6840 (0.0067)
STD DEV = 0.0227 (0.0117)
REL STD DEV = 0.617 (175.784)

<<<<< CHANNEL 2 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	6.5600	(-0.0120)
Sample #2 =	6.5220	(0.0180)
Sample #3 =	6.4890	(0.0360)
Sample #4 =	6.5020	(0.0230)

Avg % Abs = 6.5043 (0.0257)
STD DEV = 0.0166 (0.0093)
REL STD DEV = 0.256 (36.201)

Sol Value = 0.300 g/210L ***
Fit value = 1.4286 mg/l %%%%
Samples Taken = 4, Discarded = 1
3um Io = 12849, 9um Io = 13177
<<<<< CHANNEL 1 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	5.3950	(-0.0180)
Sample #2 =	5.3650	(0.0280)
Sample #3 =	5.3520	(0.0250)
Sample #4 =	5.3800	(0.0180)

Avg % Abs = 5.3657 (0.0237)
STD DEV = 0.0140 (0.0051)
REL STD DEV = 0.261 (21.683)

<<<<< CHANNEL 2 >>>>>

Sample	% Abs	(% Abs Ref)
Sample #1 =	9.4800	(-0.0250)
Sample #2 =	9.4390	(0.0310)
Sample #3 =	9.4400	(0.0310)
Sample #4 =	9.4380	(0.0250)

Avg % Abs = 9.4390 (0.0290)
STD DEV = 0.0010 (0.0035)
REL STD DEV = 0.011 (11.945)

Solution Stats Quadratic Fit Chan 1

Act g/210L	Fit g/210L	Residual g/210L
0.000	0.001	-0.0009
0.040	0.039	0.0012
0.100	0.100	0.0003
0.200	0.201	-0.0009
0.300	0.300	0.0004

Solution Stats Quadratic Fit Chan 2

Act g/210L	Fit g/210L	Residual g/210L
0.000	0.000	-0.0004
0.040	0.040	0.0005
0.100	0.100	0.0002
0.200	0.200	-0.0005
0.300	0.300	0.0002

xxxxx AUTO CAL DATA xxxxx

<<<<< CHANNEL 1 >>>>>

Sol Val = 0.0000 mg/l or 0.000 g/210L
% Abs = 0.118
Std Dev = 0.02 Rel Std Dev = 13.18
Sol Val = 0.1905 mg/l or 0.040 g/210L
% Abs = 0.810
Std Dev = 0.00 Rel Std Dev = 0.33
Sol Val = 0.4762 mg/l or 0.100 g/210L
% Abs = 1.907
Std Dev = 0.01 Rel Std Dev = 0.60
Sol Val = 0.9524 mg/l or 0.200 g/210L
% Abs = 3.684
Std Dev = 0.02 Rel Std Dev = 0.62
Sol Val = 1.4286 mg/l or 0.300 g/210L
% Abs = 5.366
Std Dev = 0.01 Rel Std Dev = 0.26
Zero Order Coef = -258.87
First Order Coef = 2580.17
Second Order Coef = 23.70
Standard Deviation = 44.366467

<<<<< CHANNEL 2 >>>>>

Sol Val = 0.0000 mg/l or 0.000 g/210L
% Abs = 0.111
Std Dev = 0.00 Rel Std Dev = 3.93
Sol Val = 0.1905 mg/l or 0.040 g/210L
% Abs = 1.419
Std Dev = 0.00 Rel Std Dev = 0.19
Sol Val = 0.4762 mg/l or 0.100 g/210L
% Abs = 3.375
Std Dev = 0.02 Rel Std Dev = 0.50
Sol Val = 0.9524 mg/l or 0.200 g/210L
% Abs = 6.504
Std Dev = 0.02 Rel Std Dev = 0.26
Sol Val = 1.4286 mg/l or 0.300 g/210L
% Abs = 9.439
Std Dev = 0.00 Rel Std Dev = 0.01
Zero Order Coef = -137.22
First Order Coef = 1404.60
Second Order Coef = 12.96
Standard Deviation = 20.171770

Optical Bench Cal #2
80-007363
08/04/21
RAW

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	13:25
Control Test	0.050	13:25
Air Blank	0.000	13:26
Control Test	0.049	13:27
Air Blank	0.000	13:27
Control Test	0.050	13:28
Air Blank	0.000	13:28
Control Test Stats		
Average	0.0497	
Std Dev	0.0006	
Rel Std Dev(%)	1.1625	

.05

RAW

Operator's Signature

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	13:33
Control Test	0.079	13:34
Air Blank	0.000	13:34
Control Test	0.078	13:35
Air Blank	0.000	13:36
Control Test	0.079	13:36
Air Blank	0.000	13:37
Control Test Stats		
Average	0.0787	
Std Dev	0.0006	
Rel Std Dev(%)	0.7339	

.08
wet

RAW

Operator's Signature

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	13:40
Control Test	0.200	13:41
Air Blank	0.000	13:41
Control Test	0.198	13:42
Air Blank	0.000	13:43
Control Test	0.198	13:43
Air Blank	0.000	13:44
Control Test Stats		
Average	0.1987	
Std Dev	0.0012	
Rel Std Dev(%)	0.5812	

.20

RAW

Operator's Signature

Post Cal
Stability Checks
80-007363
08/04/21
RAW

ST JOHNS SO
Intoxilyzer - Alcohol Analyzer
Model 8000 SN 80-007363
08/04/2021
Software: 8100.27

Test	g/210L	Time
Air Blank	0.000	13:50
Control Test	0.078	13:51
Air Blank	0.000	13:51
Control Test	0.079	13:51
Air Blank	0.000	13:52
Control Test	0.079	13:52
Air Blank	0.000	13:53
Control Test Stats		
Average	0.0787	
Std Dev	0.0006	
Rel Std Dev(%)	0.7339	

.08
DGS

RAW

Operator's Signature

Florida Department of Law Enforcement
Alcohol Testing Program

AGENCY INSPECTION REPORT - INTOXILYZER 8000

Agency: ST JOHNS SO
Time of Inspection: 10:51 Date of Inspection: 08/04/2021
Serial Number: 80-007363
Software: 8100.27

Check or Test	YES	NO
Date and/or Time Adjusted		No
Diagnostic Check (Pre-Inspection): OK		No
Alcohol Free Subject Test: 0.000		No
Mouth Alcohol Test: Slope Not Met		No
Interferent Detect Test: Interferent Detect		No
Diagnostic Check (Post-Inspection): OK		No

Alcohol Free Test (g/210L)	0.05g/210L Test (g/210L) Lot#: Exp:	0.08g/210L Test (g/210L) Lot#: Exp:	0.20g/210L Test (g/210L) Lot#: Exp:	0.08 g/210L Dry Gas Std Test (g/210L) Lot#: Exp:

Number of Simulators Used: _____

Remarks:
BYPASSED AI TO OPERATE INSTRUMENT. NOT A COMPLIANCE CHECK.

Not a compliance check

The above instrument complies (X) does not comply ( ) with Chapter 11D-8, FAC.

I certify that I hold a valid Florida Department of Law Enforcement Agency Inspector Permit and that I performed this inspection in accordance with the provisions of Chapter 11D-8, FAC.

RICHARD A WILLIAMS
Signature and Printed Name

08/04/2021
Date

FDLE/ATP Form 40 – March 2004

ANSI National Accreditation Board
ACCREDITED
ISO/IEC 17025
FORENSIC CALIBRATION LABORATORY

Calibration Certificate

Florida Department of Law Enforcement
Alcohol Testing Program
2729 Fort Knox Blvd.
Bldg. 2, Suite 1300
Tallahassee, FL 32308

This is to certify the calibration of Intoxilyzer 8000 serial number 80-007363 , manufactured by CMI, Inc. was calibrated in accordance with FDLE/ATP Form 36 - Department Inspection Procedures - Intoxilyzer 8000.

Serial Number:	80-007363
Owning Agency:	ST JOHNS SO
Calibration Date:	08/04/2021
Calibration Time:	15:35

	UNCERTAINTY* ±
0.050 g/ 210 L	0.005
0.080 g/ 210 L	0.004
0.200 g/ 210 L	0.007
0.080 g/ 210 L Dry Gas Control	0.005

All results are reported in g/ 210 L.
Bias is limited by calibration acceptance criteria. All calibration results must be within ± 0.005 or 5%, whichever is greater, of the target alcohol concentration.
*Uncertainty is based on fleet-wide data and is expressed to a 99.73% level of confidence (k=3).
The instrument results before and after any adjustment are found in the associated pre and post stability checks.

TRACEABILITY INFORMATION
This instrument was calibrated using solutions prepared by Alcohol Countermeasure Systems, Inc. (ACS). ACS prepared and certified these CRMs in accordance with ISO 17034 and ISO/ IEC 17025 Standards.

Simulator temperatures are traceable to NIST. Thermometer temperatures are checked with NIST traceable Eutechnics 4400 digital thermometers calibrated by Precision Metrology in accordance with ISO/ IEC 17025 standards.

Dry gas control measurements are traceable to NIST through the uses of CRMs supplied by an accredited CRM supplier. The supplier of dry gas standard controls prepared and certified the CRMs in accordance with ISO Guide 34 and ISO/ IEC 17025 standards.

08/04/2021
Date

Richard A Williams
Digitally signed by Richard A Williams
Date: 2021.08.04 16:27:55 -04'00'

RICHARD A WILLIAMS,
Department Inspector

FDLE/ATP Form 69 January 2021
Issuing Authority: Alcohol Testing Program

Service • Integrity • Respect • Quality