

Bell, Danielle

From: Campbell, Joshua <JoshuaCampbell@flhsmv.gov>
Sent: Sunday, January 07, 2018 4:11 PM
To: Bell, Danielle
Subject: RE: Instruments on your way

On 1109, go ahead and send it to CMI for repair. Have them fix the keyboard tray as well. That is fine. This intox was in a car that was rear ended and totaled out. So, I just wanted to make sure that it was still working properly.

6046 would print weird characters. The printer I have is an old one but works just fine with all my other intoxs. If it's working fine for you, let's just do the annual and send it back. No worries. I just got back from Texas and have been playing catch up. Sorry for the delay.

Trooper Joshua C Campbell
 Florida Highway Patrol

From: Bell, Danielle [<mailto:DanielleBell@fdle.state.fl.us>]
Sent: Friday, January 05, 2018 11:14 AM
To: Campbell, Joshua <JoshuaCampbell@flhsmv.gov>
Cc: Hollis, Michael <MichaelHollis@flhsmv.gov>
Subject: RE: Instruments on your way

1109 - Ah ha! I found the issue with the printer port on the back. It wasn't terribly obvious, but it was there. In order to fix it, I would have to "pop the top" which we only do for battery changes. Unfortunately, a simple glue the port back down actually requires it go to "repair." Would you like it to go to CMI or Enforcement Electronics? They should be able to replace the keyboard tray at the same time. (Unless they want to charge you for the replacement, then just have them send the tray when they send it back to me and I'll do it for free.)

As for 6046 – You said you were having print driver issues? I tested it here in the lab (ran a breath test and an agency inspection), both printed just fine. Is the printer one you have been using for a while and it suddenly stopped working?

I'll be in the office for a few more hours today. Give me a call so I can get it shipped off for that printer port repair quickly. The sooner it comes back, the sooner we can get rolling on 2018 Department Inspections for the year.

Thanks,

Danielle

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From: Campbell, Joshua [<mailto:JoshuaCampbell@flhsmv.gov>]
Sent: Thursday, December 28, 2017 1:29 PM
To: Bell, Danielle

Cc: Hollis, Michael

Subject: Instruments on your way

Hey Danielle, I'm sending you two instruments for their annual inspections. 80-006046 was the one I had the printer driver that was giving me trouble. It will not print out reports. Also, I'm sending you 80-001109 as well. This instrument has a broken printer port on the back, and the key board frame needs to be replaced. Hopefully this is something you can fix. Let me know if you need anything at all. Thanks again. They were sent out today. As far as the other one you have(80-006632), just send it back to me when the annual is done. I appreciate it.

Hey Sarge, just FYI. Just in case you check the cabinet and see that three are missing, they are all at FDLE or soon to be for their annuals. 80-006632 was one that was under warranty and went back to CMI to be fixed. The repairs have been made and FDLE was holding till the new year so the annual could be done on it. Let me know if you need anything.

Also, Danielle, can you send me mouth alcohol solution and acetone. I could use two of each. Thanks

Trooper Joshua C Campbell
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