

80-001158

Ryan, William

From: Ryan, William
Sent: Friday, March 31, 2017 5:16 AM
To: 'PatrickMurphy@fdle.state.fl.us'
Subject: Intoxilyzer 8000 SN 80-001158

Mr. Murphy,

I have run into what I believe is a power supply issue with my department's Intoxilyzer 8000 SN 80-001158. When the "Start Test" button is pressed the instrument begins to power up, displays the initial Intoxilyzer 8000 screen and then shuts back off. I have tried cycling to power switch in the back, moving to another outlet to plug the instrument in, checked the fuse and am unable to rectify the problem. Do you have any additional steps you would like me to take or should I take it out of service and ship the instrument to you?

Thank you,

Corporal Bill Ryan
Ponce Inlet Police Department
4301 S. Peninsula Dr
Ponce Inlet, FL 32127
386-236-2160 (Office)
386-322-6709 (Fax)
wryan@ponce-inlet.org
www.ponce-inlet.org

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

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Murphy, Patrick

From: Ryan, William <wryan@ponce-inlet.org>
Sent: Friday, March 31, 2017 7:23 AM
To: Murphy, Patrick
Subject: RE: Intoxilyzer 8000 SN 80-001158

In a roundabout way I tried that. I unplugged it from everything, including the power cable, for about an hour. I then reconnected the power cord and still the same situation. I have taken it out of service and will be sending the instrument to you, could you please advise the address so I can make sure you receive it in a timely manner.

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From: Murphy, Patrick [<mailto:PatrickMurphy@fdle.state.fl.us>]
Sent: Friday, March 31, 2017 7:16 AM
To: Ryan, William <wryan@ponce-inlet.org>
Subject: Re: Intoxilyzer 8000 SN 80-001158

You've done pretty much what I would have done. The one additional thing I would suggest would be to turn the instrument off, unplug the printer from the back of the instrument, then switch the instrument it back on. This is a long shot and probably isn't the problem, but it's easy to try. If the problem still remains, put a note on the instrument and send it to me. The chances are good that after looking at it, I'll ask you where you'd like it sent for repairs. But maybe not.

Pat Murphy
FDLE ATP

From: Ryan, William <wryan@ponce-inlet.org>
Sent: Friday, March 31, 2017 5:16 AM
To: Murphy, Patrick
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