



# SECTION 2

## PROFESSIONAL STANDARDS UNIT



SPECIAL AGENT SUPERVISOR  
MARK MITCHELL



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## Office of Executive Investigations Professional Standards Unit Calendar Year (CY) 2017

The Office of Executive Investigations, Professional Standards Unit, is responsible for receiving, processing, and investigating all complaints of alleged administrative and criminal misconduct by members of the Florida Department of Law Enforcement (FDLE).

The Professional Standards Unit, located at FDLE Headquarters, is supervised by a Special Agent Supervisor and staffed by four Inspectors and one Senior Crime Intelligence Analyst I.

Per FDLE Policy 3.5, FDLE will review or investigate all complaints received by any means that allege a member has violated law, policy, procedures, or otherwise failed to conduct himself or herself in the manner expected of an FDLE member. Any resulting disciplinary actions will be applied fairly and consistently. This report provides an analysis of Professional Standards cases for calendar year (CY) 2017.

As of December 2017, FDLE employed 1,810 members statewide, including 470 sworn members. The Miami Regional Operations Center (MROC) has the greatest number of sworn members (71), and the Florida Capitol Police (CP) has the second greatest number of sworn members (62). Criminal Justice Information Services (CJIS) has the greatest number of non-sworn members (279), with Investigations and Forensic Science (IFS) and the Information Technology Services (ITS) both having the second greatest number of non-sworn members (123) each.

The Professional Standards Unit completed 60 "full" Internal Investigations and 87 Inquiries, totaling 147 cases for CY 2017. This compares with 57 "full" Internal Investigations and 67 Inquiries, totaling 124 cases in CY 2016.

The number of cases involving members located at Headquarters (HQ), and CP during CY 2017 showed the largest increase as compared to CY 2016 from 9 cases to 17 cases in HQ, and from 2 cases to 6 cases for CP. The Orlando Regional Operations Center (OROC) and the Tallahassee Regional Operations Center (TROC) saw a slight increase in cases, while the Tampa Bay Regional Operations Center (TBROC) and the Jacksonville Regional Operations Center (JROC) remained the same. MROC had a decrease from 7 cases to 3 cases, and the Fort Myers Regional Operations Center (FMROC) had a slight decrease from 5 cases to 3 cases. The region having the most substantial decrease in cases during CY 2017 as compared to CY 2016 was the Pensacola Regional Operations Center (PROC) from 10 cases to 3 cases.



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During CY 2017, At-Fault Vehicle Accidents were the most common type of incident / violation (36), followed by Unbecoming Conduct, Standards of Member Conduct and Failure to Secure / Care for Property with 5 violations each. The third most common type of incident / violation was Excessive Tardiness with 2 violations.

There was slight change in "full" Internal Investigation case findings during CY 2017 as compared to CY 2016. Not Sustained case findings increased 50% (3 to 6), while Sustained case findings decreased 6% (49 to 46). Two investigations had a result of No Investigation Warranted and one investigation resulted in a finding of Exonerated. Five cases are pending / active.

From CY 2016 to CY 2017, the largest increase in case discipline involved Oral Reprimands which increased from 0 to 5, Suspensions from 2 to 5, Terminations from 0 to 3 and No Action Taken from 5 to 6 instances. CY 2017 saw a decrease in usage for the following case disciplines; Oral Counseling from 35 to 30, Written Reprimand from 5 to 2, Retired from 2 to 0 and Demotion from 1 to 0 instances. Resigned and Other stayed the same from CY 2016 to CY 2017. Five cases are pending / active.

During CY 2017, changes were noted in the total number of Preliminary Reviews in 4 of the 5 categories as compared to CY 2016. The number of Use of Force cases decreased from 5 to 2, Not-At-Fault Accidents increased from 42 to 52, Preliminary Inquiries increased from 15 to 26, Citizen Complaints increased from 5 to 7 and Vehicle Pursuits remained the same.

During CY 2017 the Professional Standards Unit reviewed and processed 76 Performance Issues submitted by the regions and program areas. Out of the 76 Performance Issues processed, CJIS and OROC each submitted 12 issues, followed by JROC with 10, BSP and IFS with 9 each, TBROC with 7 and CP with 6. The remaining program areas submitted fewer than five performance issues each. Overall, Performance Issues submitted increased from 71 in CY 2016 to 76 in CY 2017. This represents a 5% increase.

Criminal allegations investigated or reviewed during CY 2017 included possession of a controlled substance, theft / scheme to defraud, solicitation, theft of services, battery and driving under the influence.

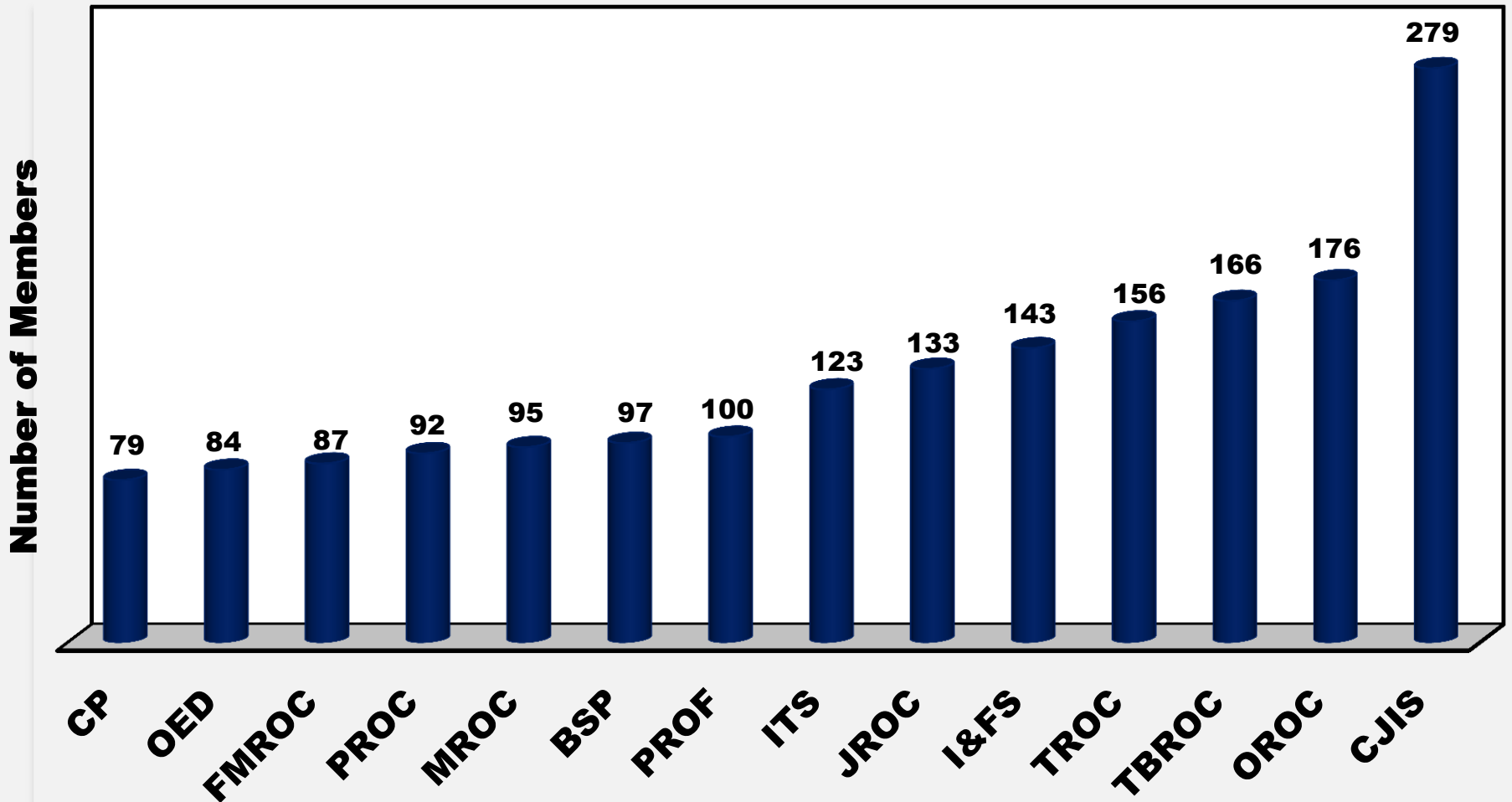
During CY 2017 there were 18 Early Intervention System (EIS) Alerts caused by FDLE members who met established risk indicator thresholds. There were 10 FDLE members who met the threshold of having 2 risk indicators within a six month period, and 8 FDLE members who met the threshold of 3 risk indicators within a one-year period.



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### Total Members Per Region / Program Area for Calendar Year 2017

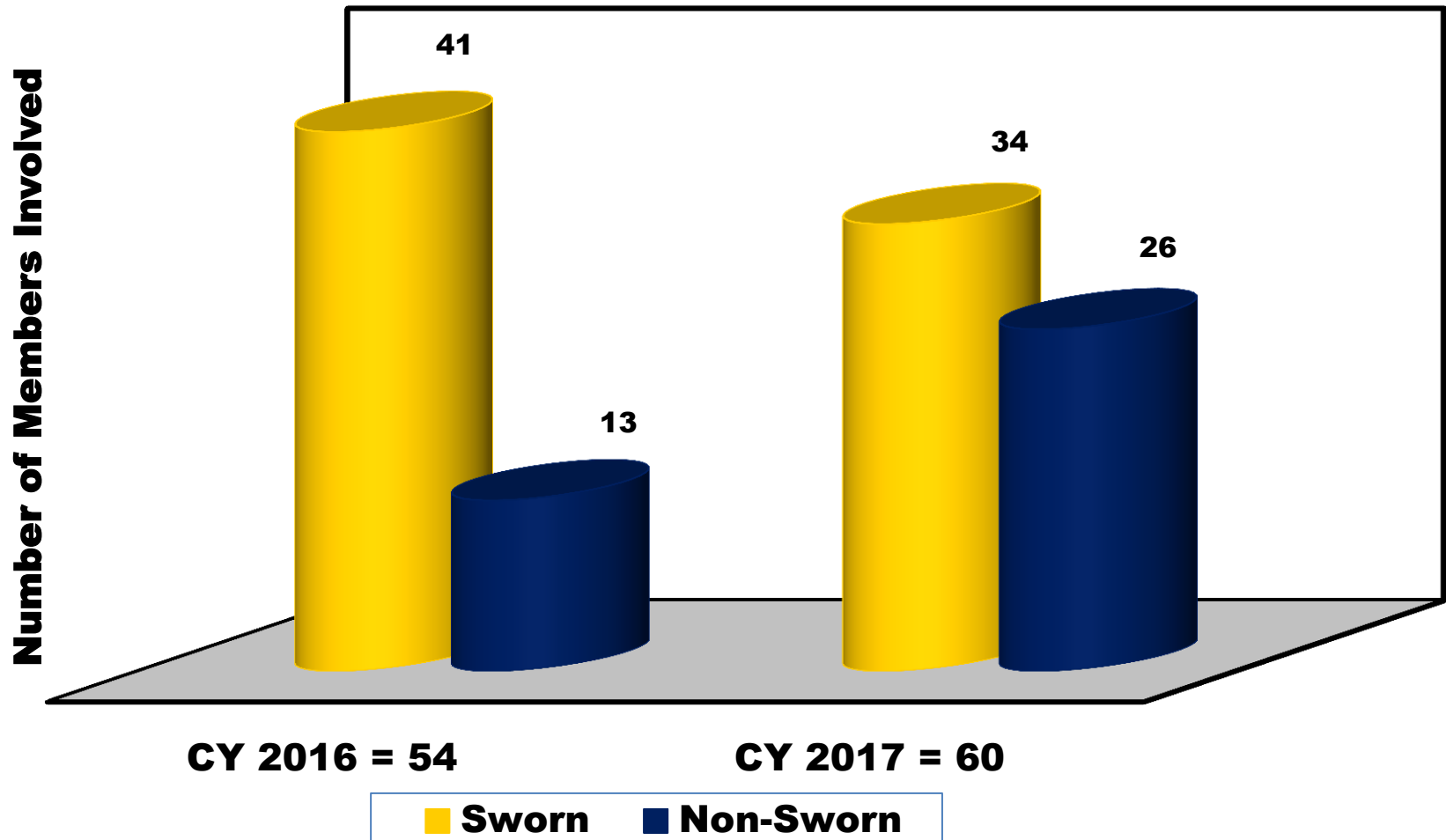
As of December 31, 2017, there were a total of 1,810 FDLE Members





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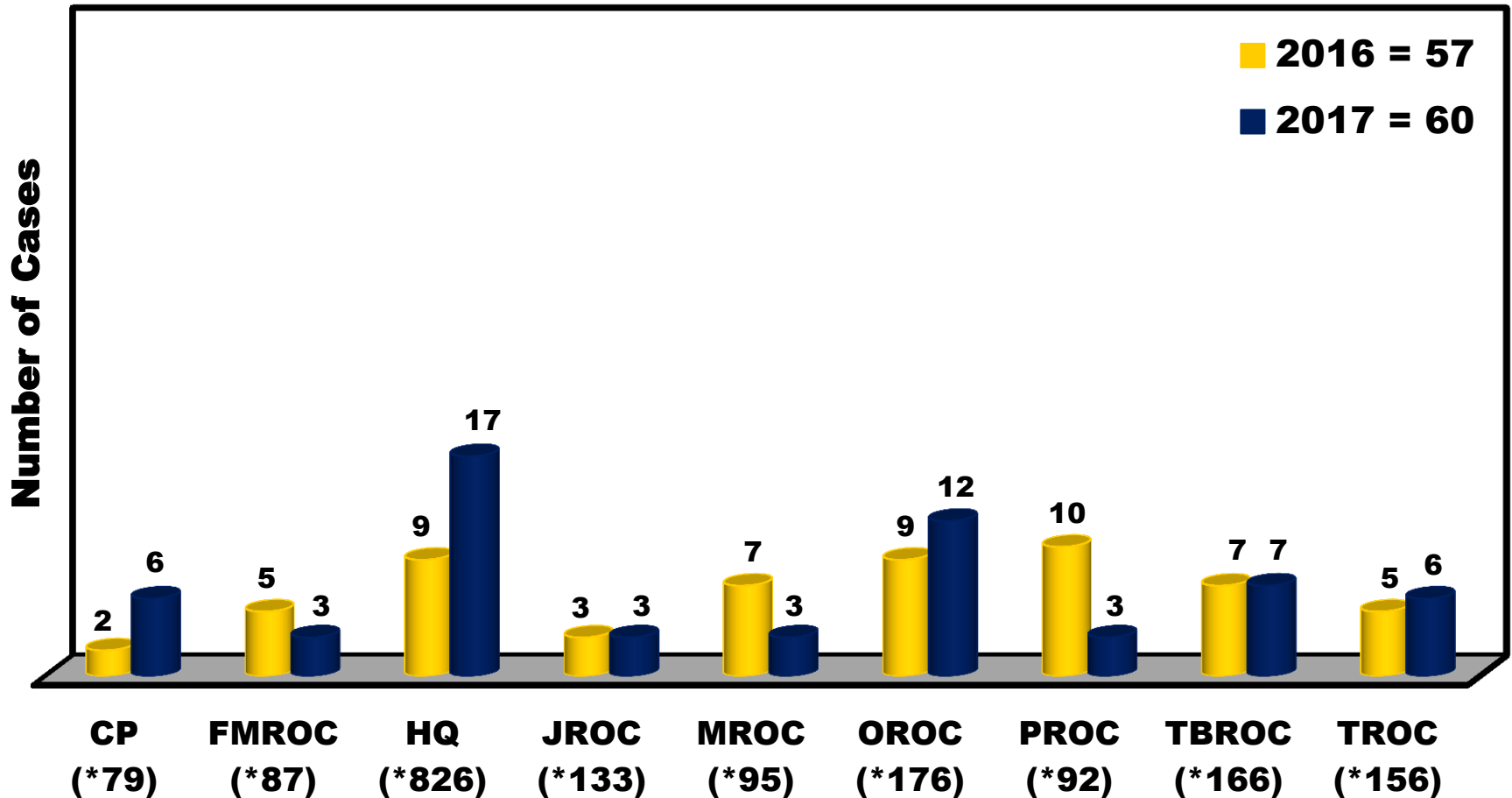
### Internal Investigation Cases Involving Sworn & Non Sworn Members for Calendar Year 2016 & Calendar Year 2017





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## Comparison of Internal Investigation Cases by Region / Program Area

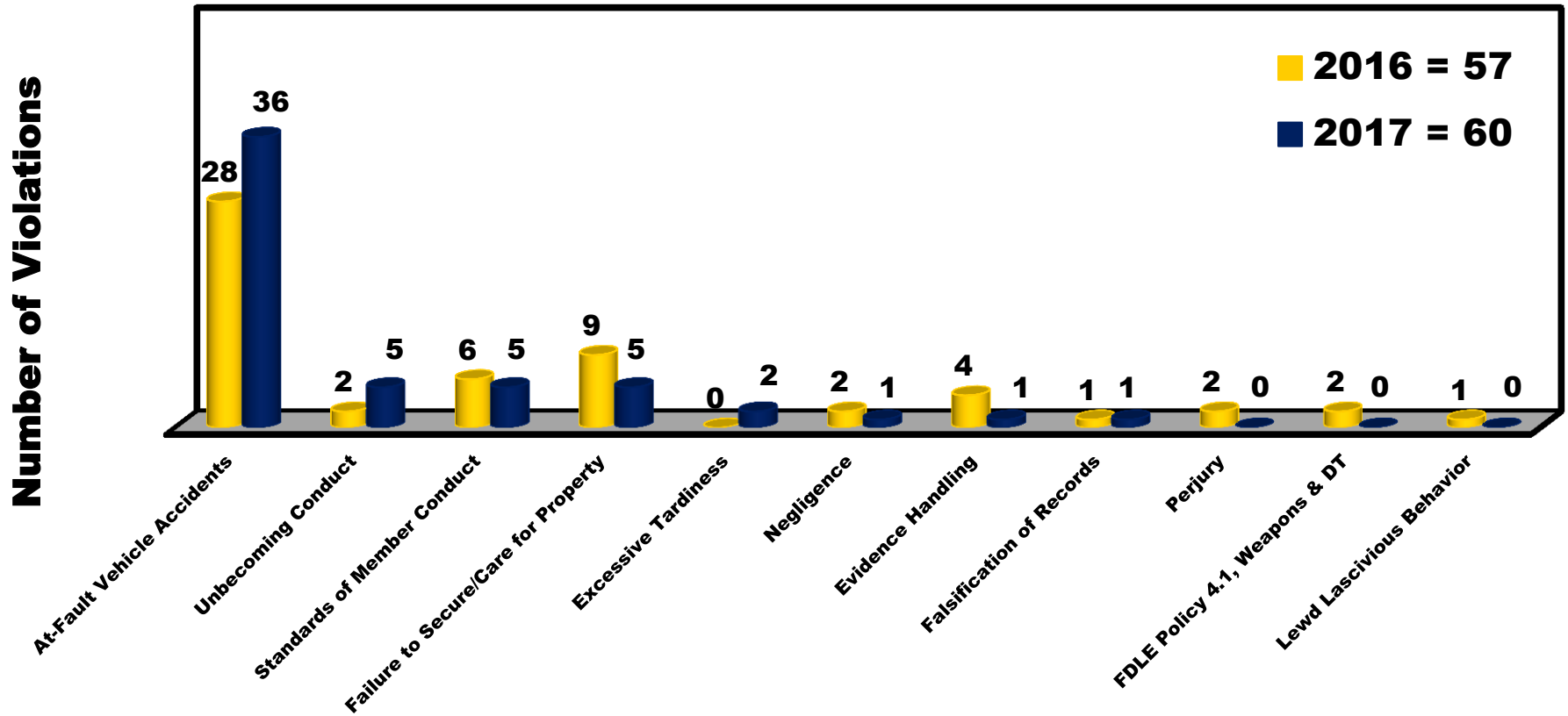


\*Total Number of Members Per Region / Program Area for Calendar Year 2017



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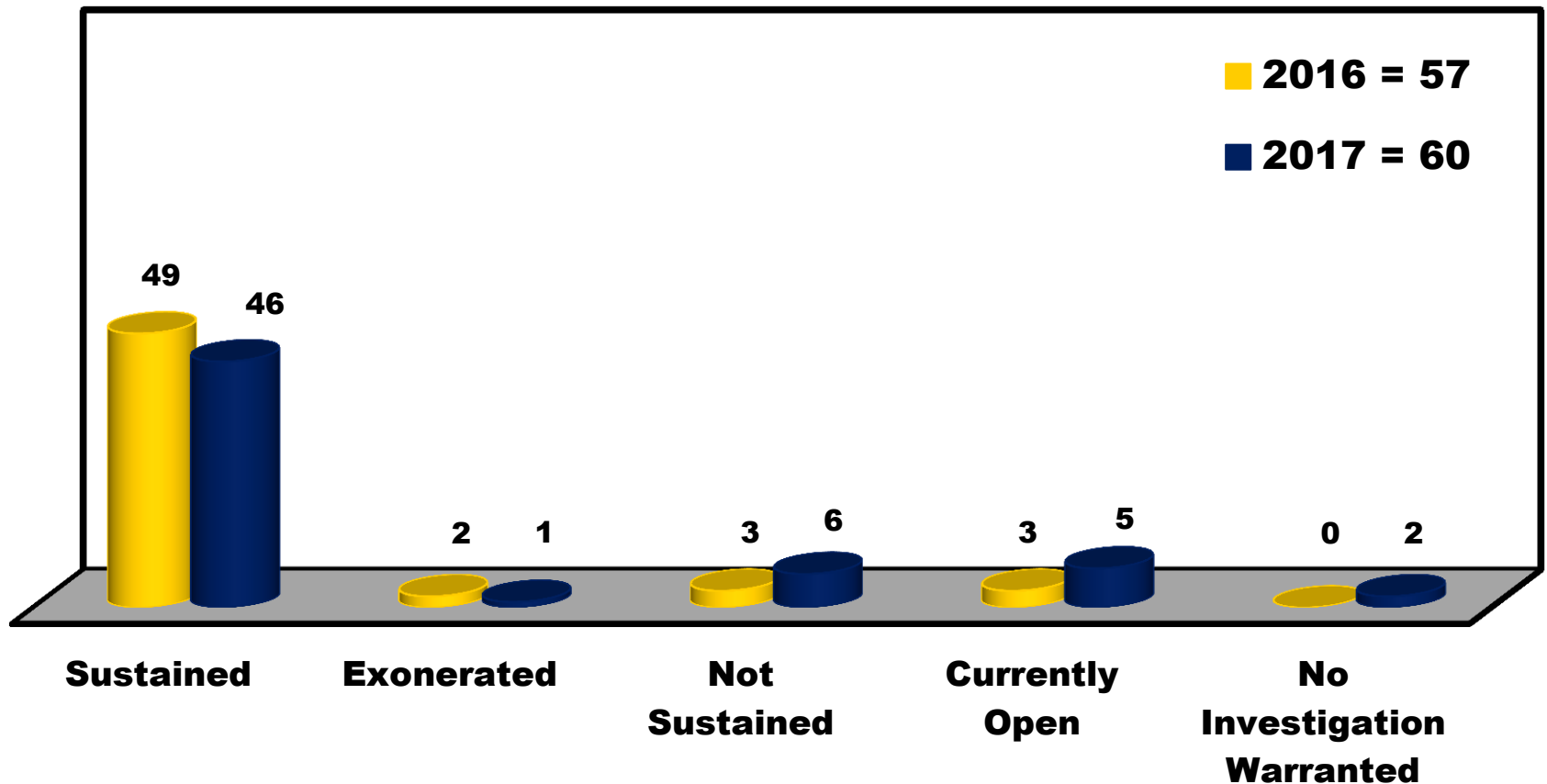
## Most Common Allegations / Violations





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### Internal Investigation Case Findings

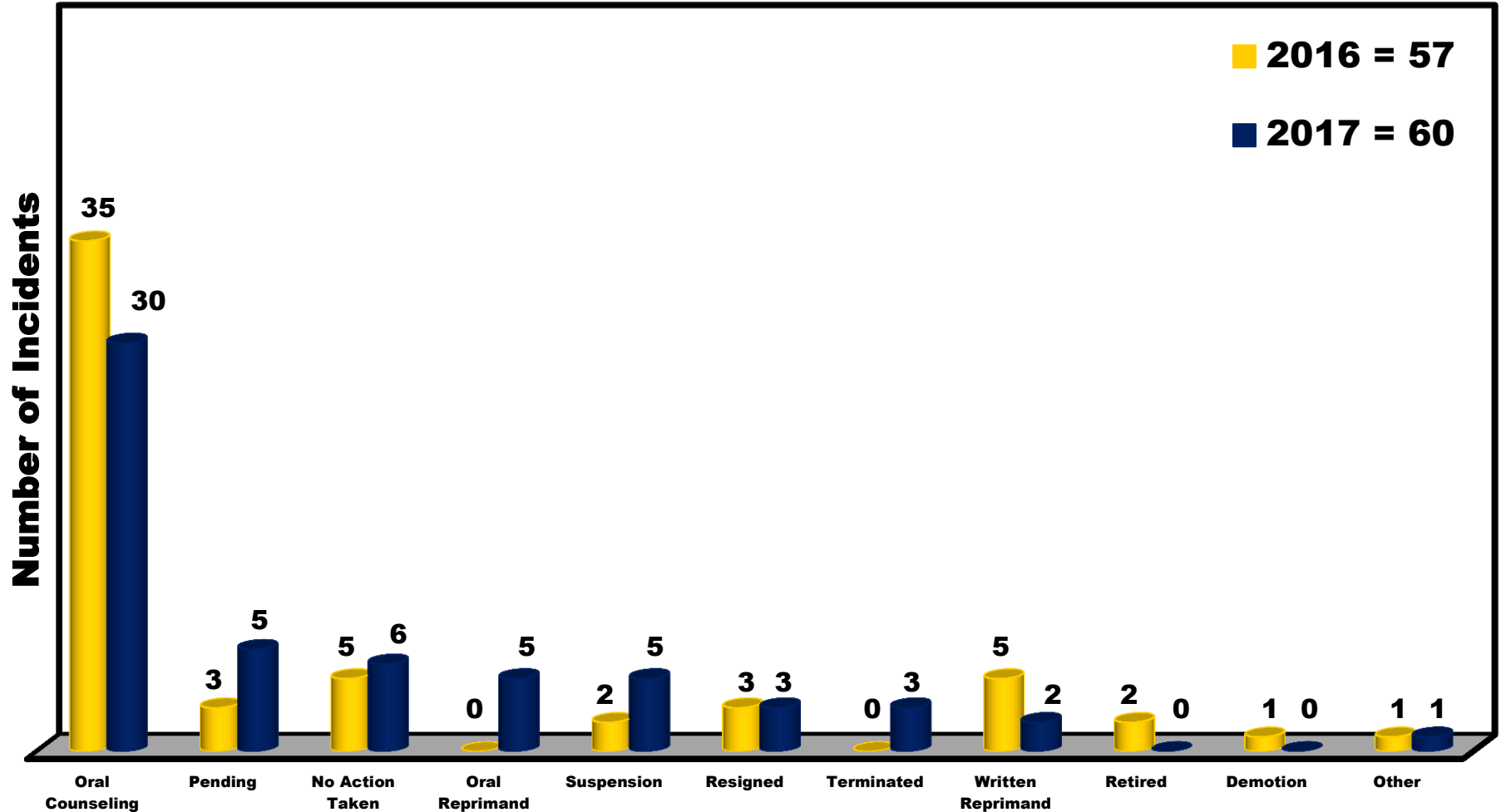






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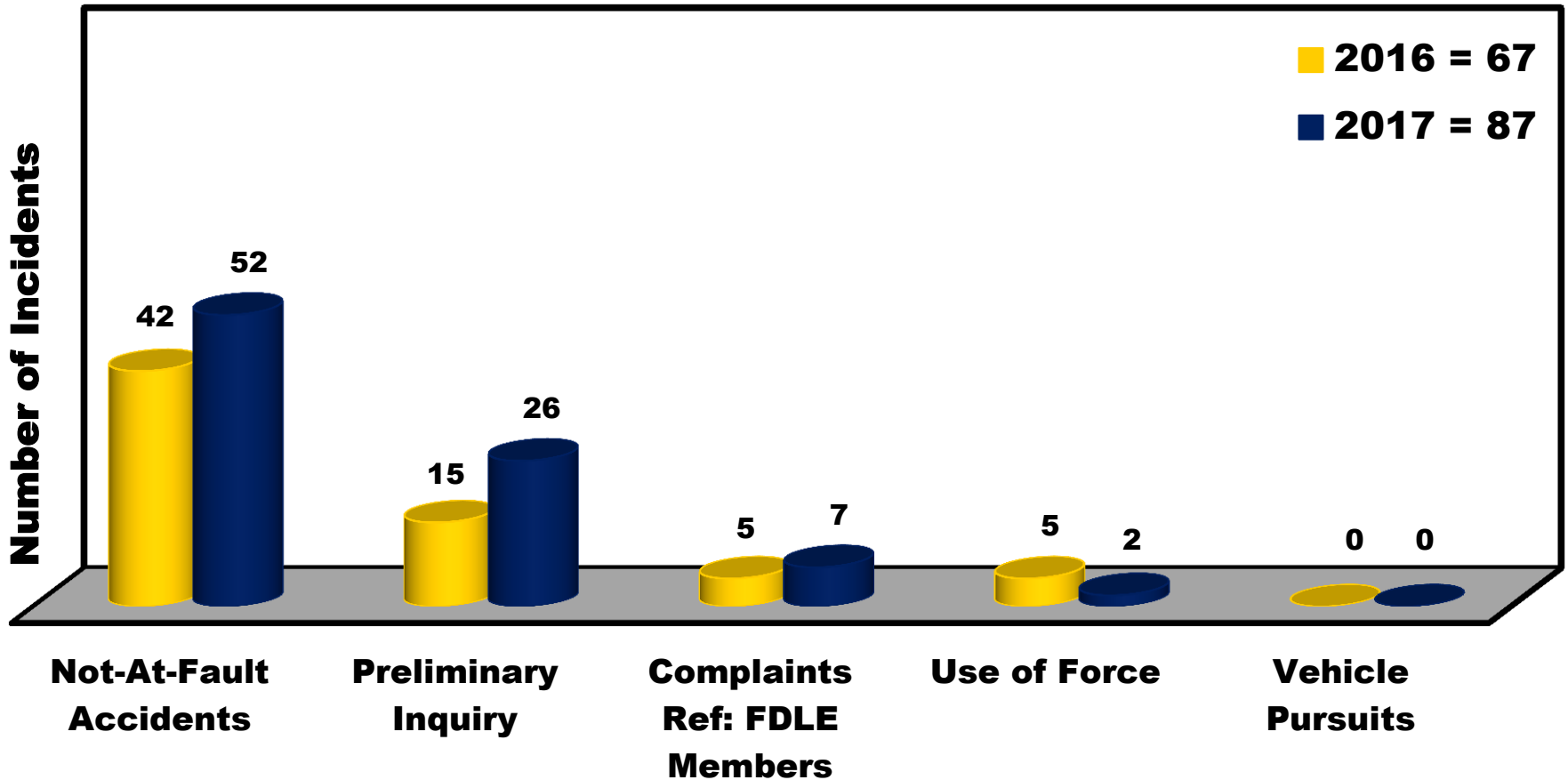
## Discipline Imposed for Sustained Cases





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## Comparison of Preliminary Reviews Completed

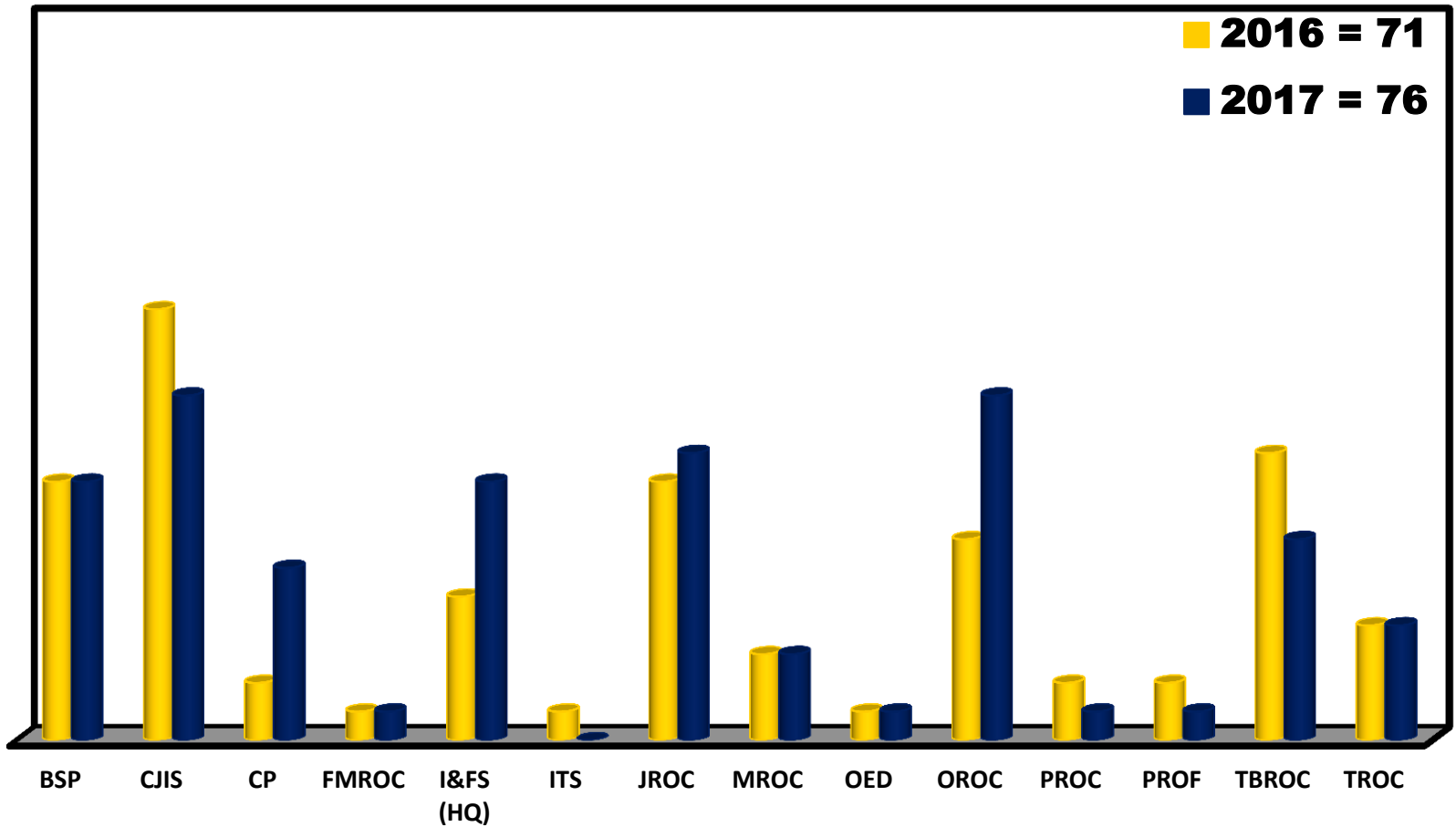




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## Total Number of Performance Issues By Region/Program

Number of Performance Issues





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## Action Taken for Performance Issue Cases

