Margate Police Department

Chief Jonathan Shaw
June 5, 2019

Margate Police Department

City of Margate

- Margate has grown to become the 14th largest city in Broward County, with a population in excess of 55,000
- 9.44 square miles
- 135 miles of roadways
- 30 miles of waterways
- Borders Coconut Creek, Coral Springs, and North Lauderdale

Margate Police Department

- 153 Employees
- (117 Sworn, 36 Civilian Support)
- Budget for 2019 approx. $22,000,000

Why is Margate here today?

- To share the reasons why our city wants to leave the current communications system

- Outline critical issues that our agency experiences and has addressed

Timeline for Communications System

- Early 1980s-2014- Margate Public Safety Answering Point (PSAP)
- 2014- Regionalization of Broward County Communication System occurred
- 2017- Initiated comprehensive review of complaints
- 2019- Negotiations with City of Coral Springs and the City of Coconut Creek commenced to merge as a multi-city communications system hosted by Coral Springs.
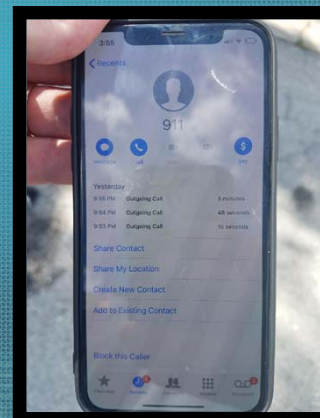
Serial Robbery April 2019

Complaints

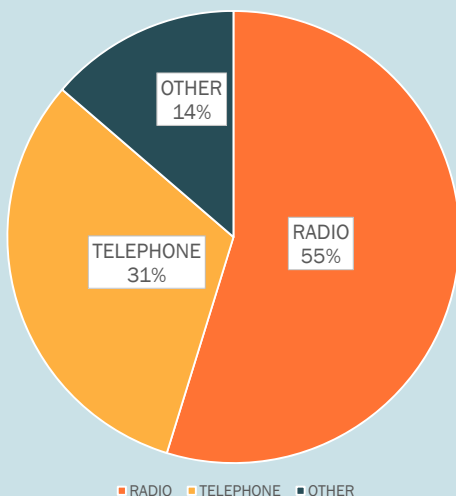April 2017 – June 2019

168 TOTAL
COMPLAINTS

RADIO: 92
TELEPHONE: 53
OTHER: 23

A Sample of Communication Frustrations

- Radio Channel Stops Working
- Non Emergency Phones not answered
- Holding priority calls
- Citizens frustrated with the call taking process
- Pertinent information not being given to officers or gathered from citizen

- Wrong location of where incident occurred (jurisdiction)
- Wrong address of incident given to first responder
- Officers assigned to the wrong active calls

Contact Information

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