



Florida Schools Safety Portal & Social Media Monitoring

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Florida Schools Safety Portal & Social Media Monitoring

- Required by Florida Statutes 1001.212(6)-(9)
- Through the collaboration and participation of:
 - Florida Dept. of Law Enforcement (FDLE)
 - Florida Dept. of Children and Families (DCF)
 - FivePoint Solutions
 - NTT Data Services
- Available to threat assessment teams for schools across the state of Florida to improve access to timely, complete and accurate information by authorizing school threat assessment teams to swiftly identify, assess and provide intervention services for individuals whose behavior may pose a threat to themselves or others.

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Social Media Monitoring (SMM) Tool

- Allows school threat assessment teams to identify, assess and provide intervention services for individuals whose behavior may pose a threat to themselves or others
- Report suspicious activities to the proper authorities within the school district based on their Threat Assessment Plan



Social Media Monitoring Tool (SMM)

Features


- Real-time monitoring
- Customizable dashboards
- Unlimited keyword searches
- Geo-fencing
- Notifications configured at the state, district and school level
- Constantly expanding sites monitored

Examples of Social Media Sites Monitored

- Twitter
- Facebook
- Instagram
- YouTube
- Reddit
- Flickr
- Google+
- Pinterest

Other Examples Monitored

- Major news sites and local news
- Blogs: Millions
- Forums: Hundreds of thousands
- Customer review sites
- Regional and miscellaneous networks

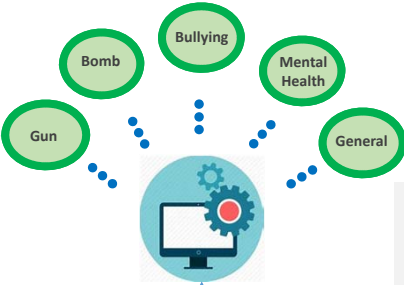


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Keywords & Geolocation


System includes keywords for the five topic types:

- Gun
- Bomb
- Bullying
- Mental Health
- General




System includes existing school specific data:

- When posts target a specific school, notifications are sent to that District/School
- Geo-fencing- geolocation data is provided by a social media platform to identify posts happening on or near the school




Uses geo-tags defined at multiple levels depending on district population density





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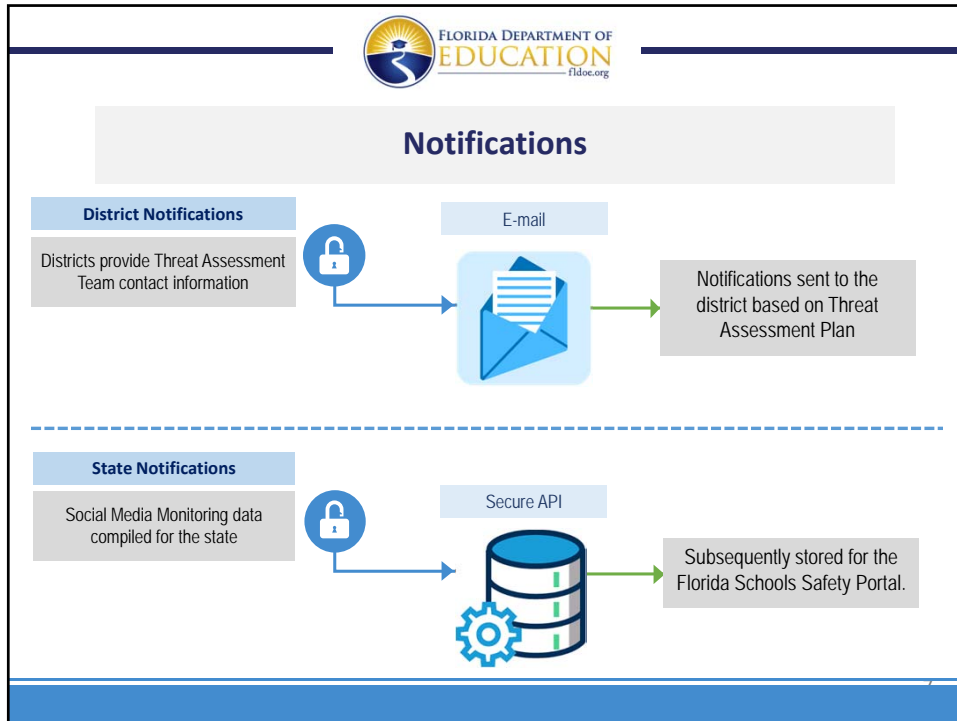
Identity Based Monitoring

Status	Keyword	Location	Identity
<p style="color: green; font-weight: bold;">Captured</p> 	<p>Captured only if the name of the entity is named in the threat: "I'm going to hurt someone at Westfield High."</p>	<p>Captured only if the threat is made when the individual is within the geo-fenced location on or near the school.</p>	<p>Individual's handle is logged if threat is made on social media within defined geo-fence. Threats are then tracked from any location.</p>
<p style="color: red; font-weight: bold;">Not Captured</p> 	<p>Not captured if no keywords show it is a threat against a specific school.</p>	<p>Not captured if threat is made from individual's home.</p>	

When threats happen outside of the location and the profile is captured, then regardless of location all social chatter from this identity will be captured.

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Florida Schools Safety Portal (FSSP)

- The new Florida Schools Safety Portal (FSSP) enacts the Marjory Stoneman Douglas Commission’s recommendation to improve access to timely, complete and accurate information by authorizing school threat assessment teams to swiftly identify, assess and provide intervention services for individuals whose behavior may pose a threat to themselves or others.
- The FSSP will not be used to label students as potential threats, but rather is a tool to evaluate the seriousness of reported or identified threats and to assist in getting professional help when necessary.

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Florida Schools Safety Portal (FSSP)

- Coordination with state agencies to provide a centralized integrated data repository with data analytics resources
- Improves access to timely, complete and accurate information
- **Integrates data from:**
 - Department of Education
 - Department of Children and Families
 - Department of Law Enforcement
 - Department of Juvenile Justice
 - Local law enforcement
 - Social Media
- **Data includes:**
 - **School Environmental Safety Incident Reporting (SESIR)** and discipline information.
 - **FortifyFL**, an application that shows suspicious activity reporting data.
 - **Social Media Monitoring data**, which searches social media posts containing certain keywords.
 - **Baker Act Reporting Center data**, which shows Baker Act proceedings were initiated under Florida's Mental Health Act.
 - **Law enforcement information**; law enforcement officers will have access to law enforcement and juvenile justice records via links within the portal



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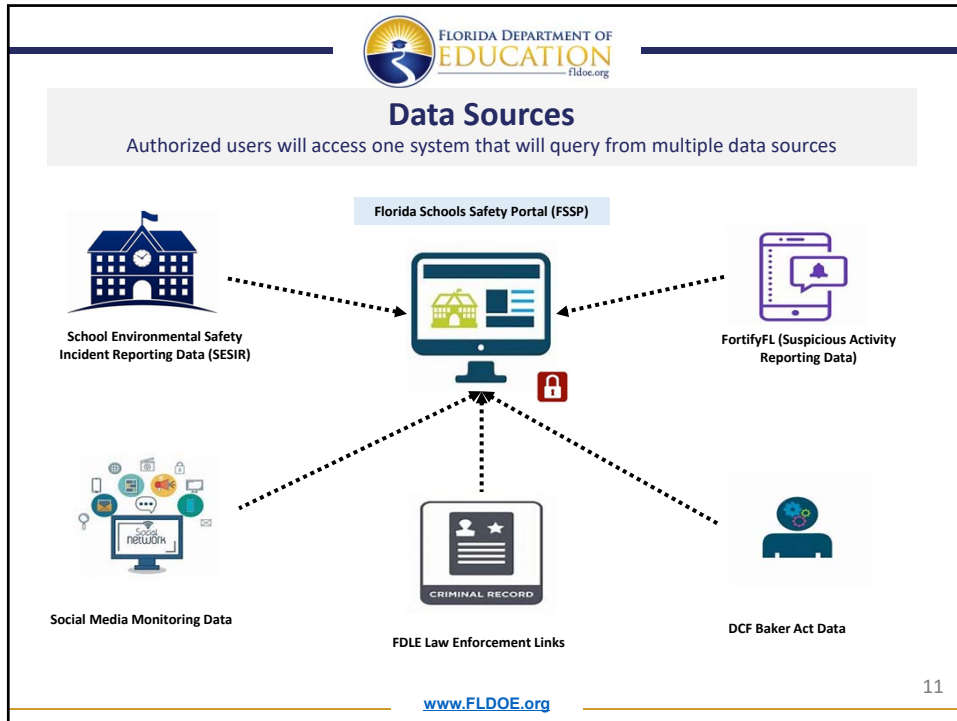


Florida Schools Safety Portal (FSSP)

- ✓ The Florida Schools Safety Portal provides real-time access to information to quickly avert a reported or identified threat.
- ✓ Only users already authorized to access criminal justice data will be able to access the information via the portal.
- ✓ Information is temporarily displayed to authorized users for only 30 minutes and a screen timeout will immediately log inactive users out of the system.
- ✓ Authorized users will not be able to download or store information. The portal does not store information about students' race, religion, disability or sexual orientation;
- ✓ Access to data is governed by applicable state and federal privacy laws.
- ✓ Threat assessment team members must undergo complete training and sign user agreements to obtain access to data.

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The slide features the Florida Department of Education logo and the text "FLORIDA DEPARTMENT OF EDUCATION fl DOE.org" at the top. Below is a grey header box with the title "Disclaimer Statement".

The main content is a screenshot of a disclaimer statement for the Florida Schools Safety Portal. The screenshot includes the following text:

FLORIDA SCHOOLS SAFETY PORTAL

Disclaimer Statement Used for the Florida Schools Safety Portal:

The Florida Schools Safety Portal (FSSP) has been established in accordance with Executive Order Number 19-45 and Section 1001.212, Florida Statutes pursuant to Florida SB 7026 (the "Safe Schools Act"), as may be amended from time to time.

FSSP permits access to Florida state agency data bases, containing certain sensitive or confidential information, the access or disclosure of which may be restricted by federal and/or state law. All the data accessed in this system is owned by the respective state agency sources of the data.


AUTHORIZED USERS: Access to FSSP is only permitted in compliance with state and federal law, pursuant to the terms of each Agency's Data Use Agreements, and only by those persons who are Authorized Users who have completed appropriate security training and signed a User Agreement to access information contained within FSSP.

I hereby understand that as an Authorized User, I have been granted access to only certain secure restricted information as is necessary for me to perform my job duties and responsibilities, as defined by my role pursuant to the Safe Schools Act and in accordance with the User Agreement.

CONSENT: I understand that my use of and access to information through FSSP, authorized or unauthorized, may be monitored, recorded and subject to audit, and my


At the bottom of the screenshot are two buttons: "GO BACK" (red) and "CONTINUE" (blue).

At the bottom of the slide is the website address www.FLDOE.org and the page number 12.



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Home Page








FLORIDA SCHOOLS SAFETY PORTAL

Welcome to the Florida Schools Safety Portal (FSSP)
This portal provides resources for the Threat Assessment Team to assist with supporting school safety.

Florida Schools Safety Portal


Navigation Menu

-  FSSP Search
-  Law Enforcement Links
-  FSSP FAQs
-  FSSP Tutorials
-  Logout

- Allows users the ability to perform searches against the data sources that are within the portal.
- Users with expertise or credentials in Law Enforcement will have access to law enforcement records through the available links.
- Users can access frequently asked questions as a general reference.
- Training Tutorials are readily available to users for review as needed.

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Search Screen

Florida Schools Safety Portal Search

Mental Health Data requires you to submit a SSN. If you submit your search now, Mental Health data will not be searched.

Florida Schools Safety Portal Search Input

First Name

Last Name

Date Of Birth

Identifier

School District

Mental Health Data requires you to submit a SSN. If you submit your search now, Mental Health data will not be searched.

Result Filter

Filter all returned results to show only records which contain the text you input below.

Data Source Status

Data Source	Status
SESIR	✔
Fort5FL	✔
Baker Act	✔
Social Media	✔

Alerts

A quick look into important keywords contained in your search results.

Gun
Bullying
Knife
Stolenlock
Stolen
Trespass
Assault

Stolen
Fight


Total Records Found Per Source

SESIR Data 6
Social Media 1
FortifyFL Data 4

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Search Screen

Degrees of Certainty
A programmatic scoring that can help in determining relevancy of each returned record.
IMPORTANT: Please make sure all returned records are analyzed appropriately.

Explanation	Number Of Records
Records with an orange background scored between 45% and 80% when evaluated against your provided input criteria.	7
Records with no special formatting scored lower than 45% when evaluated against your provided input criteria.	4

SESIR Data

Score	First Name	Middle Name	Last Name	Birth Date	Student ID	FL
65	ABCTEST		DEFSTUDENT1	19960104	98471	FL
65	ABCTEST		DEFSTUDENT1	19960104	98471	FL
60	ABCTEST		DEFSTUDENT1	19960104	98471	FL
60	ABCTEST	E	DEFSTUDENT1	19960104	98471	FL
55	ABCTEST		DEFSTUDENT1	19960103	98471	FL
56	ABCTESTER		DEFSTUDENT2	19960708	03979	FL

FortifyFL

Score	Date Picked	School Name	County	Reported By	Notes
50	2019-04-04	SAMPLE A.	ALACHUA		Follow-up notes taken by SDO John Smith (SAMPLE AC
50	2019-04-04	SAMPLE A.	ALACHUA		Follow-up notes taken by SDO John Smith (SAMPLE AC
10	2019-04-04	SAMPLE H.	BRADFORD		Follow-up notes taken by SDO John Smith (SAMPLE HR
10	2019-04-04	SAMPLE H.	BRADFORD		Follow-up notes taken by SDO John Smith (SAMPLE HR


Social Media

Score	Date Picked	Title	Text	UI
10	2019-05-21	Distinguished Can...	Fake University today announced the panel of experts for the 2020 Schu...	

Baker Act Data

Score	First Name	Middle Name	Last Name	SSN	Date Of Birth	Di	Ex
Not found							

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Law Enforcement Links

Law Enforcement Links

THIS PAGE IS FOR LAW ENFORCEMENT USE ONLY


Be sure a listing of agencies available to law enforcement (noting that only 50 plus are members of the Threat Assessment Team).

Must be connected to CINET

The following links of agencies (not FLDOE) are determined to have CINET access.

Local Agency RMS / CAD Data

Local law enforcement data is an important component to ensure the collection of information for criminal justice and law enforcement. Contact your local agency for access requirements and restrictions.




See your local agency for access.

Available with Internet connection


The following links are available on any of your devices or Internet connections.

Case History & Dispositions via Clerks of Court




See your local agency for access.

Tip History



Driver and Vehicle Information Database



To request access: CINET-HIRE

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Cybersecurity

- Strict data governance and security measures safeguard the protection of confidential education, health and law enforcement records, and ensures compliance with applicable state and federal privacy requirements in accordance with rules adopted by the respective source agencies.
- Every effort has been made to put proper preventative measures in place including security protocols and access controls to monitor and ensure data is protected.
- Web based training is required that includes topics on FSSP data security.
- Role based authentication is implemented so users are only authorized access to specific data.
- A disclaimer is displayed that must be accepted prior to final authentication into the FSSP dashboard.



What's Next?

- Improving the availability of SESIR through more frequent collections. It is currently collected 3 times a year. A weekly collection is being considered.
- Working with other state agencies to identify and expand to additional data sources.
- The Behavioral Threat Assessment Instrument is currently paper based and will need to be digitized in order to integrate the tool into the FSSP.





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