Florida Department of Law Enforcement Pulse Nightclub Response



Special Agent Supervisor Jason Cook Orlando Regional Operations Center

Overview

- Incident Overview
- FDLE's Identified Roles
- Key Issues
- Questions

Overview – Timeline

- Sunday, June 12th
 - 2:02 am First shots fired inside nightclub
 - 2:35 am Attacker calls 911 and claims responsibility. Further claims to have hostages and explosives
 - 05:14 am Attacker is killed during tactical entry
 - 10:00 pm All homicide victims moved from crime scene to medical examiner and number confirmed at 49

Overview – Response

- 20 Law Enforcement agencies
- 4 Fire Response agencies
- 3 Emergency Management organizations
- 4 Hospitals
- Approximately 40 FL Emergency Mortuary Operations Response System volunteers (FEMORS)
- Over 20 PIOs

Overview – FDLE Roles

- Officer Involved Shooting Investigation
- Counter Terror Investigation
- Dignitary Protection
- Victim Identification
- Next of Kin Notification
- Victim Property Recovery

Next of Kin Notification

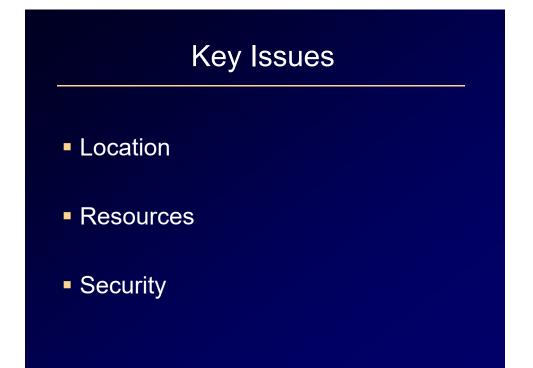
- 49 total homicide victims that were identified by the morning of June 13th
- Coordinated effort with law enforcement, victim advocate and clergy, who met in person with each family group
- Analytically heavy workload to positively identify the victims, but also then positively identify the next of kin
 - Open source research in addition to government accessible databases

Next of Kin Notification

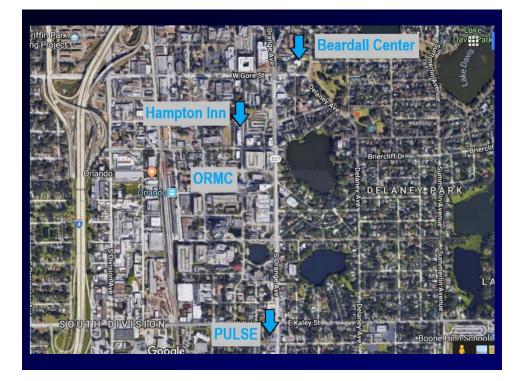
- 11 victims outside crime scene or at hospital
- First notifications were conducted at ORMC
- Remaining initial notifications were conducted at the hotel adjacent to the hospital
- As victims from crime scene were identified, notifications were done at the next of kin residences overnight

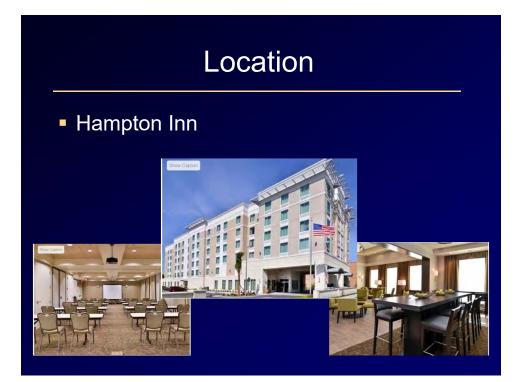
Next of Kin Notification

- FDLE tasked other regional operation centers with instate notifications
- Coordinated out-of-state notifications with appropriate agency of jurisdiction through the Fusion Center Network
- Final notifications were completed at the second family service center the following day
- All families notified within 24 hours of initiation









Location

- Hampton Inn
 - Benefitted by proximity to hospital
 - Isolated environment for notifications
 - With over 100 total victims the facility was quickly outgrown by next of kin
 - Coordinated message with law enforcement and hospital staff to update families
 - Provide transport to second center



Location

- Beardall Senior Center
 - Provided accommodations to serve victim families in large groups for updates and isolated areas for notifications
 - Allowed for separate workspaces for the multi-disciplined response

Resources

- Emergency Management
 - Access to facilities, infrastructure, transportation, nutrition
- Victim Services
 - Staffing for crowd management and documentation
 - Access to crime compensation process
 - Clergy network

Resources

- Investigative Analytical Personnel
 - Research driven mission
 - Incident management
 - Activity tracking
 - Resource management
 - Infrastructure needs
 - Connectivity
 - Communication

Security

- Safety / Security from external threats
 - Ongoing investigation into terror attack
 - Potential secondary target with a dense civilian crowd
- Safety / Security internally at site
 - Need for crowd control
 - Accessible for EMS response

Security

- Creates another need for a visual, uniformed law enforcement presence
 - Deterrent
 - Response
- Dedicated EMS crew on stand by at property

Key Issues

- Public Official Notifications
- Media Release



Key Issues

- Critical Incident Stress Management
 - Existing internal procedures or partnering with other affected agencies
- After Action Reports
 - Extensive due to the varying roles FDLE filled
 - Standardized forms and procedures specific to next of kin notification

Thank You

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