

**Limited Access v5.2018.1**

## **1. Limited Access V5**

### **1.1 Introduction**




**Notes:**

## 1.2 Welcome

**Criminal Justice Information  
Services (CJIS)  
Limited Access Certification Course**

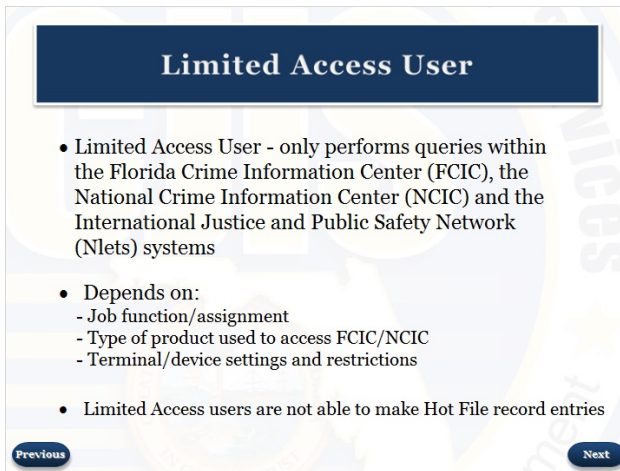
Welcome to the Florida Department of Law  
Enforcement Criminal Justice Information Services  
Limited Access Certification Course. This online  
training has a written and an audio component as well  
as a resources tab located at the top of the player, which  
lists useful links mentioned throughout this training.  
Please allot at least an hour to complete this training.  
This training is compatible in Internet Explorer 6 and  
later, Firefox 1 and later, Safari 3 and later and Google  
Chrome To ensure your audio is working please click  
the CJIS logo below.



### Notes:

Welcome to the Florida Department of Law Enforcement Criminal Justice Information Services Limited Access Certification Course. This online training has a written and an audio component as well as a resources tab located at the top of the player, which lists useful links mentioned throughout this training. Please allot at least an hour to complete this training. This training is compatible in Internet Explorer 6 and later, Firefox 1 and later, Safari 3 and later and Google Chrome To ensure your audio is working please click the CJIS logo below.

### 1.3 Limited Access User



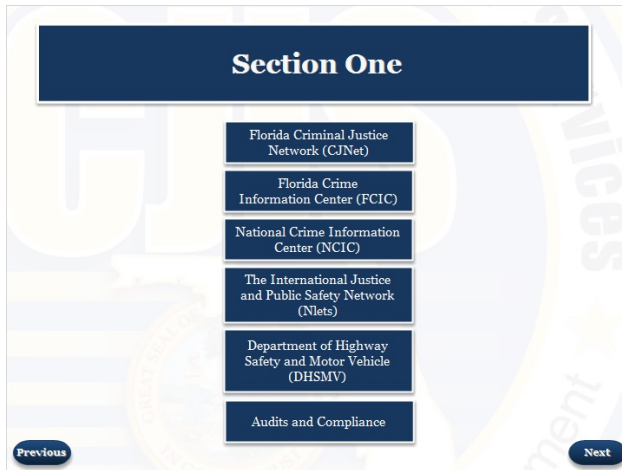
The screenshot shows a presentation slide with a dark blue header box containing the title "Limited Access User". Below the header, there is a bulleted list of points. At the bottom of the slide, there are two small blue buttons labeled "Previous" and "Next".

- Limited Access User - only performs queries within the Florida Crime Information Center (FCIC), the National Crime Information Center (NCIC) and the International Justice and Public Safety Network (Nlets) systems
- Depends on:
  - Job function/assignment
  - Type of product used to access FCIC/NCIC
  - Terminal/device settings and restrictions
- Limited Access users are not able to make Hot File record entries

#### Notes:

A Limited Access user is defined as an operator at any Florida law enforcement/criminal justice agency who only performs queries within the Florida Crime Information Center (FCIC), the National Crime Information Center (NCIC), and the International Justice and Public Safety Network (Nlets). A Limited Access user's ability to make the type of queries or receive the responses described in this certification course can depend on: the job function/assignment within the agency the user is performing; the type of product used to access FCIC/NCIC; and the terminal/device settings and restrictions. A Limited Access user will not be able to make Hot File record entries. Those functions are restricted to Full Access users.

## 1.4 Section One

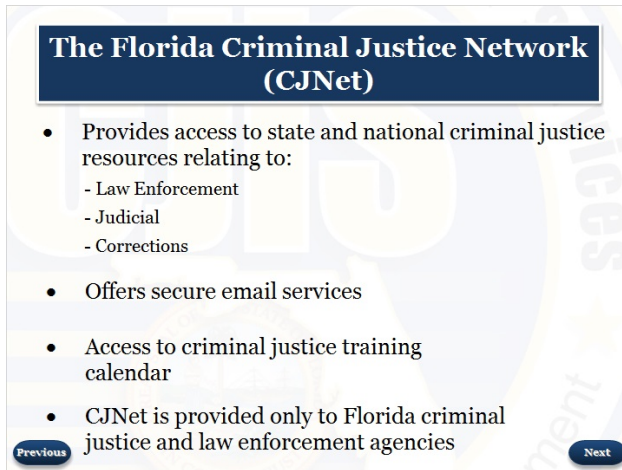


### Notes:

Section One contains six topics which include an overview of the various types of databases and information available within the Florida Criminal Justice Network or CJNet and the agencies that are allowed to access this information. The student will also learn about the various types of files and records available within FCIC, NCIC, and Nlets, and the departments that maintain and provide access to these databases. Information on the various FCIC records that are provided by the Florida Department and Highway Safety and Motor Vehicles through an FCIC query will be discussed. Lastly, the user will be introduced to the importance of CJIS Audit and Compliance.



## 1.5 The Florida Criminal Justice Network (CJNet)



The slide features a title box at the top, followed by a bulleted list of services. At the bottom, there are 'Previous' and 'Next' navigation buttons. The background includes a faint watermark of the Florida state seal.

**The Florida Criminal Justice Network (CJNet)**

- Provides access to state and national criminal justice resources relating to:
  - Law Enforcement
  - Judicial
  - Corrections
- Offers secure email services
- Access to criminal justice training calendar
- CJNet is provided only to Florida criminal justice and law enforcement agencies

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### Notes:

The Florida Criminal Justice Network otherwise known as the CJNet is maintained by FDLE and provides access to state and national criminal justice resources relating to Law Enforcement, Judicial, and Correctional information. The CJNet also offers secure email services for users to exchange sensitive criminal justice information, and a calendar that provides information on CJIS training statewide. Access to CJNet is provided only to Florida criminal justice and law enforcement agencies.

## 1.6 CJNet

**FALCON**  
*Florida's Integrated Criminal History System*

ABOUT PUBLICATIONS NEWS CONTACT HOME

FALCON is the Florida Department of Law Enforcement's state-of-the-art system for identifying criminal suspects and reporting data.

Through a single web portal, authorized users can:

- Biometrically identify a criminal subject - with fingerprints. It also enables the comparison of palm prints and image management.
- Pull criminal information from state and national databases.
- Access photos of scars, marks, and tattoos.

**What does FALCON mean to you?**

**I'm an officer on the street.**  
FALCON improves and expands biometric identification. It enables the authorized user to tie a criminal's identification by fingerprints to a criminal history. It also enables the comparison of palm prints and the image management of scars, marks and tattoos. FALCON utilizes livescan technology for obtaining a person's fingerprints and palm prints. Portable versions of this technology are available for use in patrol cars for roadside or at crime scenes. The scanned prints are then rapidly processed by FALCON, linking the identity to possible criminal outstanding warrants, or other danger alerts. Additionally, FALCON can pull information from state and national databases.

User ID:  
Password:  
Login

Forgot your password?  
[Click here to reset your password](#)

New to FALCON? [Click here to request a FALCON account from your organization.](#)

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### Notes:

The CJNet provides access to several criminal justice databases such as FALCON. FALCON is a statewide database which allows for the management of retained applicant fingerprints, the creation of watch lists, and supports the use of Rapid ID devices. Users can utilize the Florida Department of Corrections Offender Information Network for access to Florida prison and probation records. The CJIS Resource Center provides access to frequent references such as Memorandums, Manuals, and the Training Calendar. Additionally, the CJNet provides access to federal databases which include the Federal Bureau of Prisons where federal inmates can be searched nationwide.

## 1.7 Florida Crime Information Center



### Notes:

FCIC is the primary system used to access Florida records including Criminal History Record Information (CHRI), and Hot Files which includes Persons, Status, and Property records. In addition, FCIC also supports queries of Concealed Weapon Permits issued by the Department of Agriculture and Consumer Services. The Concealed Weapon Permit information is provided only to law enforcement agencies.

## 1.8 National Crime Information Center

### National Crime Information Center (NCIC)



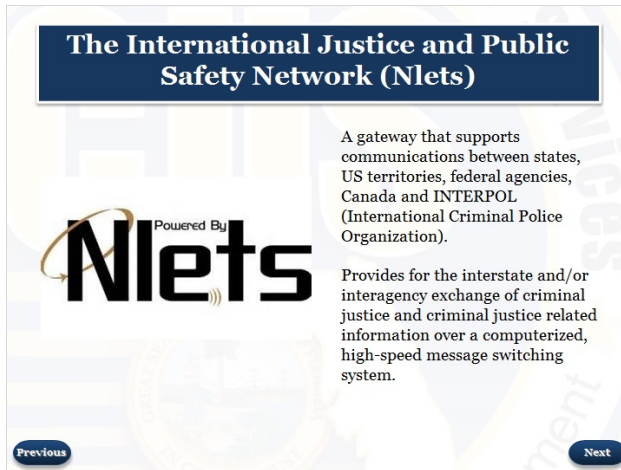
- Provides access to National Hot Files:
  - Wanted Persons
  - Missing Persons
  - Unidentified Persons
  - Status Files
  - Property
- Used to access the Interstate Identification Index (III)

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### Notes:

NCIC is the primary system used to access national Hot file records. Included among these records are Wanted Persons, Missing Persons, Unidentified Persons, Person Status Files and Property Files. NCIC also allows access to the Interstate Identification Index, or III, which provides for the exchange of Criminal History Record Information between states. NCIC is maintained by the Federal Bureau of Investigation and is available to all 50 states, the District of Columbia, Puerto Rico, the US Virgin Islands, Guam, Canada, and all federal criminal justice agencies.

## 1.9 International Justice and Public Safety Network (Nlets)



The screenshot shows the top section of the Nlets website. At the top, a dark blue banner contains the text "The International Justice and Public Safety Network (Nlets)" in white. Below this, on the left, is the Nlets logo, which includes the word "Nlets" in a large, bold, black font, with "Powered By" in smaller text above it. To the right of the logo, there is a block of text: "A gateway that supports communications between states, US territories, federal agencies, Canada and INTERPOL (International Criminal Police Organization)." Below this text is another paragraph: "Provides for the interstate and/or interagency exchange of criminal justice and criminal justice related information over a computerized, high-speed message switching system." At the bottom left of the screenshot is a "Previous" button, and at the bottom right is a "Next" button. The background of the page features a faint, repeating pattern of the word "Nlets" and a circular logo.

**The International Justice and Public Safety Network (Nlets)**

A gateway that supports communications between states, US territories, federal agencies, Canada and INTERPOL (International Criminal Police Organization).

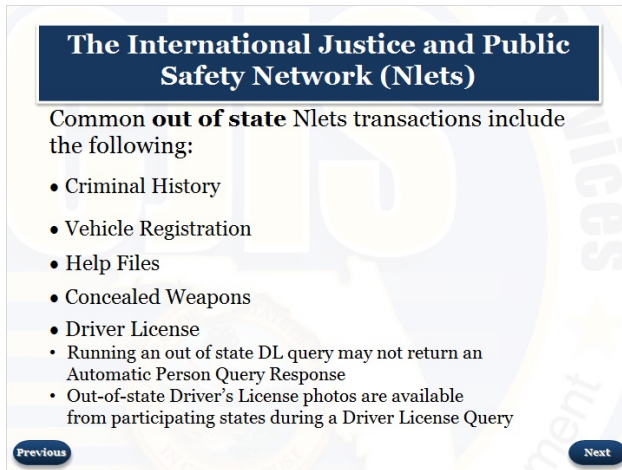
Provides for the interstate and/or interagency exchange of criminal justice and criminal justice related information over a computerized, high-speed message switching system.

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### Notes:

Nlets is a gateway that supports communication between states, U.S. territories, federal agencies, Canada and INTERPOL. The purpose of Nlets is to provide for the interstate and/or interagency exchange of criminal justice and criminal justice related information over a computerized, high-speed message switching system. Nlets supports inquiries into each state's motor vehicle, driver's licenses, and criminal history files, as well as other relevant databases.

## 1.10 International Justice and Public Safety Network (Nlets)



The screenshot shows a web page titled "The International Justice and Public Safety Network (Nlets)". Below the title, it states "Common **out of state** Nlets transactions include the following:" and lists several items: Criminal History, Vehicle Registration, Help Files, Concealed Weapons, Driver License, and two notes about out of state DL queries. At the bottom of the content area, there are "Previous" and "Next" navigation buttons. The background of the page features a faint, large watermark of a police badge.

**The International Justice and Public Safety Network (Nlets)**

Common **out of state** Nlets transactions include the following:

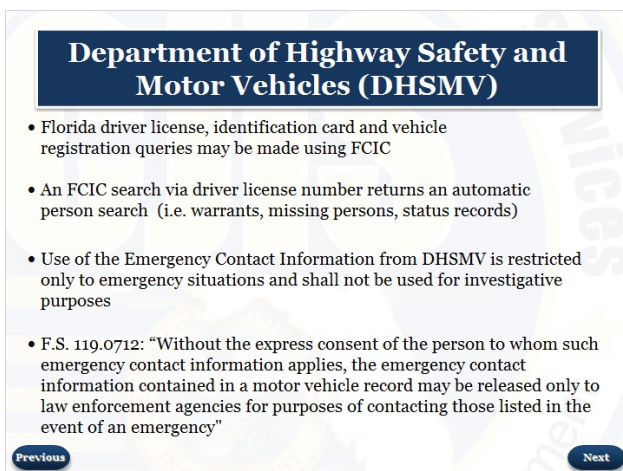
- Criminal History
- Vehicle Registration
- Help Files
- Concealed Weapons
- Driver License
- Running an out of state DL query may not return an Automatic Person Query Response
- Out-of-state Driver's License photos are available from participating states during a Driver License Query

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### Notes:

Nlets offers many out of state transaction options. The following is a list of the most commonly used Nlets queries for national information: Criminal History; Vehicle Registration; Help Files; Concealed Weapons; and Driver License. Please note that unlike a FCIC DL query response, which could include Warrants, Missing Person or Status Records, when a user queries an out of state Driver License through Nlets the user may not receive an Automatic Person Response. Additionally, participating states may provide Driver License images with search results. For further information regarding Nlets transactions please visit the Nlets website at [www.nlets.org](http://www.nlets.org)

## 1.11 Department of Highway Safety and Motor Vehicles (DHSMV)



The screenshot shows a presentation slide with a blue header box containing the title 'Department of Highway Safety and Motor Vehicles (DHSMV)'. Below the header, there is a list of four bullet points. At the bottom of the slide, there are two buttons: 'Previous' on the left and 'Next' on the right. The background of the slide features a faint, large watermark of the word 'Notes'.

- Florida driver license, identification card and vehicle registration queries may be made using FCIC
- An FCIC search via driver license number returns an automatic person search (i.e. warrants, missing persons, status records)
- Use of the Emergency Contact Information from DHSMV is restricted only to emergency situations and shall not be used for investigative purposes
- F.S. 119.0712: "Without the express consent of the person to whom such emergency contact information applies, the emergency contact information contained in a motor vehicle record may be released only to law enforcement agencies for purposes of contacting those listed in the event of an emergency"


### Notes:

Users may query DHSMV data through FCIC, and receive responses from DHSMV, FCIC, NCIC and perhaps Nlets, depending upon search criteria used. If a response is received via an FCIC query of a driver license number an automatic person search will occur that may include Warrants, Missing Persons or Status Records. When a response includes Emergency Contact Information (ECI), it should be noted that the use of the ECI is for emergency purposes only and **shall not** be used for investigative purposes per Section 119.0712, Florida Statutes, which states: *"Without the express consent of the person to whom such emergency contact information applies, the emergency contact information contained in a motor vehicle record may be released only to law enforcement agencies for purposes of contacting those listed in the event of an emergency."*

## 1.12 DHSMV

### Department of Highway Safety and Motor Vehicles (DHSMV)

When querying specified Florida specialty tags the user is required to enter additional “hidden” characters.



See the *Resource* entitled 'DHSMV - Specialized Tags' for further information to conduct searches on specialty tags. Please print this document and keep for future reference.

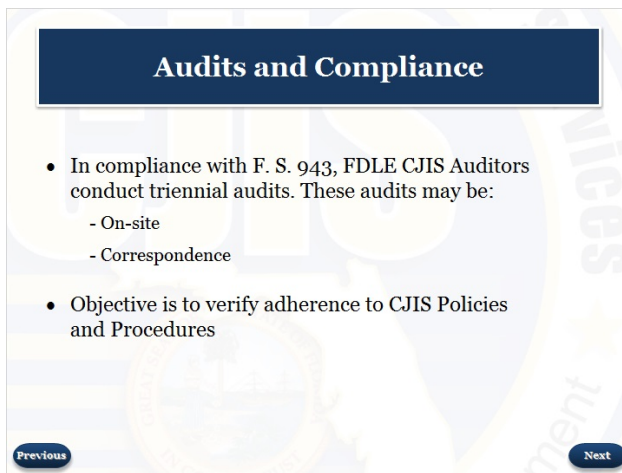
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### Notes:

When querying Florida vehicle tag information, users are required to enter additional “hidden” characters for certain Florida Specialty Tags. For example, when querying a Purple Heart tag, the user must enter the word HEART immediately preceding the letters/digits that appear on the actual tag. Please refer to the resource entitled “DHSMV - Specialized Tags” for further information on how to query these “hidden” character tags. Please print this document and keep for future reference.



### 1.13 Audits and Compliance



The screenshot shows a presentation slide with a dark blue header box containing the title "Audits and Compliance". Below the header, there is a bulleted list. The first bullet point states: "In compliance with F. S. 943, FDLE CJIS Auditors conduct triennial audits. These audits may be:". This is followed by two sub-bullets: "- On-site" and "- Correspondence". The second main bullet point states: "Objective is to verify adherence to CJIS Policies and Procedures". At the bottom left of the slide is a "Previous" button and at the bottom right is a "Next" button. The background of the slide features a faint, large watermark of the Florida Department of Law Enforcement (FDLE) seal.

- In compliance with F. S. 943, FDLE CJIS Auditors conduct triennial audits. These audits may be:
  - On-site
  - Correspondence
- Objective is to verify adherence to CJIS Policies and Procedures

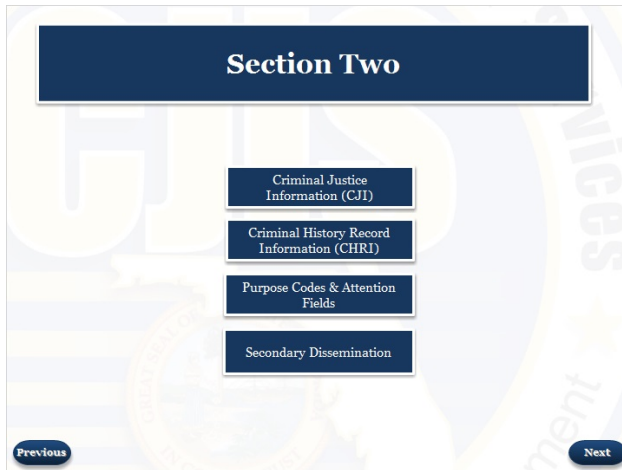
#### Notes:

In compliance with Florida Statute 943, FDLE CJIS Auditors will conduct either an on-site or mailed correspondence audit on every criminal justice and law enforcement agency that has access to FCIC, NCIC and the CJNet.

Agencies will receive a CJIS Records Audit and a CJIS Technical Audit every three years. The objectives of the audits are to verify that the agency and agency users are adhering to the CJIS Policies and Procedures and the FBI CJIS Security Policy.

The information provided in this online Limited Access training includes policies and procedures you as a user must comply with in order for your agency to be in compliance during your agency's audit.

## 1.16 Section Two



### Notes:

Section Two of the Limited Access Certification Course provides an overview of four topics. The first topic is Criminal Justice Information, or CJI, defining what it is and how it can be used. Next, guidance is provided on the use and access to CHRI, what it is used for and who is allowed to access CHRI. Purpose Codes and Attention Fields comprise the third topic along with the requirements for each when requesting CHRI. Finally, the definition of Secondary Dissemination of CHRI will be discussed and why a Secondary Dissemination log must be maintained.

## 1.17 Criminal Justice Information

**Criminal Justice Information (CJI)**

- Criminal Justice Information (CJI) refers to all of the FBI/FDLE CJIS provided data necessary for law enforcement and civil agencies to perform their missions, which include:
  - Biometric Data
  - Identity History Data
  - Biographic Data
  - Property Data
  - Case/Incident History

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### Notes:

Criminal Justice Information, or CJI, is the term used to refer to all of the FBI/FDLE CJIS provided data that is necessary for law enforcement and civil agencies to perform their missions. CJI is protected data and must be treated accordingly. CJI includes Biometric Data which is used to uniquely identify individuals from within a population; Identity History is textual data that corresponds with a subject's biometric data, providing history of criminal and/or civil events; Biographic Data is information about subjects associated with a unique case, and not necessarily connected to identity data; Property Data is information about vehicles and property associated with a crime; and Case or Incident History includes information about the history of criminal incidents.

## 1.18 Personally Identifiable Information

**Personally Identifiable Information (PII)**

- Personally Identifiable Information (PII) is information used to distinguish or trace a person's identity such as:
  - Name
  - Social Security Number (SSN)
  - Biometric records
- PII may include information that is used alone or combined with other personal or identifying information
- PII shall be extracted from CJI for the purpose of official business only

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### Notes:

Personally Identifiable Information, or PII, is information that can be used to distinguish or trace a person's identity such as name, social security number or biometric records. PII may include information that is used alone or combined with other personal or identifying information which is linked or linkable to a specific individual, such as date and place of birth or mother's maiden name. PII shall be extracted from CJI for the purpose of official business only.

## 1.19 Criminal History Record Information (CHRI)

### Criminal History Record Information (CHRI)

- Sometimes referred to as "restricted data", and is considered a subset of CJI
- Shall be accessed only for an authorized purpose
- Dissemination of CHRI to another agency if:
  - The other agency is an Authorized Recipient
  - The other agency is performing personnel and appointment functions for criminal justice applicants

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### Notes:

CHRI, sometimes referred to as "restricted data", is a subset of CJI and contains arrest, judicial, and sentencing information. The confirmation of the existence of a Computerized Criminal History (CCH) or the nonexistence of a CCH, is considered to be CHRI. Due to the sensitivity of the information contained in CHRI, additional controls are required for the access, use and dissemination of CHRI. CHRI shall only be accessed for authorized purposes and shall only be used for the purpose for which it was accessed. The dissemination of CHRI to another agency is allowed if the other agency is an authorized recipient of such information and is being serviced by the accessing agency and/or the agency is performing personnel and appointment functions for criminal justice employment applicants.

## 1.20 Criminal History Record Information (CHRI)

**Criminal History Record Information (CHRI)**

CHRI can be obtained from the following:

- Florida Crime Information Center (FCIC)
  - Florida only
- National Crime Information Center (NCIC) Interstate Identification Index (III)
  - Multi-state and Federal
- International Justice and Public Safety Network (Nlets)
  - Direct access into other state repositories and Canada
- FDLE Watch and Warning Section
- International Criminal Police Organization (INTERPOL)
  - Participating foreign countries, request made through state's INTERPOL liaison

Florida criminal history information is available to the public, for a fee, through FDLE's public website ([www.fdle.state.fl.us](http://www.fdle.state.fl.us)) or by mail request.

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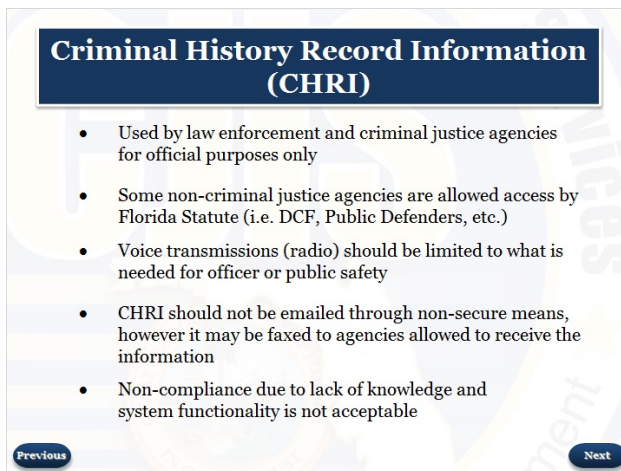
### Notes:

CHRI is available from multiple sources, and it may be necessary to make more than one inquiry to obtain an individual's complete criminal history. Criminal history inquiries into FCIC will return only arrests in the state of Florida, while an NCIC III query will return arrest information from other states and federal agencies. Additionally, Nlets provides direct access to a state's criminal history repository, allowing a user to request CHRI directly from the state of record.

An individual may also submit a request with the Florida Department of Law Enforcement's Intelligence Watch and Warning Section to acquire CHRI on persons from another country. The Watch and Warning Section will contact the International Criminal Police Organization (INTERPOL) for assistance.

Finally, the public may obtain Florida criminal history information, for a fee, by visiting FDLE's public website at [www.fdle.state.fl.us](http://www.fdle.state.fl.us).

## 1.21 Criminal History Record Information (CHRI)



The screenshot shows a presentation slide with a dark blue header containing the title 'Criminal History Record Information (CHRI)'. Below the header is a bulleted list of five points. At the bottom of the slide are two buttons: 'Previous' on the left and 'Next' on the right. The background of the slide features a faint, large watermark of the letters 'CHRI'.

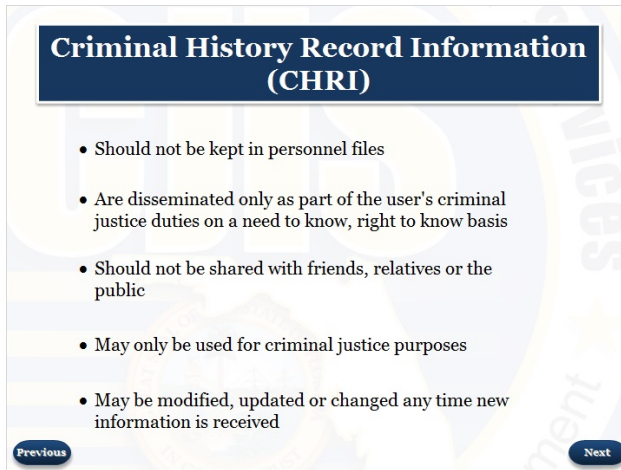
- Used by law enforcement and criminal justice agencies for official purposes only
- Some non-criminal justice agencies are allowed access by Florida Statute (i.e. DCF, Public Defenders, etc.)
- Voice transmissions (radio) should be limited to what is needed for officer or public safety
- CHRI should not be emailed through non-secure means, however it may be faxed to agencies allowed to receive the information
- Non-compliance due to lack of knowledge and system functionality is not acceptable

### Notes:

CHRI should be used by law enforcement and criminal justice agencies for official criminal justice purposes only. Additionally, some non-criminal justice agencies are allowed access to CHRI based upon Florida statute or by Federal regulation. Due to the confidential nature of CHRI, voice transmission over a radio should be strictly limited to what is immediately needed to ensure officer or public safety. CHRI should never be emailed over a non-secure network. If faxing CHRI, the receiving agency must be authorized to receive the information.

Users must ensure they understand what information is returned and how to query CHRI properly in the software application used to access FCIC and NCIC; and users must have a clear knowledge of what Purpose Code to use for the CHRI being queried. Non-compliance due to lack of knowledge and system functionality is not acceptable.

## 1.22 Criminal History Record Information (CHRI)



The screenshot shows a presentation slide with a dark blue header containing the title 'Criminal History Record Information (CHRI)'. Below the header is a list of five bullet points. At the bottom of the slide are two small, dark blue buttons labeled 'Previous' and 'Next'.

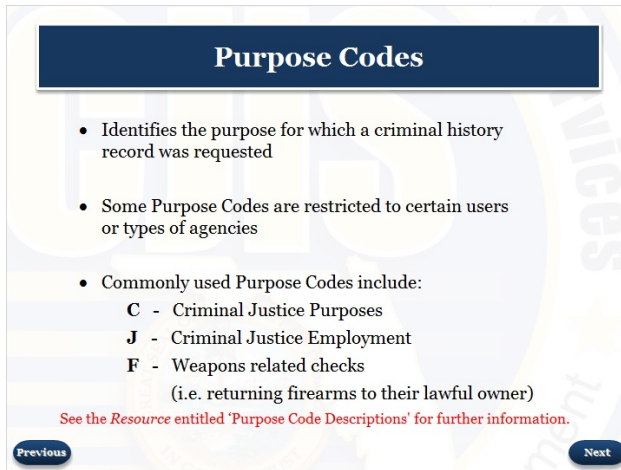
- Should not be kept in personnel files
- Are disseminated only as part of the user's criminal justice duties on a need to know, right to know basis
- Should not be shared with friends, relatives or the public
- May only be used for criminal justice purposes
- May be modified, updated or changed any time new information is received

### Notes:

Additionally, CHRI should not be kept in personnel files because those files may become public record. The dissemination of CHRI is on a need to know, right to know basis and should never be shared with friends, relatives or the public. Sharing CHRI for anything other than criminal justice related duties constitutes a violation of user privileges and specified state and national laws. The CHRI is constantly changing and may be modified, updated, or changed any time new information is received, therefore a new CHRI query must be made each time a subject's record is under review.



### 1.23 Purpose Codes

A presentation slide titled "Purpose Codes" in a dark blue header. The slide contains a bulleted list of information about purpose codes for criminal history records. At the bottom, there are "Previous" and "Next" navigation buttons.

**Purpose Codes**

- Identifies the purpose for which a criminal history record was requested
- Some Purpose Codes are restricted to certain users or types of agencies
- Commonly used Purpose Codes include:
  - C** - Criminal Justice Purposes
  - J** - Criminal Justice Employment
  - F** - Weapons related checks  
(i.e. returning firearms to their lawful owner)

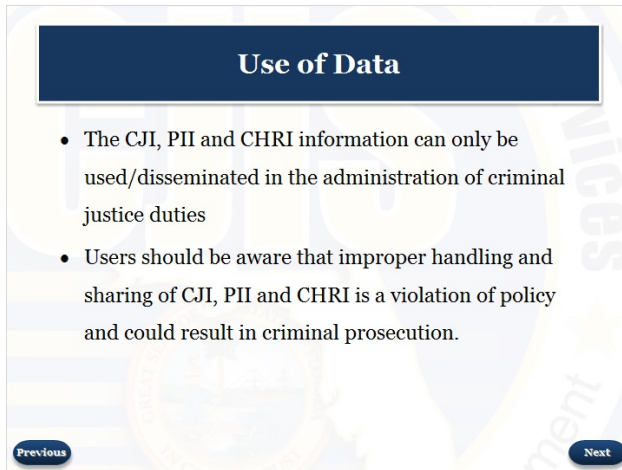
See the *Resource* entitled 'Purpose Code Descriptions' for further information.

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#### Notes:

Purpose Codes are used to identify the purpose for which a criminal history record was requested. The appropriate Purpose Code must be used when querying a criminal history record. Some Purpose Codes are restricted to certain users or types of agencies. Please refer to the resource entitled "Purpose Code Descriptions" for further information on the proper use of Purpose Codes. Users should only use Purpose Codes approved for their specific agency, FCIC/NCIC terminal, or authorized purpose.

### 1.25 Use of Data



**Use of Data**

- The CJI, PII and CHRI information can only be used/disseminated in the administration of criminal justice duties
- Users should be aware that improper handling and sharing of CJI, PII and CHRI is a violation of policy and could result in criminal prosecution.

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#### Notes:

The CJI, PII and CHRI can only be used and/or disseminated in the administration of criminal justice duties. Users should be aware that the improper handling and sharing of CJI, PII and/or CHRI could result in criminal prosecution.

## 1.26 How a Florida Criminal History is Created



### Notes:

Do you know how a criminal history record is created? First, an individual is arrested and then taken to the booking facility to be fingerprinted on a digital fingerprint device also known as Livescan. Next, the fingerprints are electronically sent and compared by FDLE personnel against prints recorded from previous arrests to determine if a past history exists for the subject. If no prior arrest exists, the subject is automatically assigned a Florida State ID (SID) Number and the arrest is added to the criminal history file. If a prior arrest exists, the new charge is added to the existing record of the subject.

## 1.27 Florida Criminal History

### Florida Criminal History

--FLORIDA CCH RESPONSE--  
ATN/IDT-JR  
FC.DLE/01777559.PUR/C.ATN/IDT-JR  
SID NUMBER: 1777559 PURPOSE CODE:C PAGE: 1  
BECAUSE ADDITIONS OR DELETIONS MAY BE MADE AT ANY TIME,  
A NEW COPY SHOULD BE REQUESTED WHEN NEEDED FOR FUTURE USE

- FLORIDA CRIMINAL HISTORY -

NAME	STATE ID NO.	FBI NO.	DATE REQUESTED						
PUBLIC, CARL C	FL-01777559	9003300	03/06/2012						
SEX	RACE	BIRTH DATE	HEIGHT	WEIGHT	EYES	HAIR	BIRTH PLACE	SKIN	DOC NO.
M	W	05/23/1956	5'09"	153	HAZ	BLN	FL	FAR	

--CONTINUED--

SID NUMBER: 1777559 PURPOSE CODE:C PAGE: 2

FINGERPRINT CLASS	SOCIAL SECURITY NO.	MISCELLANEOUS NO.
SCR/MRK/TAT		
CI PO 12 17 13		SC R ARM
16 11 12 13 14		
OCCUPATION	ADDRESS	CITY/STATE
CARPENTER	1110 N MONROE ST	TALLAHASSEE, FL

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### Notes:

Elements of a criminal history include personal identifiers such as name, race, sex, date of birth, social security number, state identification number, FBI number, miscellaneous numbers as well as alias information and other personal descriptors.

## 1.28 Florida Criminal History

### Florida Criminal History

ARREST- 1 06/12/1982 OBTS NO.-  
--CONTINUED--  
SID NUMBER: 1777559 PURPOSE CODE: C PAGE: 3  
ARREST AGENCY: LEON COUNTY SHERIFF'S OFFICE (FL0370000)  
AGENCY CASE: 1409 OFFENSE DATE: 06/12/1982  
CHARGE 001-AGGRAV ASSLT-POL OFF-STDARM  
BATTERY  
STATUTE/ORDINANCE-FL784.06 LEVEL-FELONY  
CHARGE 002-RESISTING OFFICER-  
STATUTE/ORDINANCE-FL843.01 LEVEL-  
JUDICIAL-  
AGENCY: LEON COUNTY SHERIFF'S OFFICE (FL0370000)  
CHARGE 001-COURT SEQ COURT NO.-  
COURT DATA-AGGRAV ASSLT-POL OFF-STDARM  
BATTERY  
--CONTINUED--  
SID NUMBER: 1777559 PURPOSE CODE: C PAGE: 4  
STATUTE/ORDINANCE-FL784.06 LEVEL-FELONY  
DISP DATE: 07/30/1982 DISP-CONVICTED  
CONFINEMENT-90D  
CHARGE 002-COURT SEQ COURT NO.-  
COURT DATA-RESISTING OFFICER-  
STATUTE/ORDINANCE-FL843.01 LEVEL-  
STATUTE DESCRIPTION-WITH VIOLENCE  
DISP DATE: 07/30/1982 DISP-ADJUDICATION WITH HEL  
PROBATION-Y

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### Notes:

CHRI elements include arrests, disposition, and sentencing information. Additionally, information on criminal registrations, sexual predator and offender registrations, and clemency may also be included in the CHRI.

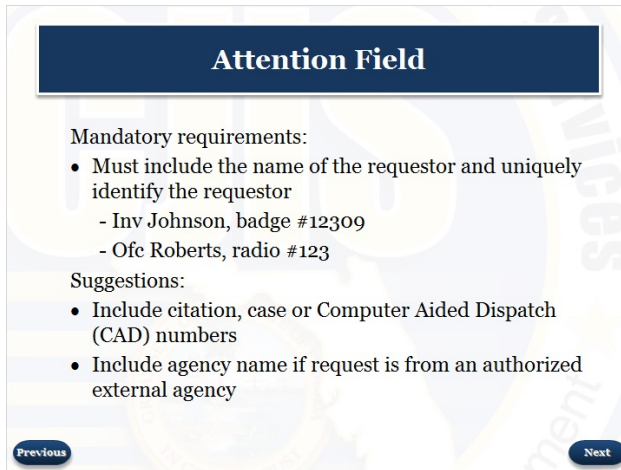
### 1.29 XML Rap Sheet

- FCX Message Key
- Florida Only Information
- Can only be run with a Purpose Code 'C'
- XML format allows for expanding or collapsing of sections of criminal history
- Juvenile arrests are highlighted with pink backgrounds

**Notes:**

Agencies may use the FCX message key with Purpose Code 'C' to view an XML format rap sheet by using the FDLE-provided software, eAgent. 'Rap sheet' is an unofficial term commonly used to refer to a Computerized Criminal History record; it is an acronym for 'Record of Arrests/Prosecutions'. The XML rap sheet provides the following: criminal history in a chronological descending order, the ability to expand or collapse different sections, special caveats such as "REGISTERED FELONY OFFENDER" at the top, and juvenile arrests records which are highlighted with pink backgrounds.

### 1.31 Attention Field



**Attention Field**

Mandatory requirements:

- Must include the name of the requestor and uniquely identify the requestor
  - Inv Johnson, badge #12309
  - Ofc Roberts, radio #123

Suggestions:

- Include citation, case or Computer Aided Dispatch (CAD) numbers
- Include agency name if request is from an authorized external agency

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#### Notes:


The Attention Field is mandatory and must contain the name of the person requesting the CHRI. It is used to uniquely identify the requestor of the CHRI. In addition to the requestor's name, a badge number, case number or other specific data should be included to assist in identifying the requestor and the purpose of the request. Including citation, case, or computer aided dispatch numbers as well as the agency name if the request is from an authorized external agency is suggested.

### 1.32 Secondary Dissemination

#### Secondary Dissemination

Required if a user shares any part of CHRI, physically or verbally, with another criminal justice professional outside his/her agency

- Includes disclosing the fact that a query was run and no criminal history was found



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#### Notes:

Secondary Dissemination occurs when the person requesting and/or in the possession of the criminal history shares any part of that information, physically or verbally, with another criminal justice professional outside of his/her agency. Confirming or denying the existence of criminal history information is considered Secondary Dissemination and should be documented on the dissemination log.



### 1.33 Secondary Dissemination Log

#### Secondary Dissemination Log

- Document the sharing of CHRI on the Secondary Dissemination Log
- Handwritten or electronic form
- Must be maintained at the agency for at least four years

Date	Subject's Name	SID or FBI Number	Requestor (released to)	Requestor Agency (released to)	Operator (released by)	Reason Disseminated	Purpose Code
------	----------------	-------------------	-------------------------	--------------------------------	------------------------	---------------------	--------------

See the *Resource* entitled 'Sample Secondary Dissemination Log'.

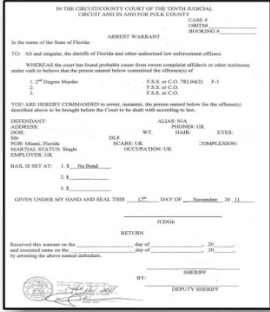

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#### Notes:

Users must document the sharing of CHRI on a Secondary Dissemination Log. Secondary Dissemination Logs can be handwritten or in electronic form and must be maintained at the agency for at least four (4) years. These logs are required and must contain the information listed. For an example, please refer to the resource entitled 'Sample Secondary Dissemination Log'.

## 1.34 Secondary Dissemination

### Secondary Dissemination

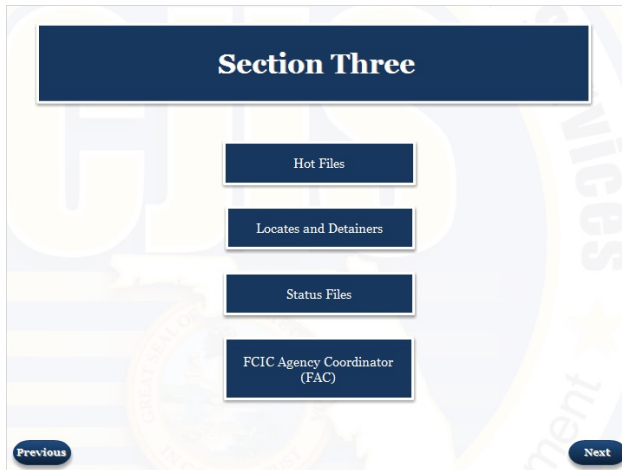


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### Notes:

Consider this...You are an investigator obtaining a warrant on a suspect in a homicide case. The process requires CHRI to be provided to the State Attorney's Office, the Clerk of the Court and the Judge. Once the CHRI leaves your hands and is given to the State Attorney's Office, the Clerk of the Court and the Judge, it becomes secondary dissemination. This means the CHRI dissemination must be logged in a Secondary Dissemination log, kept at your agency for four years and made available during your agency's CJIS audit.

### 1.36 Section Three



#### Notes:


#### Notes:

Section Three includes an overview of Hot File Records, Locates and Detainers, Status Files, and the FCIC Agency Coordinator or FAC. The student will learn about Hot File records and the type of information they contain. The student will also learn about Locates and Detainers and why they are important. This section will cover the various records and information contained within Status Files and what types of Status Files are located within NCIC and FCIC systems. Also included in this section will be an overview of the roles and responsibilities of the FAC.

### 1.37 Hot Files

#### Hot Files

- Records entered into FCIC/NCIC by an agency upon receiving notification that:
  - a person is wanted, missing or unidentified
  - property in question has been reported stolen, abandoned, lost or recovered
- Entries must have supporting documentation (reports, supplemental documents, etc.)
- Files are constantly being updated

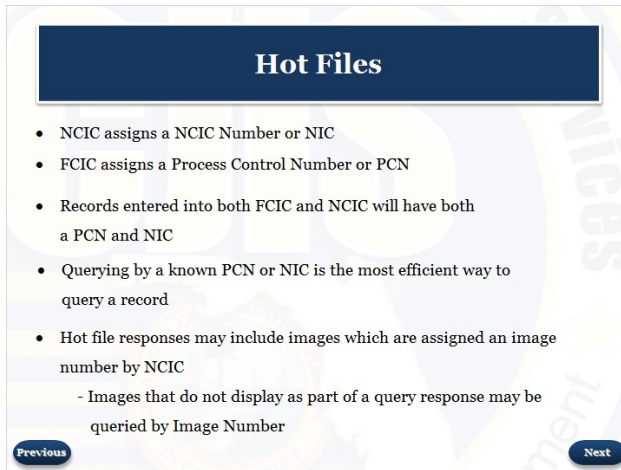


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#### Notes:

Hot Files are records entered into FCIC/NCIC by an agency upon receiving notification that a person is wanted, missing or unidentified or property in question has been reported stolen, abandoned, lost or recovered. All files are constantly being updated.

### 1.38 Hot Files

A presentation slide titled "Hot Files" in a dark blue header. The slide contains a bulleted list of five points. The first point states that NCIC assigns a NCIC Number or NIC. The second point states that FCIC assigns a Process Control Number or PCN. The third point states that records entered into both FCIC and NCIC will have both a PCN and NIC. The fourth point states that querying by a known PCN or NIC is the most efficient way to query a record. The fifth point states that hot file responses may include images which are assigned an image number by NCIC, with a sub-bullet indicating that images not displayed as part of a query response may be queried by Image Number. At the bottom left is a "Previous" button and at the bottom right is a "Next" button.

**Hot Files**

- NCIC assigns a NCIC Number or NIC
- FCIC assigns a Process Control Number or PCN
- Records entered into both FCIC and NCIC will have both a PCN and NIC
- Querying by a known PCN or NIC is the most efficient way to query a record
- Hot file responses may include images which are assigned an image number by NCIC
  - Images that do not display as part of a query response may be queried by Image Number

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#### Notes:

As records are entered into NCIC, the system automatically generates and attaches an NCIC number or NIC. The NIC is randomly assigned by NCIC and indicates the specific file in which the record is contained. As records are entered into FCIC, the system automatically generates and attaches a Process Control Number or PCN. Likewise, the PCN is randomly assigned by FCIC and indicates the specific file the record is contained in. A known PCN or NIC is the most efficient way to query a record. Additionally, a Hot File response may contain an image which is assigned an Image Number by NCIC. Images not automatically displayed may be queried specifically by each individual Image Number.

### 1.39 Property Files Introduction

A presentation slide titled "Property Files" in a dark blue header. Below the header, a bullet point states "Property Files consist of the following:". A list of categories is displayed in a light blue box: Articles, Guns, Vehicles, Boats, Vehicle and Boat Parts, and Securities. At the bottom left is a "Previous" button and at the bottom right is a "Next" button. The background features a faint watermark of a police badge.

**Property Files**

- Property Files consist of the following:
  - Articles
  - Guns
  - Vehicles
  - Boats
  - Vehicle and Boat Parts
  - Securities

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#### Notes:

Property files include the following records: Articles, Guns, Vehicles, Boats, Vehicle and Boat Parts, and Securities. The file consists primarily of stolen items; however some exceptions exist in specific files. Property must be uniquely identifiable by a serial number or other permanent identifying number to be contained within the hot files. When querying the property files, the user must make the query into the specific file of interest to get the correct response.

## 1.40 Property Files



The slide titled "Property Files" features a dark blue header. Below the header, on the left, are three images: a diamond, a handgun, and a stack of US currency. To the right of these images is a bulleted list. At the bottom left is a "Previous" button and at the bottom right is a "Next" button. A faint "Nices" watermark is visible in the background.

- Articles
  - If type field category is unknown, use Y or Z with serial number
- Guns
  - Serial numbers are not unique
- Securities
  - NCIC only record

### Notes:

The Article File contains miscellaneous property other than boats, guns, vehicles and securities. In addition to stolen items, an article file query may return information on lost items of identification and property belonging to and/or associated with public safety, homeland security and critical infrastructure. Records regarding stolen toxic, hazardous materials are also available in the Article File. When making a query into the Article File, if the Type Field category code is not known using Y or Z with an identical serial or owner assigned number will return a hit regardless of the Type Field code used in the entry.

The Gun File contains weapons that expel a projectile by air. An exception is BB guns which are entered in the Article File rather than the Gun File. Gun serial numbers are not unique, so responses should be carefully reviewed to ensure the make, model and caliber match the queried gun before taking any action. Gun file responses will return information on stolen, lost, and recovered guns.

The Securities File includes records of currency, stocks, bonds and other financial instruments that have a denominational value and a unique identifying number. Responses may return information on securities that have been reported stolen, embezzled, used for ransom or counterfeited.

## 1.41 Property Files

### Property Files



- Vehicles
  - Stolen License Plates
- Boats
- Vehicle and Boat Parts
- In-state and out-of-state Vehicle and Boat Registration queries are performed differently

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### Notes:

Vehicle File queries return information on stolen vehicles, aircraft, trailers, construction equipment, farm and garden equipment, license plates, and vehicle and boat parts.

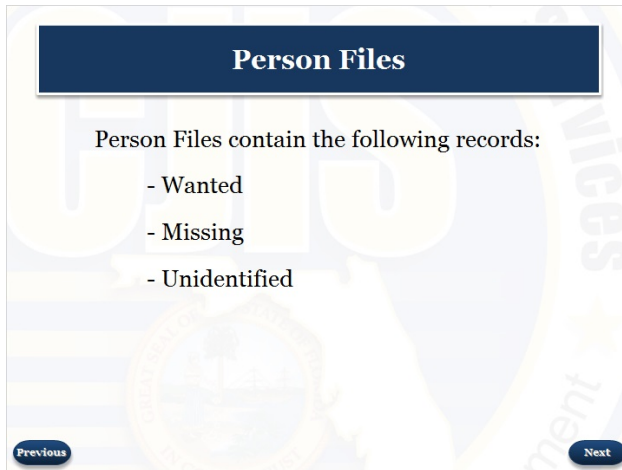
These queries will provide responses regarding stolen, abandoned, and felony vehicles.

Note: A query into the Vehicle File, and a query for Vehicle Registrations are two different transactions and performed differently for in-state and out-of-state vehicles.

Boat responses return information on stolen boat entries. Additionally, a query into the Boat File, and a query into the Boat Registration File are two different transactions.



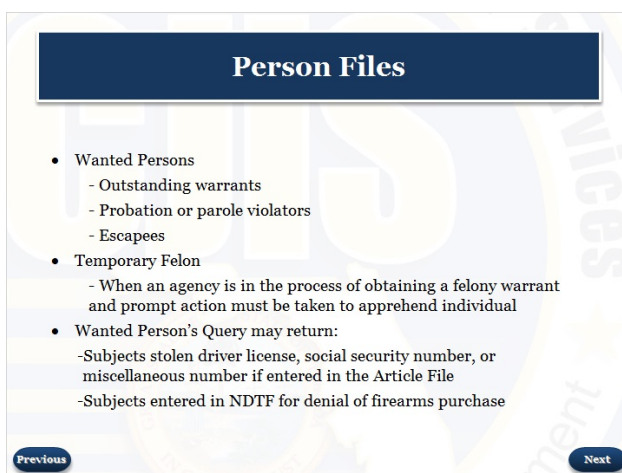
## 1.42 Person Files



### Notes:

Person file queries will return information on Wanted, Missing and Unidentified Person Records. It is important to note that not all issued warrants are entered into the Wanted Person File. Some agencies only enter felony warrants and high level misdemeanors, while some agencies enter all warrants. Sworn personnel should take this into consideration as an officer safety issue.

### 1.43 Person Files



#### Notes:

Wanted Person Records include any individual for whom a federal, felony or serious misdemeanor warrant is outstanding, individuals that are probation and parole violators, and escapees. Temporary Felon records are also contained within the Person Files. A Temporary Felon record contains information on a person an agency is in the process of acquiring a felony warrant on, and determines the subject may flee therefore prompt action must be taken to apprehend the individual.

When running a Query Wanted (QW) transaction if the subject's driver license, social security number or miscellaneous number is also queried, a cross search of the Article File will be conducted. Therefore, if the DL, SSN or Misc number items were reported as stolen and were entered as Articles, a match will be returned with the person query.

Subjects that have been entered in the National Instant Criminal Background Check System (NICS) Denied Transaction File (NDTF) for denial of firearms purchase may be returned with a QW transaction. The knowledge of the denial of prohibited persons will alert the criminal justice agency to the subject's tendency to possess, attempt to possess, or use of firearms. This awareness may suggest a host of possible actions or precautions that law enforcement or criminal justice agencies may want or need to take during their encounter with the subject. With the additional data, the search results may include multiple hits to the subject/detainee spanning six months with the QW query.

## 1.44 Person Files

### Person Files

- Missing Persons
  - Person With Information (PWI)
    - Supplemental record attached to a missing person record
    - Indicates that an individual may have information regarding the missing person
    - PWI responses will include the 'Warning - Do not arrest based on this information alone.'
  - INTERPOL has the authority to enter records on abducted children and other missing persons from other countries when evidence exists indicating that the subject is now in the United States

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LAST HIT RESPONSE:  
**MISSING**

WARNING - DO NOT ARREST BASED ON THIS INFORMATION ALONE

MISSING PERSON INFORMATION

THIS RECORD INCLUDES PERSON WITH INFORMATION DATA.

NAME: JERRY TEST  
DOB: 08/08/87  
RACE: WHITE  
SEX: MALE  
HEIGHT: 182  
HAIR COLOR: BROWN  
EYE COLOR: BLUE  
TPO: 147  
CASE NO: JAC00000000  
INTERVIEW DATE: 08/11/2011  
INTERVIEW AGENT: JAC00000000  
NOTIFY AGENT: NO NOTIFY/PUBLICLY AVAILABLE

LAST CONTACT: 08/11/2011  
PWI TOSS00000000  
PWI TOSS00000000

PERSON WITH INFORMATION

NAME: JERRY TEST  
DOB: 08/08/87  
RACE: WHITE  
SEX: MALE  
HEIGHT: 182  
CASE NO: JAC00000000  
INTERVIEW DATE: 08/11/2011  
INTERVIEW AGENT: JAC00000000  
NOTIFY AGENT: NO NOTIFY/PUBLICLY AVAILABLE  
PWI TOSS00000000

LAST CONTACT: 08/11/2011  
PWI TOSS00000000  
PWI TOSS00000000

### Notes:

According to Florida Statute 937.021, law enforcement agencies are required to enter missing person reports. A Missing Person Record can be entered on an adult or juvenile subject and must be categorized as endangered, involuntary, catastrophe victim, disability, parental abduction, runaway juvenile, or other. A Person With Information (PWI) record may be attached as a supplement to an endangered or involuntary Missing Person Record indicating that an individual may have information regarding the location or circumstances related to the missing person. PWI responses will include a 'Warning - Do not arrest based on this information alone' banner.

Additionally, the International Criminal Police Organization (INTERPOL) has the authority to enter records on abducted children and other missing persons from other countries when evidence exists indicating that the subject is now in the United States.

## 1.45 Unidentified Person Files

### Unidentified Person Files

- Unidentified Persons
  - Deceased
  - Living
  - Catastrophe Victims
  - Body Parts
- Automatic Cross Search with Missing Person Records



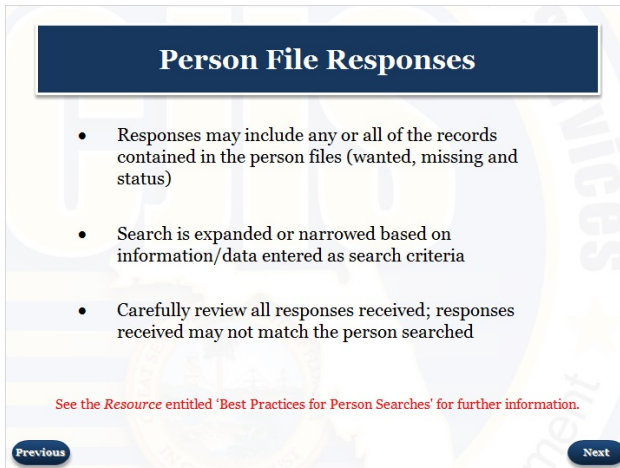
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### Notes:

According to Florida Statute 406.145, if a body is not immediately identified the law enforcement agency responsible for investigating the death is required to complete an Unidentified Person Report and enter the data into the Unidentified Person File in NCIC. The Unidentified Person File is an NCIC-only file and contains information on persons that are deceased, living, or catastrophe victims, as well as body parts.

When an Unidentified Person record is entered or modified, NCIC automatically compares the data in that record against all Missing Person Records. These comparisons are performed daily on the records that were entered or modified on the previous day and each of the entering agencies is notified of a possible match.

## 1.46 Person File Responses

A presentation slide titled "Person File Responses" in a dark blue header box. Below the header, there is a bulleted list of three points. At the bottom of the slide, there is a red text line and two navigation buttons labeled "Previous" and "Next".

**Person File Responses**

- Responses may include any or all of the records contained in the person files (wanted, missing and status)
- Search is expanded or narrowed based on information/data entered as search criteria
- Carefully review all responses received; responses received may not match the person searched

See the *Resource* entitled 'Best Practices for Person Searches' for further information.

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### Notes:

When a user queries the Person Files, they may receive responses from any or all record types contained within the Person File. For example, a single query may return wanted, missing and status file records.

Responses will vary based on the search criteria used, and the responses may or may not pertain to the individual that was queried; therefore, users are encouraged to perform a thorough review of all responses received. While making a query to the person file, the more information included in the query the narrower the results, while limited information will provide a broad set of responses.

Please see the resource entitled “Best Practices for Person Searches” for further information on person queries.

## 1.48 Status Files

### Status Files

**WRIT OF BODILY ATTACHMENT STATUS**

WARNING - THE FOLLOWING RECORD CONTAINS EXPIRED LICENSE PLATE DATA. USE CAUTION, CONTACT ENTERING AGENCY TO CONFIRM STATUS.

NAME: TEST, VINNY	WARRANT DATE: 01/02/2010
DOB: 19600606	ENTRY DATE: 01/06/2010
RACE: WHITE	VALIDATED: 02/06/2012
SEX: MALE	PCN: T110885525

LIC PLATE: ABC123 LIC ST: FL LIC YR: 2011  
NIC: NONE  
LIC TYPE: REGULAR PASSENGER AUTOMOBILE PLATES  
ORIG OFFENSE: NEGLECT CHILD  
WARRANT NO: PURGE AMOUNT: 1800  
CASE NO: TESTPENS01  
ENTERING MNE: D17890011  
ENTERING AGY: FL0170301 - FDLE - PENSACOLA  
REGIONAL OPERATIONS CENTER  
NOTIFY AGY: NO NOTIFY/NOT PUBLICLY AVAILABLE  
-END-

- Status Files may be returned in addition to the Wanted and Missing Person responses
- Records are for informational purposes and should be carefully reviewed for special handling instructions
- Violations could result in an arrest such as Writs of Bodily Attachment for failure to pay child support

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### Notes:

When conducting a person query, Status Files may be returned in addition to the Wanted and Missing Person responses. Status File records are for informational purposes. However, violations of certain conditions of Status File records could result in an arrest such as Writs of Bodily Attachment for failure to pay child support.

## 1.49 FCIC-Only Status Files

### FCIC-Only Status Files

- High Risk Sex Offender (HRSO)
- Violent Felons of Special Concern (VFOSC)
- Florida Inmate Release/Florida Early Release
- Career Offender
- FL Gang Records
- Writs of Bodily Attachment
- Florida Deported Alien

CRIMINAL GANG MEMBER (FLORIDA STATEWIDE INTELLIGENCE SYSTEM - IN SITE)

STANDING ALONE, THIS INFORMATION DOES "NOT" ESTABLISH PROBABLE CAUSE TO SEARCH OR SEIZE. THIS RECORD DOES INDICATE THAT THIS PERSON IS A MEMBER OF A CRIMINAL GANG PURSUANT TO CHAPTER 874.03, FLORIDA STATUTES.

FLORIDA KNOWN GANG MEMBER STATUS RECORD

WARNING - THE FOLLOWING RECORD CONTAINS EXPIRED LICENSE PLATE DATA. USE CAUTION, CONTACT ENTERING AGENCY TO CONFIRM STATUS.

NAME: TEST TESTER	START OF STATUS DATE: 01/01/2011
DOB: 10/03/2003	ENTRY DATE: 09/29/2011
RACE: BLACK	PCN: T20005965
SEX: MALE	NIC: NONE
SOC SEC NO: 000000000	
LIC PLATE: 123NTEL	LIC ST: FL, LIC YR: 2000
LIC TYPE: REGULAR PASSENGER AUTOMOBILE PLATE	
VIN: WDCYC78P98100007	VEH YEAR:
CASE NO: 8484	
ENTERING AGENCY: D37010081	
ENTERING AGENCY: FL3370142 - POLE - TALLAHASSEE	
NOTIFY AGENCY: NO NOTIFY PUBLICLY AVAILABLE	

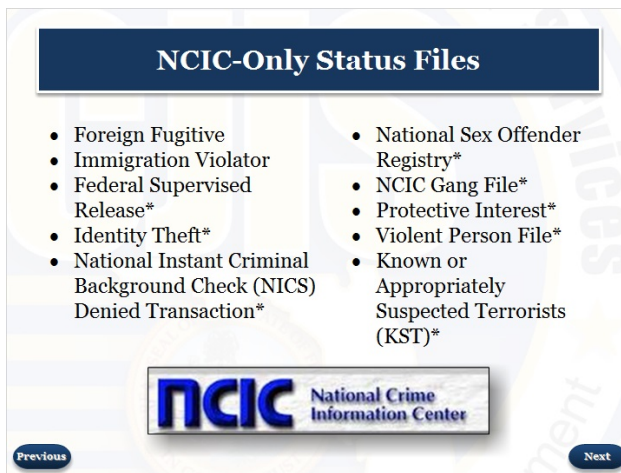
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### Notes:

FCIC-Only Status Files are records that are solely provided to Florida agencies. These include High Risk Sex Offenders (HRSO), Violent Felons of Special Concern (VFOSC), Florida Inmate Release and Florida Early Release, Career Offenders, Florida Gang records, Writs of Bodily Attachment, and the Florida Deported Alien File. These records will only have a PCN assigned.

### 1.50 NCIC-Only Status Files



#### Notes:

NCIC-Only Status Files are provided to all agencies accessing NCIC. These files include Foreign Fugitive, Immigration Violator, Federal Supervised Release, Identity Theft, National Instant Criminal Background Check System (NICS) Denied Transaction, National Sex Offender Registry, NCIC Gang file, Protective Interest, Violent Person File, and the Known or Appropriately Suspected Terrorists or KST file. It is extremely important to note that any KST file responses received from the Terrorist Screening Center must be carefully reviewed and contact must be initiated based upon the instructions contained in the response. These NCIC records will only have a NIC.

Additionally, the status files marked with an asterisk are considered CHRI and should be treated as restricted data and not shared or disseminated publicly or over the radio unless officer or public safety is an issue.




## 1.51 Identity Theft File

### Identity Theft File

- Agency should create victim profile in the Identity Theft File
- Should include information such as victim name, DOB, SSN, and type of identity theft
- Password established by the victim is entered into file
- If subject does not appear to be identity theft victim, the inquiring agency must conduct a Hit Confirmation with entering agency prior to taking action

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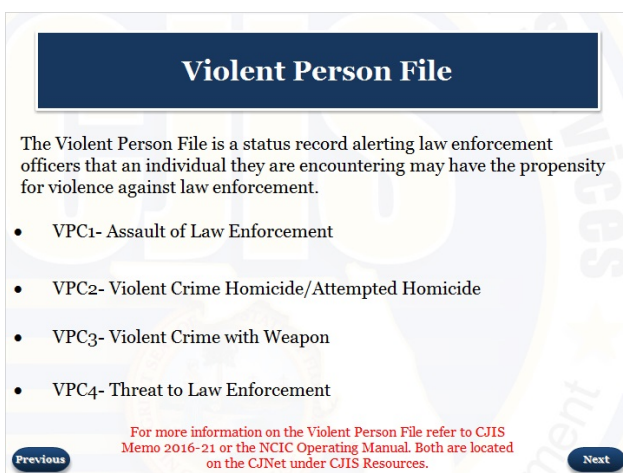
### Notes:

When a person becomes aware that his/her identity has been stolen and reports the incident to law enforcement, the agency handling the identity theft case should create a victim profile in the Identity Theft File. The profile should include information such as the victim's name, date of birth, social security number, and type of identity theft.

In addition, a password is established by the victim and entered into the Identity Theft File. The password will only be known by the victim and he/she should be able to provide the password to law enforcement if they are the subject of the Identity Theft File. This password should not be shared with anyone; the victim should be able to provide the password when asked by the law enforcement agency that made the query on the file.

When an agency receives a record response to an NCIC query containing identity theft information and the person inquired upon does NOT appear to be identical with the subject of the Identity Theft File and/or does NOT know the assigned password, the inquiring agency must conduct a proper Hit Confirmation prior to taking action based on the record information.

## 1.52 Violent Person File



**Violent Person File**

The Violent Person File is a status record alerting law enforcement officers that an individual they are encountering may have the propensity for violence against law enforcement.

- VPC1- Assault of Law Enforcement
- VPC2- Violent Crime Homicide/Attempted Homicide
- VPC3- Violent Crime with Weapon
- VPC4- Threat to Law Enforcement

For more information on the Violent Person File refer to CJIS Memo 2016-21 or the NCIC Operating Manual. Both are located on the CJNet under CJIS Resources.

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### Notes:

The Violent Person File (VPF) contains status records that are designed to alert law enforcement officers that an individual they are encountering may have the propensity for violence against law enforcement. VPF records do not require a hit confirmation and agency personnel should handle the information in the same manner as the NCIC Supervised Release, Gang and Known or Suspected Terrorist Files.

The VPF can be classified under the following criteria:

VPC 1: Assault on Law Enforcement: Offender has been convicted for assault or murder/homicide of a law enforcement officer, fleeing, resisting arrest, or any such statute which involves violence against law enforcement.

VPC 2: Violent Crime Homicide/Attempted Homicide: Offender has been convicted of a violent offense against a person to include homicide and attempted homicide.

VPC 3: Violent Crime with Weapon: Offender has been convicted of a violent offense against a person where a firearm or weapon was used.

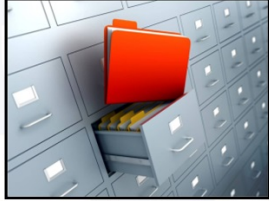
VPC 4: Threat to Law Enforcement: A law enforcement agency, based on its official investigatory duties, reasonably believes that the individual has seriously expressed his or her intent to commit an act of unlawful violence against a member of the law enforcement community.

***For more information on the Violent Person File please refer to CJIS Memo 2016-21 or the NCIC Operating Manual. Both are located on the CJNet under CJIS Resources.***

### **1.53 Status Files in both FCIC and NCIC**

#### Status Files in both FCIC and NCIC

- Sexual Predators/Sexual Offenders
- Domestic Violence Injunctions (both active and historical)
- Florida Department of Corrections Probation/Parole records



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#### **Notes:**

Status Files contained in both FCIC and NCIC include the Sexual Predator/Offender File, Domestic Violence Injunctions, and the Florida Department of Corrections Probation and Parole records. These records will have both a PCN and NIC assigned.

## 1.54 Hits

### Hits

- Hit - a 'positive response'
- Hit alone is not probable cause to make an arrest, recover a missing person or seize property
- Hit confirmation time limits:
  - Urgent = 10 minute response
  - Routine = 1 hour response
- The Hit confirmation process must be completed prior to taking action



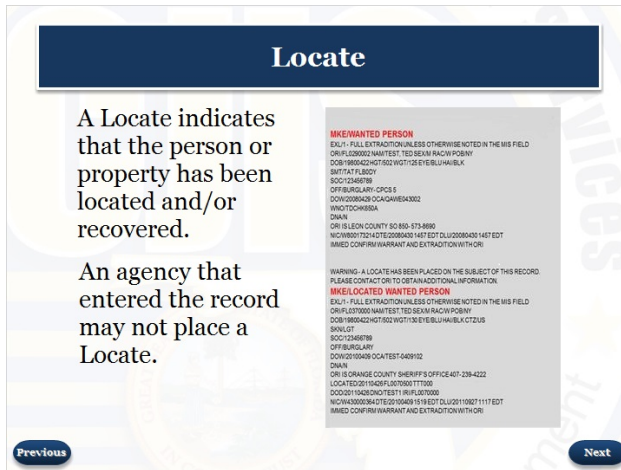
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### Notes:

A hit is a “positive response” received when a user queries person or property records from FCIC and NCIC. A hit alone is not probable cause to make an arrest, however, a confirmed or verified hit may be adequate grounds to arrest a person or recover stolen property depending on the circumstances.

Hit Confirmation time limits are set according to the level of priority assigned by the requesting agency. Urgent hit confirmation requests require a ten minute response, while Routine hit confirmation requests must be responded to within one hour. The hit confirmation process must be completed prior to taking action on a hit.

### 1.55 Locate

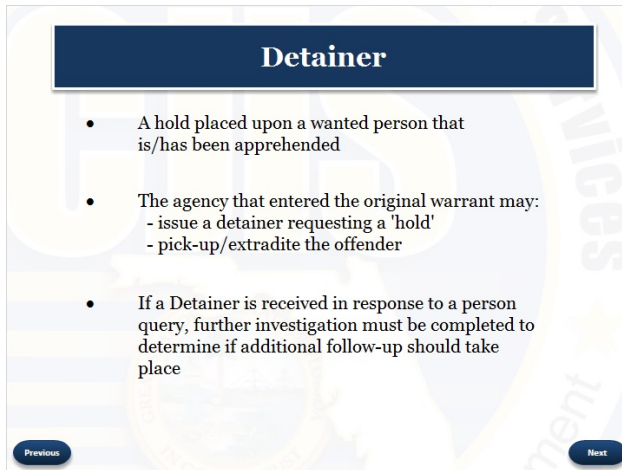


**Notes:**

What is a Locate? An agency that recovers an FCIC/NCIC entry must place a Locate on the active record after a positive hit confirmation response has been received from the agency of record. When this process has been completed, the record status will change. For example, a Wanted Person record will change to a LOCATED Wanted Person record. Some Limited Access operators have the capability to place Locates depending on the configuration of their FCIC/NCIC terminal settings.

Only the recovering agency can place a Locate on a hot file record, however, there is one exception to this rule. An entering agency may place a Locate on their Wanted Person record entry if the recovering agency is unable to place a Locate and the entering agency would like to place a Detainer on the Wanted Person. This is the only circumstance that allows the entering agency to place a Locate on their Wanted Person record entry.

## 1.56 Detainer



### Detainer

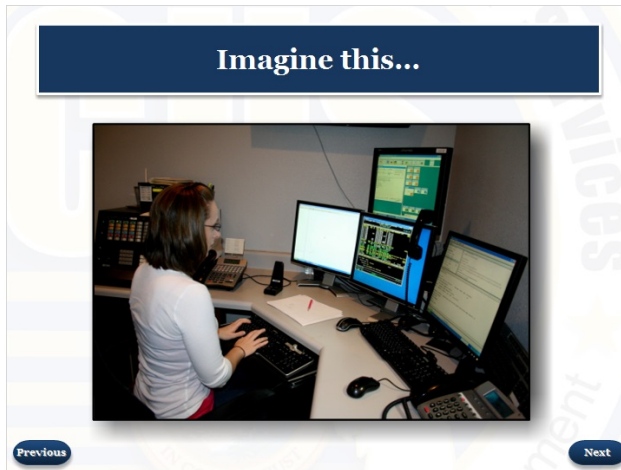
- A hold placed upon a wanted person that is/has been apprehended
- The agency that entered the original warrant may:
  - issue a detainer requesting a 'hold'
  - pick-up/extradite the offender
- If a Detainer is received in response to a person query, further investigation must be completed to determine if additional follow-up should take place

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### Notes:

A detainer is an electronic hold on a person that has been apprehended and is being held at a correctional facility. The agency that entered the warrant may enter a detainer requesting that the person be held until the arresting agency's charges are satisfied. Once local charges are satisfied, the entering agency can then pickup/extradite the offender for the charges which initiated the warrant. While a Limited Access Operator cannot place a detainer, if a detainer is received in response to a person query in FCIC/NCIC, further investigation must be completed to determine if additional follow up should take place.

### 1.58 *Imagine this...*



#### **Notes:**

Imagine this, you are a new dispatcher at a local police department and receive a call from a detective with your agency. Detective Smith is requesting a wants and warrants check on a suspect he is investigating in reference to a sexual assault case. You query the subject's name and identifiers in FCIC and NCIC and receive quite a few responses. Included in the responses are a sex offender status flag, a protection order and a probation and parole record. Additionally, there are warrants for violation of probation and failure to register as a sex offender. As you are looking through these responses, you notice that some of the names and other identifiers don't match the person you queried. At this point, you are confused and not sure what to report back to Detective Smith. You ask another dispatcher. "Hey Kathy, I just ran a check on a suspect in a sexual assault case for Detective Smith and got a lot of responses back. Some of the identifiers in the responses don't match the person I queried so I'm not sure what to report to the detective."

[illegible]


"Let me take a look...Well....., It looks like this guy has a protection order against him but I'm not sure about these other responses. You should go ask Sgt. Jones. He's our FAC." 10-4, I'll check with him. Sgt. Jones, I just ran a warrants check on a suspect in a sexual assault case for Detective Smith and got these responses back. Can you take a look? Well....., it appears that this subject has a protection order against him and is also a registered sex offender. If you look closely, sometimes the name matches in the responses but the dates of birth and social security numbers don't. Just make sure you look through all the responses thoroughly to make sure the hit matches the person you queried. Thanks, that helps a lot. I'll report this to Detective Smith".



## 1.61 FCIC Agency Coordinator

### FCIC Agency Coordinator (FAC)

- Agency's main CJIS point of contact
- Liaison with FDLE as it relates to FCIC/NCIC
- Ensures agency user compliance for FCIC/ NCIC, and Nlets systems

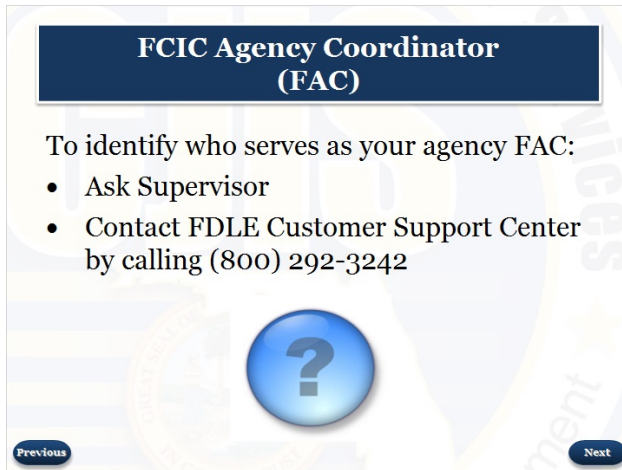


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### Notes:

The FCIC Agency Coordinator or FAC serves as an agency's main point of contact both internally and externally in matters regarding FCIC/NCIC. The FAC also serves as the liaison between the local agency and FDLE in CJIS matters involving these systems. The FAC is responsible for ensuring that their agency is in compliance with applicable state and national policies governing the use of FCIC, NCIC, and Nlets systems.

## 1.62 FCIC Agency Coordinator



**FCIC Agency Coordinator (FAC)**

To identify who serves as your agency FAC:

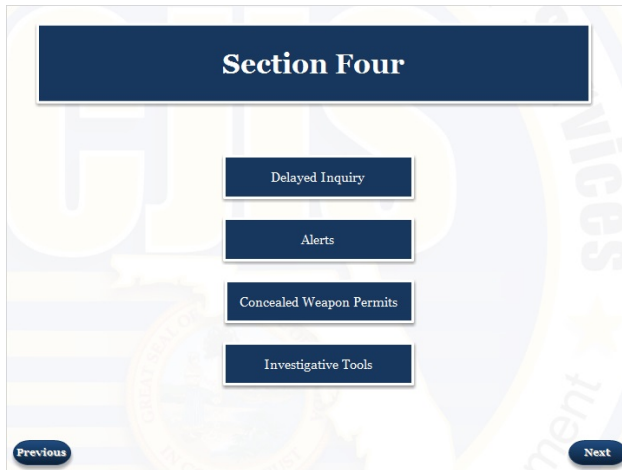
- Ask Supervisor
- Contact FDLE Customer Support Center by calling (800) 292-3242

The slide features a blue header with the title "FCIC Agency Coordinator (FAC)". Below the header, the text "To identify who serves as your agency FAC:" is followed by a bulleted list. A large blue question mark icon is centered on the slide. At the bottom left is a "Previous" button and at the bottom right is a "Next" button. The background includes a faint Florida Department of Law Enforcement seal and the text "Services" and "ment".

### Notes:

Do you know who serves as the FAC and Alternate FAC for your agency? If you don't know, you can ask your supervisor or call the FDLE customer support center at (800) 292-3242.

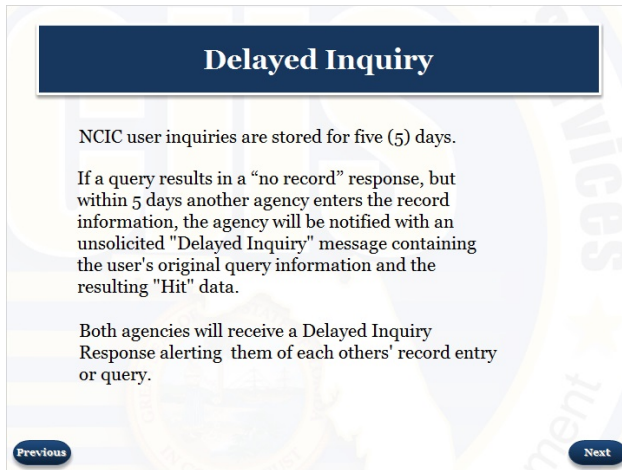
### 1.63 Section Four



#### Notes:

Section Four of the Limited Access Certification Course includes an overview of Delayed Inquiries and the different types of Alerts issued by law enforcement agencies regarding missing and/or endangered children or adults, and alerts regarding endangered law enforcement officers. Next, there will be an overview of Concealed Weapon Permits and how to query in-state and out-of-state concealed weapon permit records. Additionally, the student will learn about various systems or Investigative Tools available to law enforcement that maintain archived information useful for investigations.

## 1.64 Delayed Inquiry



**Delayed Inquiry**

NCIC user inquiries are stored for five (5) days.

If a query results in a “no record” response, but within 5 days another agency enters the record information, the agency will be notified with an unsolicited "Delayed Inquiry" message containing the user's original query information and the resulting "Hit" data.

Both agencies will receive a Delayed Inquiry Response alerting them of each others' record entry or query.

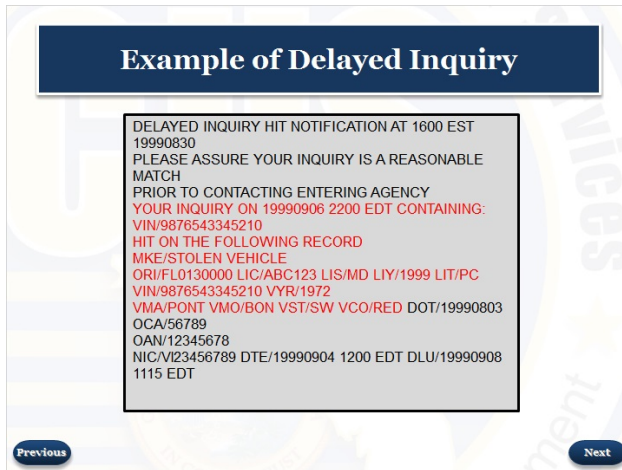
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### Notes:

NCIC user inquiries are stored for five days. If a user conducts a query and receives a “no record” response result, but within five days another agency enters a record containing information that matches the original query, both agencies will receive a Delayed Inquiry Response alerting them of each other's record entry or query.

For example, a query made during a roadside stop on a vehicle prior to it being entered as stolen would trigger a notification to both the entering and querying agencies after the entry is made.

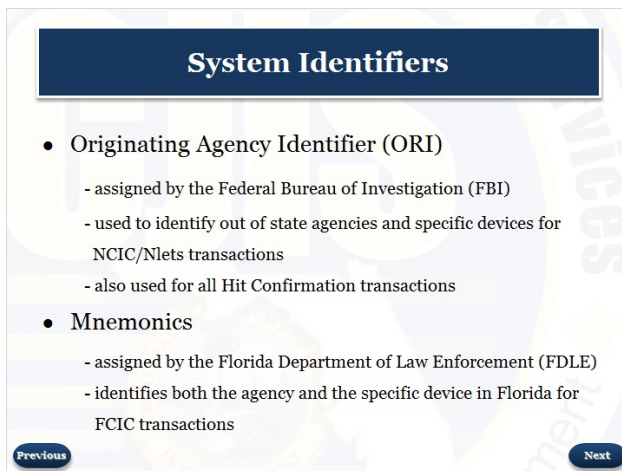
### 1.65 Example of Delayed Inquiry



#### Notes:

This is an example of a delayed inquiry notification for a stolen vehicle. Notice that the delayed inquiry hit notification provides the inquiry date and Vehicle Identification Number, or VIN, for the vehicle that was queried. It also provides the vehicle information that was received as the hit or match; including VIN, tag number and state, as well as the make, model and color of the vehicle.

## 1.66 System Identifiers



The screenshot shows a presentation slide with a dark blue header bar containing the title 'System Identifiers' in white. Below the header, there are two bullet points. The first bullet point is 'Originating Agency Identifier (ORI)' followed by three sub-points: '- assigned by the Federal Bureau of Investigation (FBI)', '- used to identify out of state agencies and specific devices for NCIC/Nlets transactions', and '- also used for all Hit Confirmation transactions'. The second bullet point is 'Mnemonics' followed by two sub-points: '- assigned by the Florida Department of Law Enforcement (FDLE)' and '- identifies both the agency and the specific device in Florida for FCIC transactions'. At the bottom left of the slide is a 'Previous' button and at the bottom right is a 'Next' button. The background of the slide features a faint, large watermark of the Florida Department of Law Enforcement (FDLE) seal.

- **Originating Agency Identifier (ORI)**
  - assigned by the Federal Bureau of Investigation (FBI)
  - used to identify out of state agencies and specific devices for NCIC/Nlets transactions
  - also used for all Hit Confirmation transactions
- **Mnemonics**
  - assigned by the Florida Department of Law Enforcement (FDLE)
  - identifies both the agency and the specific device in Florida for FCIC transactions

### Notes:

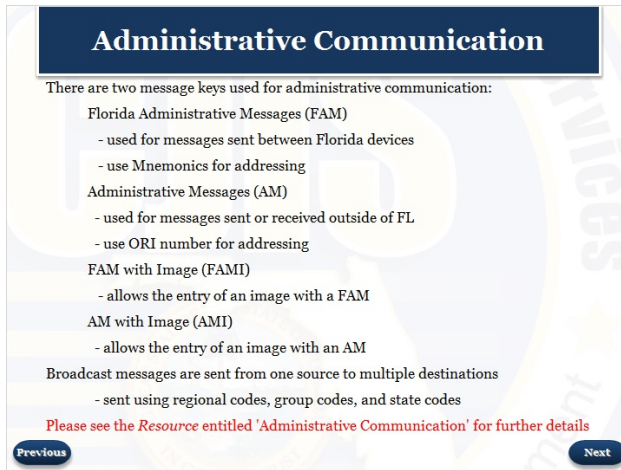
FCIC, NCIC and Nlets use system identifiers to indicate the source or destination of electronic transactions.

The FBI assigns Originating Agency Identifiers, or ORIs. Each agency is issued a primary ORI number, and devices or groups of devices within the agency are also assigned ORIs. These alphanumeric identifiers are used for NCIC and Nlets transactions, as well as hit confirmations identifying the agency in the transaction.

FDLE assigns mnemonics to each device in the state of Florida that accesses FCIC. Mnemonics are used to identify the agency and specific device submitting or receiving an FCIC transaction.

Every FCIC and NCIC device in the state of Florida will have both an ORI and mnemonic assigned.

## 1.67 Administrative Communication



**Administrative Communication**

There are two message keys used for administrative communication:

- Florida Administrative Messages (FAM)
  - used for messages sent between Florida devices
  - use Mnemonics for addressing
- Administrative Messages (AM)
  - used for messages sent or received outside of FL
  - use ORI number for addressing
- FAM with Image (FAMI)
  - allows the entry of an image with a FAM
- AM with Image (AMI)
  - allows the entry of an image with an AM

Broadcast messages are sent from one source to multiple destinations

- sent using regional codes, group codes, and state codes

Please see the *Resource* entitled 'Administrative Communication' for further details

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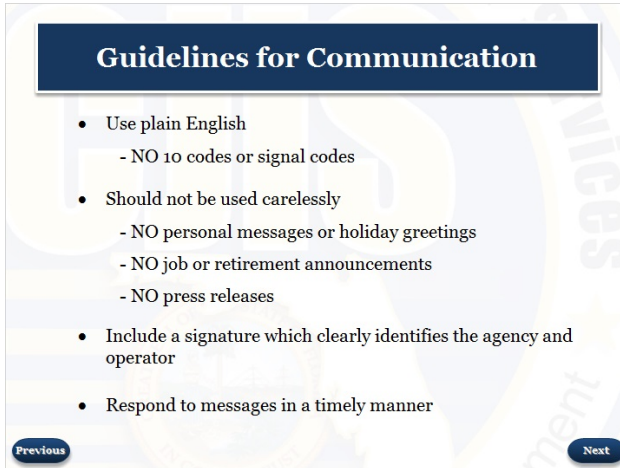
### Notes:

Administrative communications are FCIC and NCIC free text messages. There are two message keys used for administrative communication: A Florida Administrative Message, or FAM, uses mnemonics to identify the source and destination of a message, and should be used when the sender and recipient are both within the state of Florida. An Administrative Message, or AM, uses ORIs to identify the source and destination of a message, and should be used when either the sender or the recipient is outside of the state of Florida.

Images may be attached to administrative communication messages. The FAM with image, FAMI message key allows the entry of an image with a FAM. The AM with image, AMI message key allows the entry of an image with an AM.

A broadcast message may be used to send a message to multiple destinations at once. This includes groups of devices in Florida or groups of devices in multiple states. A BOLO is an example of a broadcast message. For further information please see the resource entitled 'Administrative Communication'.

## 1.68 Guidelines for Communication



**Guidelines for Communication**

- Use plain English
  - NO 10 codes or signal codes
- Should not be used carelessly
  - NO personal messages or holiday greetings
  - NO job or retirement announcements
  - NO press releases
- Include a signature which clearly identifies the agency and operator
- Respond to messages in a timely manner

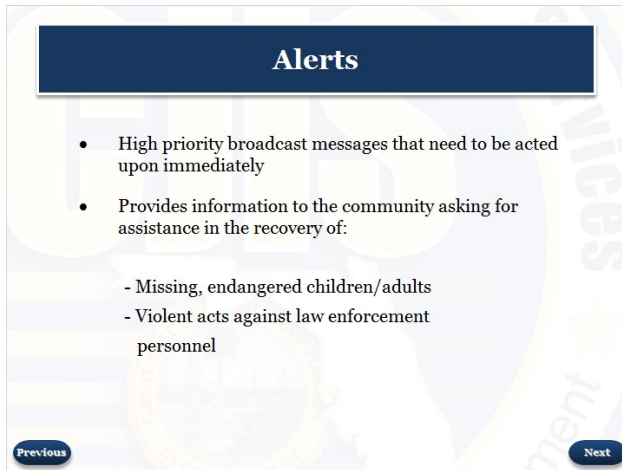
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### Notes:

Users must follow basic guidelines when sending administrative communication. These include using plain English and not sending non law enforcement related messages such as personal messages or press releases. Users sending administrative communication must also include a signature at the end of the message which clearly identifies the requesting agency, operator, and contact information. Additionally, if a user receives a request via administrative communication, they must respond within a timely manner.



## 1.69 Alerts Introduction



### Notes:

There are certain special types of messages or Alerts that users should pay particular attention to. These are high priority notifications that need to be acted upon immediately. These alerts provide information to the community asking for assistance in the recovery of missing, endangered children or adults. Additionally, they provide information on violent acts against law enforcement personnel.

## 1.70 Types of Alerts



The slide is titled "Types of Alerts" in a dark blue header. It features two main sections: "FLORIDA AMBER Alert PLAN" on the left and "AMBER Alerts" on the right. Below the AMBER Alerts section is a "Missing Child Alerts" section. At the bottom, there are "Previous" and "Next" navigation buttons.

**Types of Alerts**

**FLORIDA AMBER Alert PLAN**

**AMBER Alerts** - High priority message issued when a child has been abducted and is endangered

**Missing Child Alerts** - Issued for a child who is missing and believed to be in danger, but doesn't meet the criteria for an AMBER Alert

**Missing Endangered Persons Information Clearinghouse**  
Florida Department of Law Enforcement

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### Notes:

These message alerts include AMBER Alerts which contain critical, high priority information about child abduction cases. Missing Child Alerts refer to a child who is missing and believed to be in danger when there is no apparent sign of abduction, or does not meet all of the AMBER Alert criteria.

## 1.71 Types of Alerts

### Types of Alerts



**Silver Alerts** - Issued for an adult who has experienced irreversible deterioration of mental capacity and is missing

- For State Silver Alert: Person must be in an identified vehicle
  - FDLE assists with the FCIC Broadcast Message, media, public and roadside message alerts
- For Local Silver Alert: Person must be on foot
  - Local agency is responsible for FCIC Broadcast Message, media and public alerts


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### Notes:

Silver Alerts include subject and/or vehicle data about persons of a certain age who have experienced a deterioration of mental capacity (including dementia or Alzheimer's issues) and are lost or missing. A Silver Alert may be entered as a State or Local Alert.

## 1.72 Types of Alerts

### Types of Alerts



**Blue Alerts** - These are messages sent through FCIC that contain information about law enforcement officers who have been killed, seriously injured, or are missing while in the line of duty and the suspect, who is considered to pose an imminent threat to the public, is still at large.

Each Alert message received should be immediately evaluated and forwarded to other pertinent members within the agency.

[See the Resource entitled 'Alerts' for further information.](#)

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### Notes:

Blue Alerts include information regarding law enforcement officers who have been killed, seriously injured, or are missing while in the line of duty and the suspect, who is considered to pose an imminent threat to the public, is still at large. In Florida, Blue Alerts are sent out by FDLE's Intelligence Watch and Warning Section. Please refer to the resource entitled "Alerts" for further information regarding the activation of Amber, Missing Child, Silver and Blue Alerts.

### 1.74 Concealed Weapon Permit Query

#### Concealed Weapon Permit Query

- Searchable by FL permit/ license number  
- may be searched by SSN, if available

CONCEALED WEAPON OR FIREARM LICENSE  
STATE OF FLORIDA

NAME JOHN E.  
23 SAMPLEVILLE AVENUE  
MOSE DARY FL 33000

SAMPLE

BIRTH DATE	SEX	RACE
00/00/00	M	B

LICENSE NUMBER	ISSUED	EXPIRES
00 000000	00/00/00	00/00/07

The above content is published in accordance with the Department of Agriculture and Consumer Services, Division of Licensing and Administration, with Section 730.06, Florida Statutes.

*[Signature]*  
KATHLEEN M. JAMES  
COMMISSIONER  
SECRETARY OF STATE

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#### Notes:

Concealed Weapon Permits may be searched in FCIC by either a Concealed Weapon Permit/license number or by social security number (SSN). Per Florida Statute the SSN field is optional for Concealed Weapon Permit applicants. Please be advised that a query by SSN will only return results if the permit holder opted to provide this information at the time of application. An SSN search may not be conclusive, and negative results may require further investigation by contacting the Florida Department of Agriculture and Consumer Services. Finally, the Concealed Weapon Permit search is restricted only to users at a law enforcement agency in connection with the performance of lawful duties.

### 1.75 Concealed Weapon Permit Query

#### Concealed Weapon Permit Query

- Certain states provide automated responses to Concealed Weapon Permit queries



Please refer to [www.nlets.org](http://www.nlets.org) for a current map of states that respond to the Concealed Weapon Permit Query.

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#### Notes:

Nlets also allows for out-of-state Concealed Weapon Permit queries. Please refer to [www.nlets.org](http://www.nlets.org) for a current map of states that respond to the out of state Concealed Weapon permit Query.


## 1.76 Investigative Tools

### Investigative Tools

- Various systems available to criminal justice users maintain a log of queries & responses:
  - FCIC
  - NCIC
- Archived information contained in these logs can be used for:
  - Criminal investigations
  - Administrative purposes

See the Resource entitled 'Investigative Tools' for further information.

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### Notes:

Many databases utilized by criminal justice agencies maintain a log of queries and responses. FCIC and NCIC maintain archived information which can then be used in criminal investigations or for administrative purposes. To obtain transaction log information for FCIC contact FDLE. For NCIC transactions contact the FBI. Please refer to the resource entitled "Investigative Tools" for further information.

## 1.77 Transaction Archive Report (TAR)

### Transaction Archive Report (TAR)

- Off-line system or Transaction Archive Report (TAR)
- TARs may be used for:
  - criminal investigations
  - misuse investigations

**FDLE Transaction Archive Report (TAR)**  
2012-06-22 08:55:50

Search Parameters  
Requestor: FDLE IDT  
Request Date: 2012-06-22  
Reason: Administrative  
Range: 2012-06-21 00:00:00 to 2012-06-22 00:00:00  
Free Text: (UNKNOWN USER)  
Elapsed Time: 00:01:53 (Status: Done, 40 of 40 hits printed.)

**Messages**  
2012-06-21 12:26:00 493 00858893 QV S13004462 O  
<HDR>: [UCD]: DEV: 00001 [MNE]: S13004462 [HIT]  
[CTL]: 105874  
[IAF]:  
[QATE]: 20120621 [TIME]: 1226 [NBR]: 00520  
<MKE>: QV  
<ORP>: FL01368M0  
<LIC>: 932TJR  
<LIS>: FL  
-ERROR-  
UNKNOWN USER CODE PLEASE NOTIFY TAC  
-END-

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### Notes:

All transactions run through FCIC are maintained in an off-line system called the Transaction Archive Report or TAR. TARs may be requested from FDLE and can be used for criminal and misuse investigations. To request a TAR send an email to [TARRequest@fdle.state.fl.us](mailto:TARRequest@fdle.state.fl.us). In your request to TAR staff, please be sure to include your contact information (Name, agency, ORI, phone number), and the specifics of your request. As an example, you would want to ask for transactions from a start date to an end date, as well as, the Mnemonic or user that you are inquiring about.



### **1.78 Section Five**



#### **Notes:**

Section five is the Security Awareness portion of the Limited Access Certification Training Course. The FBI CJIS Security Policy provides Criminal Justice Agencies and Noncriminal Justice Agencies with a minimum set of security requirements for access to the Federal Bureau of Investigation CJIS Division systems and how to protect and safeguard Criminal Justice Information.

## 1.79 CJIS Security Policy

### CJIS Security Policy

- FDLE has adopted the FBI CJIS Security Policy
- Agencies that do not meet the standards set forth by the CJIS Security Policy may receive a letter of non-compliance following a Records Compliance or Technical audit in addition to facing possible sanctions
- Disciplinary actions can result in criminal and/or civil prosecution

A graphic showing the CJIS Security Policy logo, which is a circular seal with the letters 'CJIS' in the center, surrounded by a blue and gold border. To the right of the seal is a photograph of a modern, multi-story building with a glass facade, likely a government or law enforcement facility. The building is surrounded by greenery and a paved area.

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### Notes:

FDLE has adopted the FBI's CJIS Security Policy as the foundation for all Criminal Justice related information security and adheres to the rules and regulations stated in the Policy. Agencies that are found to not meet these standards following a CJIS Records Compliance or Technical audit may receive a letter of non-compliance, possible sanctions and agency issued disciplinary actions. Improper handling and sharing of criminal justice information is a violation of CJIS Security Policy, can result in criminal and/or civil prosecution, and could potentially expose a criminal justice agency to liability.

## 1.80 System Vulnerabilities and Threats

### System Vulnerabilities and Threats

- Vulnerability: a condition or weakness that could be exploited by a threat
- Threat: any circumstance or event with the potential to cause harm
- Types of threats may include:
  - Natural
  - Unintentional
  - Intentional

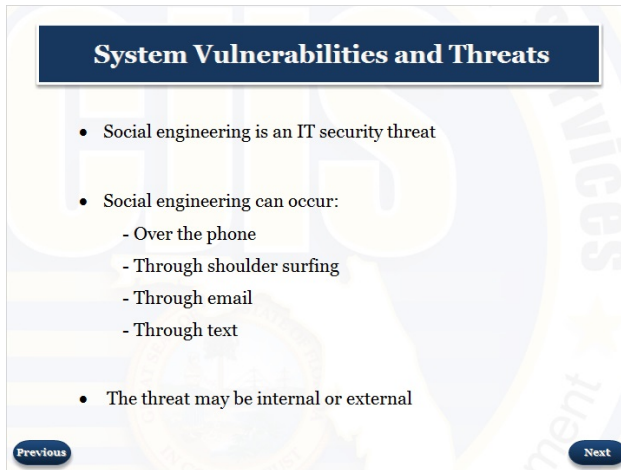


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### Notes:

One of the greatest threats to an agency's Information Technology (IT) system is from users within the agency. Natural, Unintentional, and Intentional are different types of threats that can compromise IT systems. Natural threats include hurricanes, water, lightning, and heat. Unintentional threats might include a user who accidentally erases a critical file while “playing” on the computer. Other intentional threats include hackers and malware. Through the implementation of the required IT security outlined in the CJIS Security Policy, all users can ensure the confidentiality, integrity, and availability of criminal justice data.

## 1.81 System Vulnerabilities and Threats



**System Vulnerabilities and Threats**

- Social engineering is an IT security threat
- Social engineering can occur:
  - Over the phone
  - Through shoulder surfing
  - Through email
  - Through text
- The threat may be internal or external

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### Notes:

The most serious threats are intentional and include social engineering. Social engineering can be carried out over the phone or in person. An example includes someone phoning an agency claiming to be an official IT person that is working on the agency IT system, or it can be as simple as shoulder surfing, someone looking over your shoulder to get your password. Either way social engineering is a viable and real threat that can occur either internally or externally.

## 1.82 Access Security

### Access Security

- Each agency shall implement the most restrictive set of rights or access needed by users
- Limits access of criminal justice information to only authorized personnel
- Need and right to know
- Immediately removing access



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### Notes:

Each agency shall implement the most restrictive set of rights or access needed by users for the performance of specified tasks and/or duties necessary to reduce the risk to criminal justice information. This limits access of criminal justice information to only authorized personnel with the need and right to know. This includes immediately removing FCIC/NCIC access for personnel who leave the agency or change to a position and no longer require access.

### 1.83 User Accountability

#### User Accountability

- Users can only share criminal justice information with authorized criminal justice/law enforcement personnel
- CHRI may only be disseminated to authorized recipients using secure devices
- Dissemination of CHRI must be completed in a secure manner
- Electronic dissemination of CHRI must meet encryption requirements if transmitted over a public network segment

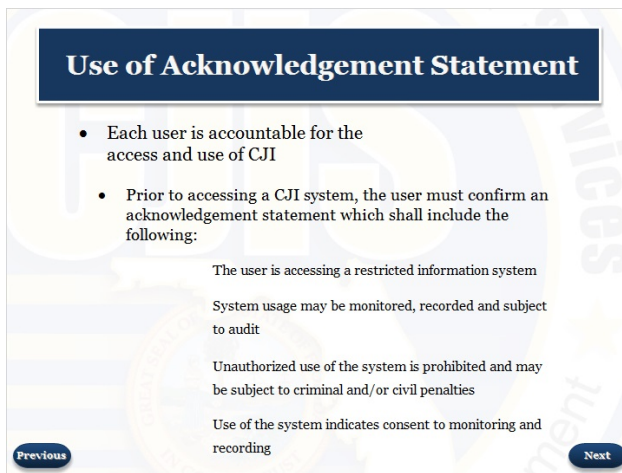


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#### Notes:

Users can only share criminal justice information on a need to know, right to know basis with authorized criminal justice personnel. Dissemination of Criminal History Record Information to another agency is allowed only to authorized recipients using secure devices. Electronic dissemination of CHRI must also meet encryption requirements if transmitted over a public network segment. Things to think about: Does the other agency have a valid ORI? Have I completely logged my dissemination to that agency in a secondary dissemination log?

## 1.84 User Accountability



The screenshot shows a presentation slide with a dark blue header bar containing the title "Use of Acknowledgement Statement" in white. Below the header, there are two bullet points. The first bullet point states that each user is accountable for the access and use of CJI. The second bullet point states that prior to accessing a CJI system, the user must confirm an acknowledgement statement which shall include the following: a list of four items. The list items are: "The user is accessing a restricted information system", "System usage may be monitored, recorded and subject to audit", "Unauthorized use of the system is prohibited and may be subject to criminal and/or civil penalties", and "Use of the system indicates consent to monitoring and recording". At the bottom left of the slide is a "Previous" button and at the bottom right is a "Next" button. The background of the slide features a faint watermark of the Seal of the State of Illinois.

**Use of Acknowledgement Statement**

- Each user is accountable for the access and use of CJI
- Prior to accessing a CJI system, the user must confirm an acknowledgement statement which shall include the following:
  - The user is accessing a restricted information system
  - System usage may be monitored, recorded and subject to audit
  - Unauthorized use of the system is prohibited and may be subject to criminal and/or civil penalties
  - Use of the system indicates consent to monitoring and recording

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### Notes:

Each user is accountable for the access and use of criminal justice information. Upon accessing a criminal justice system, a system use notification message is required to remind users that criminal justice information is restricted information; system usage may be monitored, recorded and subject to audit; unauthorized use of the system is prohibited and may be subject to criminal and/or civil penalties; and the use of the system indicates the user consents to the monitoring and recording.

## 1.86 Handling of Criminal Justice Information (CJI)

### Handling of Criminal Justice Information (CJI)

Agencies and their users must ensure electronic media and printed documents that contain CJI, in transit or storage, are treated securely.

- Electronic CJI data must be protected and encrypted
- Users should not copy and paste an FCIC/NCIC response
- Printed CJI data is disposed of by shredding or burning.
- Electronic media used to store CJI must be physically destroyed or completely overwritten

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### Notes:

Agencies and their users must ensure electronic media and printed documents that contain criminal justice information, whether in transit or storage, are properly secured. Electronic criminal justice information must be encrypted when outside an agency's CJIS Physically Secure Area. This includes criminal justice information stored on hard drives in laptops, scanners, copy machines, external hard drives, USB flash drives, digital memory cards, and other electronic media. Before sending criminal justice information over the Internet or any segment of a non-criminal justice controlled network, including email and File Transfer Protocol (FTP) access to documents, the user must ensure the information is encrypted. Users should not copy and paste an FCIC/NCIC response into an email, record management or jail management system unless they have been notified by their FAC or Local Agency Security Officer (LASO) that the proper security is in place. Printed criminal justice information must be disposed of properly by either shredding or burning the documents. Electronic media used to store CJI must be physically destroyed or completely overwritten.



## 1.87 System Passwords

### System Passwords

Password requirements defined in the FBI CJIS Security Policy include each user having:

- A unique user name
- A strong password
- Practice secure password habits

Additionally users shall:

- Not share passwords or leave passwords in conspicuous locations
- Log off the software/system at the end of shift or when another user wants to use the software/system

Please Login

Username:

Password:

☐ Remember Password

Login Cancel

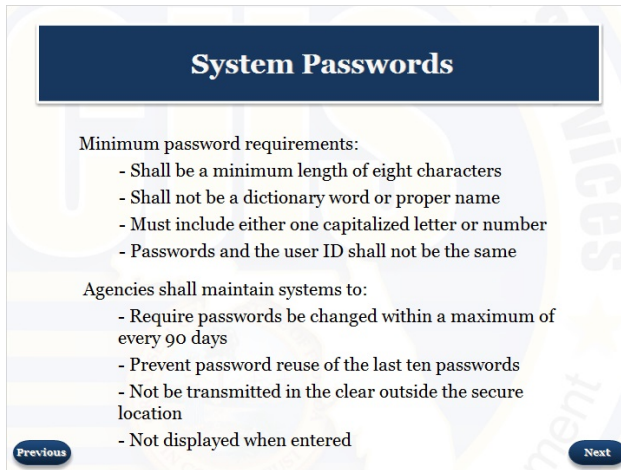
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### Notes:

All computer software or systems accessing FCIC/NCIC, whether provided by FDLE, developed by a local agency or purchased from a vendor, must follow the password requirements defined in the CJIS Security Policy. Each user must have a unique user name, a strong password, and practice secure password habits. Users shall not share passwords or leave passwords in conspicuous locations. Additionally, users shall log off at the end of their shift or when another user wants to access the computer system or software.

## 1.88 System Passwords



The screenshot shows a presentation slide with a dark blue header containing the title 'System Passwords'. Below the header, the text 'Minimum password requirements:' is followed by a bulleted list. Then, the text 'Agencies shall maintain systems to:' is followed by another bulleted list. At the bottom left is a 'Previous' button and at the bottom right is a 'Next' button. A faint watermark 'CJIS Security Policy' is visible in the background.

**System Passwords**

Minimum password requirements:

- Shall be a minimum length of eight characters
- Shall not be a dictionary word or proper name
- Must include either one capitalized letter or number
- Passwords and the user ID shall not be the same

Agencies shall maintain systems to:

- Require passwords be changed within a maximum of every 90 days
- Prevent password reuse of the last ten passwords
- Not be transmitted in the clear outside the secure location
- Not displayed when entered

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### Notes:

The CJIS Security Policy sets the minimum password requirements for all users, as well as, the password requirements for agencies that maintain systems that access criminal justice information. Passwords shall be a minimum length of eight characters long; not be a dictionary word or proper name; must include either one capitalized letter or number; and passwords and usernames shall not be the same.

Additionally, agencies must maintain systems that access CJI and require password changes every 90 days, prevents the reuse of the last ten passwords, prevents the password from being transmitted over a public domain, and does not display the password when it is being entered.

### 1.89 Is this a violation of Security Policy?




#### Notes:

Is this a violation of the Security Policy? It is the graveyard shift at the intake desk of a jail. One supervisor and an employee who has just returned from vacation are scheduled to work. While the supervisor is on break, three deputies simultaneously bring in offenders to be booked, causing a backlog. The remaining intake employee attempts to login to the jail management system and discovers his CJIS Certification has inadvertently expired during his vacation, locking him out of the system. Feeling pressured by the deputies waiting, uncertain as to when the supervisor will return from break, and knowing that he will re-certify at the first opportunity, the intake employee decides to use the login credentials of a fellow worker who keeps her password written down at her workstation.

## 1.91 Physical Security

### Physical Security



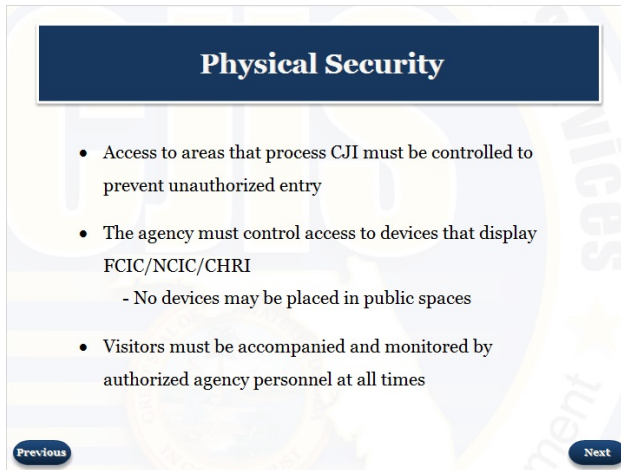
- Devices accessing FCIC/NCIC must be placed in a controlled area
- Authorized individuals are those who have a state and national background record check
- Strangers should be challenged and unusual activity reported
- Persons that make contact with an agency requesting protected information should be challenged

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### Notes:

Devices accessing FCIC/NCIC must be placed in an area controlled by a criminal justice agency where only agency authorized individuals have access to the screen, printer, keyboard and other storage devices. Authorized individuals include those that have had a state and national fingerprint based background check, and have been approved by the agency to have access to CJJ. Strangers should be challenged and unusual activity should be reported to the agency's LASO or FAC. Persons that make contact with an agency requesting protected information such as how to access the network, the type of information that can be obtained electronically, etc., should be challenged. Personnel that are authorized to assist the agency with IT issues should not be asking a regular user about specific network or computer configurations. Agencies and/or users must have a 30 minute inactivity session lock on computers accessing criminal justice information which requires a login to access the computer, such as a screen saver with a password. Vehicle Mobile Data Terminals (MDT) locked in the conveyance and dispatch computers located in a CJIS Physically Secure Location are exempt from this requirement.

## 1.92 Physical Security



**Physical Security**

- Access to areas that process CJI must be controlled to prevent unauthorized entry
- The agency must control access to devices that display FCIC/NCIC/CHRI
  - No devices may be placed in public spaces
- Visitors must be accompanied and monitored by authorized agency personnel at all times

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### Notes:

Agencies must control access to areas that process CJI to prevent unauthorized entry. Additionally, agencies must control access to the devices that display FCIC, NCIC and CHRI and may not place devices that access these systems in public areas. All visitors to the agency must be accompanied and monitored by authorized agency personnel at all times in CJIS Security Policy defined secure locations and areas where CJI is being processed.

## 1.93 Network and Desktop Security

### Network and Desktop Security

- Virus protection software installed and regularly updated
- Agencies should implement spam and spyware protection, as well as advanced authentication, and encryption controlled interfaces
- Users should work with agency IT staff to minimize data loss



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### Notes:

All computers accessing FCIC/NCIC or the CJNet must have virus protection software installed and regularly updated. This software is used to protect the computer from Viruses, Worms, Trojan Horses and other malicious codes. Agencies shall implement spam and spyware protection, and encryption controlled interfaces such as firewalls, gateways, and routers to protect criminal justice information. Additionally, agencies shall employ advanced authentication to systems when accessing CJI outside of a physically secure location. Users should be cautious when opening email attachments from unknown senders. These attachments could contain viruses and other malicious codes intended to cause harm. Also, users should work with agency IT staff to minimize data loss caused by inconsistent or poor power supplies.

## 1.94 Mobile and Wireless Security

### Mobile and Wireless Security

- Prevent unauthorized access to mobile, remote and wireless devices.
- Vulnerable to security threats
- All security features enabled
  - Cryptographic authentication = 128 bit encryption
  - Must meet Federal Information Processing Standards 140-2 (FIPS)
  - Firewall
  - Use authentication
  - Advanced Authentication (AA)
- Special reporting procedures for mobile devices include:
  - Loss of device control
  - Total device loss or compromise in or out of the United States




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### Notes:

Each agency shall have written policies defining security practices to prevent unauthorized access to mobile, remote, and wireless devices. Handheld and wireless devices include Smartphones, Laptops, Tablets, and Air cards. These devices are especially vulnerable to security threats because of loss, theft or disposal, unauthorized access, electronic eavesdropping, electronic tracking, and cloning. Handheld and wireless devices shall have all of their security features enabled and special reporting procedures shall be in place. These procedures include loss of device control; total device loss or device compromise whether in or outside of the United States.

## 1.95 Non-Agency Issued Device Security

### Non-Agency Issued Device Security



- Personally owned equipment and software shall not be authorized to access, process, store or transmit CJI unless the agency has established and documented the specific terms and conditions
- Utilizing publicly accessible computers to access, process, store or transmit CJI is prohibited

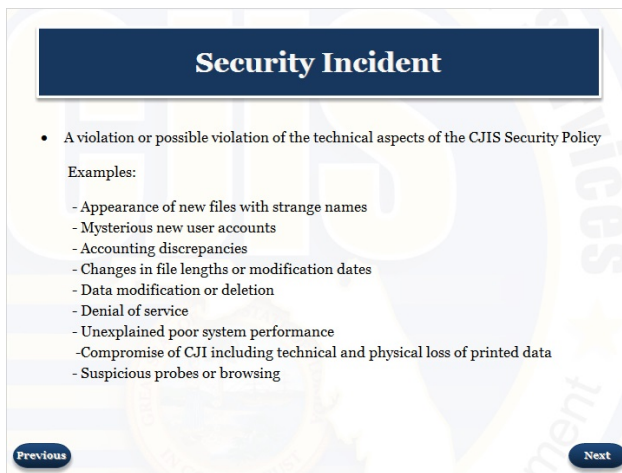
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### Notes:

Personally owned equipment and computer software shall not be authorized to access, process, store, or transmit criminal justice information unless the agency has documented the specific terms and conditions for personally owned information system usage and the agency or the equipment has met all CJIS Security Policy requirements. Utilizing publicly accessible computers such as those located at hotel business centers, convention centers, public libraries, and public kiosks to access, process, store, or transmit criminal justice information is prohibited.



## 1.96 Security Incident



**Security Incident**

- A violation or possible violation of the technical aspects of the CJIS Security Policy

Examples:

- Appearance of new files with strange names
- Mysterious new user accounts
- Accounting discrepancies
- Changes in file lengths or modification dates
- Data modification or deletion
- Denial of service
- Unexplained poor system performance
- Compromise of CJI including technical and physical loss of printed data
- Suspicious probes or browsing

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### Notes:

A security incident is a violation or possible violation of the CJIS Security Policy that threatens the confidentiality, integrity or availability of FCIC/NCIC. Some examples of security incidents include: The appearance of new files with strange names; mysterious new user accounts; accounting discrepancies; changes in file lengths or modification dates; data modification or deletion; denial of service; unexplained poor system performance; any compromise of CJI, including technical, and physical loss of printed data, and suspicious probes or browsing.

## 1.97 Security Incident

### Security Incident



- Follow agency's written policy describing actions to be taken during a security incident
- Report to the agency's Local Agency Security Officer (LASO) who will in turn forward a report to the CJIS Information Security Officer (ISO) for FDLE

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### Notes:

Users may only see indicators of a security incident and shall follow their agency's written policy describing actions to be taken during an FCIC/NCIC or CJNet security incident. The operator shall take any precautions necessary to prevent unauthorized access to the network. This may include unplugging the network cable or air card, and/or disabling the wireless device. Any possible security incident should be reported to the agency's LASO who will in turn forward a report to the CJIS Information Security Officer.

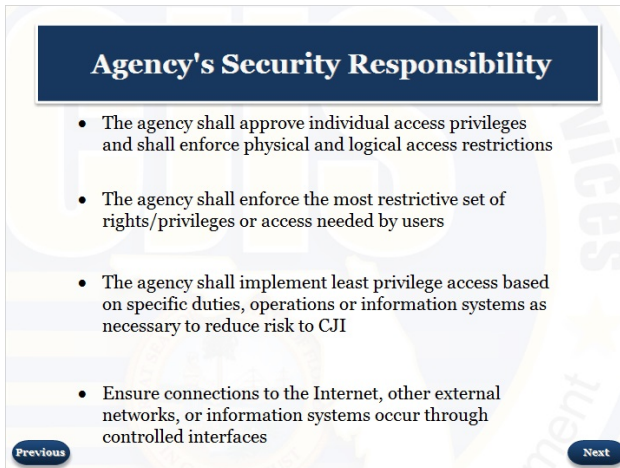
## 1.98 Security Incident



### Notes:

Think about this... You sit down at your terminal to log on to your computer. You notice that a new user account has been created and do not recognize the user name. What do you do?

## 1.100 Agency's Security Responsibility



**Agency's Security Responsibility**

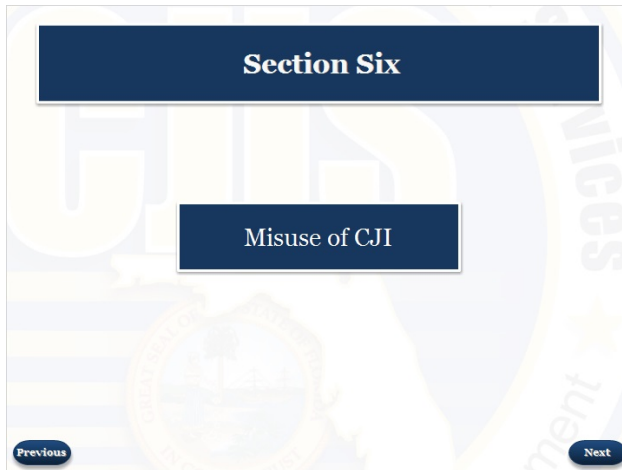
- The agency shall approve individual access privileges and shall enforce physical and logical access restrictions
- The agency shall enforce the most restrictive set of rights/privileges or access needed by users
- The agency shall implement least privilege access based on specific duties, operations or information systems as necessary to reduce risk to CJI
- Ensure connections to the Internet, other external networks, or information systems occur through controlled interfaces

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### Notes:

The agency is responsible for the security of their IT system and how it connects to the state and national systems. The agency shall approve individual access privileges and shall enforce physical and logical access restrictions associated with changes to the information system. The agency shall enforce the most restrictive set of rights and privileges or access needed by users for the performance of specified tasks and accounts. Additionally the agency shall implement least privilege access based on specific duties, operations or information systems as necessary to reduce the risk to CJI. Ensuring connections to the Internet, and other external networks or information systems, are made through controlled interfaces such as firewalls, gateways and routers is also required to ensure network and system security.

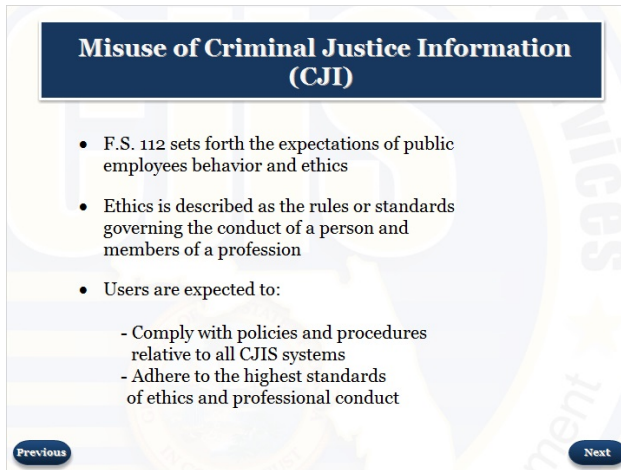
## 1.101 Section Six



### Notes:

Section Six will address issues related to the misuse of FCIC and NCIC. This section will offer examples of common types of misuse and provide statutory guidance for penalties if misuse occurs.

## 1.102 Misuse of Criminal Justice Information (CJI)



**Misuse of Criminal Justice Information (CJI)**

- F.S. 112 sets forth the expectations of public employees behavior and ethics
- Ethics is described as the rules or standards governing the conduct of a person and members of a profession
- Users are expected to:
  - Comply with policies and procedures relative to all CJIS systems
  - Adhere to the highest standards of ethics and professional conduct

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### Notes:

F.S. 112 sets forth the expectations of public employees relative to the need and requirement for ethical behavior in all of their interactions. Ethics is described as the rules and standards governing the conduct of a person or the conduct of the members of a profession. Users are expected to comply with policies and procedures relative to all CJIS systems and adhere to the highest standards of ethics and professional conduct.

## 1.103 Misuse of Criminal Justice Information (CJI)

**Criminal Justice Purposes**

- The CJI, PII and CHRI information can only be used/disseminated in the administration of criminal justice duties
- The term "administration of criminal justice" is defined in F.S. 943.045(2) and 28 CFR Part 20.3, and includes performing function of:
  - Detection
  - Rehabilitation of accused persons
  - Adjudication
  - Pre-trial release
  - Apprehension
  - Criminal identification activities
  - Correctional Supervision
  - Post-trial release
  - Detention
  - Prosecution
- Users should be aware that improper handling of CJI, PII and CHRI information is a violation of policy and could result in criminal prosecution.

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### Notes:

FCIC and NCIC are provided to criminal justice agencies and statutorily defined agencies for official criminal justice purposes. The term "administration of criminal justice" is defined in Florida Statute Section 943.045(2) and 28 Code of Federal Regulations, or CFR, Part 20.3. Users shall only use information derived from a CJIS system, which includes any information from FCIC, NCIC, Nlets, and CJNet, for official criminal justice purposes. There are policies and procedures that govern all agencies and personnel using CJIS systems provided by FDLE. Information contained in any CJIS system from other state computer files shall only be used for criminal justice purposes as authorized by Florida Statute.

### **1.104 Misuse of Criminal Justice Information (CJI)**

**Misuse of Criminal Justice Information (CJI)**

- Any access of CJI systems and/or dissemination of information obtained for non-criminal justice purposes is considered a misuse of the system
- The user is responsible for all transactions while logged into any CJIS system. CJI transactions, regardless of application, are automatically logged and audited
- Users shall only access CJI data for their agency's assigned criminal justice related duties

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#### **Notes:**

Any access of CJI systems and/or dissemination of information obtained for non-criminal justice purposes are considered a misuse of the system. While logged into a CJIS system, the user is responsible for any access or use of CJI obtained. Additionally, all CJI transactions, regardless of the type of system or application being used, are recorded and logged and subject to audit. Users should access CJI data only for agency assigned work-related purposes.




### 1.105 Common Types of Misuse

#### Common Types of Misuse

Most misuse cases being investigated stem from one of the following categories:

- Affairs of the heart
- Political motivation
- Monetary gain
- Idle curiosity
- Helping out a friend or family member



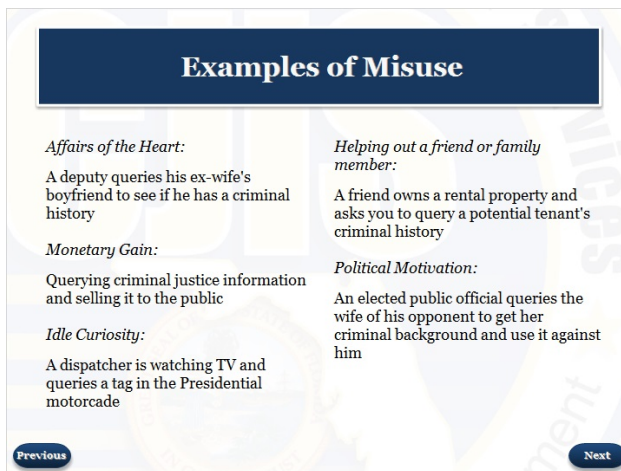
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#### Notes:

Of the misuse cases investigated, most will stem from one of the following categories: affairs of the heart, political motivation, monetary gain, idle curiosity, and/or trying to help out a friend or family member.

## 1.106 Examples of Misuse

A presentation slide titled "Examples of Misuse" with a dark blue header. The slide is divided into two columns. The left column lists three categories: "Affairs of the Heart:", "Monetary Gain:", and "Idle Curiosity:", each followed by a descriptive sentence. The right column lists two categories: "Helping out a friend or family member:" and "Political Motivation:", each followed by a descriptive sentence. At the bottom left is a "Previous" button and at the bottom right is a "Next" button.

**Examples of Misuse**

*Affairs of the Heart:*  
A deputy queries his ex-wife's boyfriend to see if he has a criminal history

*Monetary Gain:*  
Querying criminal justice information and selling it to the public

*Idle Curiosity:*  
A dispatcher is watching TV and queries a tag in the Presidential motorcade

*Helping out a friend or family member:*  
A friend owns a rental property and asks you to query a potential tenant's criminal history

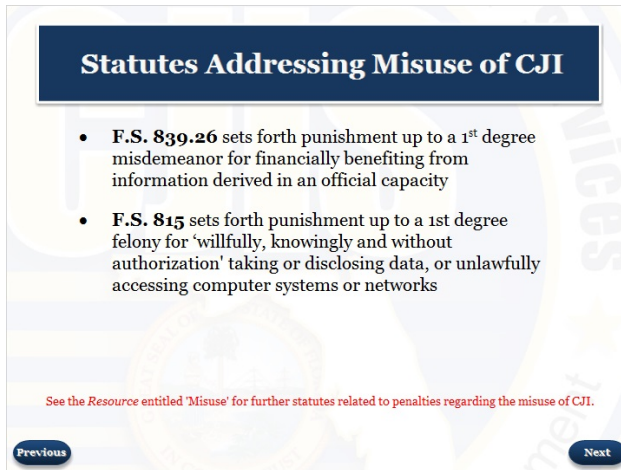
*Political Motivation:*  
An elected public official queries the wife of his opponent to get her criminal background and use it against him

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### Notes:

Examples of misuse include: Affairs of the heart - a deputy queries his ex-wife's boyfriend to see if he has a criminal history; Monetary gain - querying criminal justice information and selling it to the public; Idle curiosity - a dispatcher is watching TV and queries the tag in a Presidential motorcade; Helping out a friend or family member - a friend owns a rental property and asks you to query a potential tenant's criminal history; or Political motivation - an elected public official queries the wife of his opponent to get her criminal background to use it against him.

## 1.108 Statutes Addressing Misuse of CJI



The screenshot shows a presentation slide with a blue header bar containing the title "Statutes Addressing Misuse of CJI". Below the header, there is a bulleted list of two Florida statutes. At the bottom of the slide, there is a red text line and two navigation buttons labeled "Previous" and "Next".

- **F.S. 839.26** sets forth punishment up to a 1<sup>st</sup> degree misdemeanor for financially benefiting from information derived in an official capacity
- **F.S. 815** sets forth punishment up to a 1<sup>st</sup> degree felony for 'willfully, knowingly and without authorization' taking or disclosing data, or unlawfully accessing computer systems or networks

See the Resource entitled 'Misuse' for further statutes related to penalties regarding the misuse of CJI.

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### Notes:

The following are Florida Statutes which address misuse of CJI. These statutes reference both ethical and criminal violations which could be grounds for disciplinary action or termination.

**F.S. 839.26** sets forth punishment up to a 1<sup>st</sup> degree misdemeanor for financially benefitting from information derived in an official capacity.


**F.S. 815** sets forth punishment up to a 1<sup>st</sup> degree felony for 'willfully, knowingly and without authorization' taking or disclosing data, or unlawfully accessing computer systems or networks.

For more information regarding these statutes please print and retain the resource entitled "Misuse".

### 1.109 You are Ready to Test

#### To Complete Training

The modular portion of the training has finished. To record completion of the training please click on the picture below to be re-directed to the nexTEST application.



Limited Access users may begin the Limited Access Certification test. Full Access users must complete the Full Access Online training prior to taking test.

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#### Notes:

You have completed the modular portion of the Limited Access Certification Course. To record completion of the training you must click on the nexTEST picture to be re-directed to the nexTEST application.

Limited Access users may begin the Limited Access Certification test immediately, or return to nexTEST to complete the exam within fourteen (14) days. Full Access users must now complete the Full Access Online Certification training prior to taking the certification exam.