

Law Enforcement Communication Center Turnover

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Law enforcement agencies across the United States are experiencing a problem retaining employees in their communications centers. This problem appears to be shared by Florida law enforcement agencies as well. Information will be sought in an effort to identify any common factors in the attrition problem from the perspective of the employee. A review of exit interview data and surveys of operators and managers may result in information that could be beneficial to agency managers. It is the goal of this research to attempt to identify areas that management can focus on in the future to enhance longevity of communications employees.