

Discipline and the Expert System

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This paper recounts a research project dealing with the problem of administering discipline in the work place, and providing available technology to supervisors to assist them in their decision making processes. Most importantly, the Supervisor Assistance System (SAS) established in the Florida Department of Highway Safety and Motor Vehicles (DHSMV) is described. A review of existing literature regarding this subject, and the methodology used to collect the data are incorporated.