

No.	Category	Question	Answer
1	General AFIS2000 Replacement	What is the Biometric Workflow Replacement effort?	It is the replacement of the Automated Fingerprint Identification System 2000 (AFIS2000). The new system will modernize the current AFIS2000 System and provide an improved Biometric Identification System (BIS).
2	General AFIS2000 Replacement	Will the Biometric Workflow Replacement effort affect our agency?	<p>Every sheriffs office, DC, DJJ, and police departments with crime labs will be affected.</p> <p>Each agency will undergo an in-depth analysis during the Planning and Preparation Phase.</p> <p>Planning and Preparation Phase timeline: 03/21/2008 – 8/26/2008</p> <p>Please identify key personnel in your agency that need to participate in the Planning and Preparation Phase.</p>
3	Latent Workstations	Will the Biometric Workflow Replacement effort affect how our latent examiner workstation operates?	<p>The software version used on the latent workstation may need an upgrade to work with the new Biometric Identification System (BIS).</p> <p>The new system will be implemented with BIS 10.x.</p> <p>Agencies with Omnitrak software will require an update. Agencies that have a BIS-compatible latent workstation may not need an upgrade.</p> <p>Each agency will undergo an in-depth analysis during the Planning and Preparation Phase. (see question #2)</p>
4	Latent Workstations	Is a Motorola Latent Workstation required or can we use any latent workstation?	A Motorola Latent Workstation is not required but highly recommended to increase the probability for success. If

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			<p>a Motorola Latent Workstation is not used, the features cannot be manually encoded for search and must be auto-encoded by the Biometric Identification System (BIS). This leaves the opportunity open for false features being extracted.</p> <p>The BIS will accept an Latent Fingerprint Image(s) Search (LFIS) transaction from a Universal Latent Workstation (ULW) for search</p>
5	Livescans	Will the Biometric Workflow Replacement effort affect our liveScans?	<p>See Question #2</p> <p>The LSS3000R/N, LSS3000U, LSS4000 will need to be modified to communicate to the BIS.</p>
6	Livescans / Communications / DDCE	Our agency uses a gateway to complete the Data Descriptor Completion Entry (DDCE) on our livescan transactions. Will we still use the gateway?	<p>The 'gateway' will be decommissioned.</p> <p>It will not affect the livescan; however, to perform DDCE on a personal computer (PC) instead of the livescan, DDCE review station software is required.</p> <p>Agencies will be provided with a DDCE review station license and may purchase additional DDCE review station software licenses from Motorola.</p> <p>The minimum specifications required to run the DDCE review station software will be published in the Livescan Implementation Plan.</p>
7	Livescans / Communications / DDCE	Our agency uses a remote PC to complete the Data Descriptor Completion Entry (DDCE) on the gateway. Will we still be able to use the remote PC for DDCE completion while an inmate is being booked on the	<p>The remote DDCE will not work as it did in the past since the 'gateway' is being decommissioned.</p> <p>To perform DDCE on a PC instead of the livescan, DDCE review station software is required.</p>

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		livescan? Will we need to purchase software?	Agencies requiring additional licenses may purchase them from Motorola. (see Question #2 – all agencies will undergo an in-depth analysis during the Planning and Preparation Phase. Your agency needs will be identified at this time.)
8	Verification Stations	What is the difference between Review Station Software and DDCE Review Station Software?	<p>Motorola's Review Station Software, which is available to agencies at a cost of \$5000 per license, will allow the agency to access and view their work in queue at FDLE's central site, perform on-line correction of what are now known as "roll-back" errors and queue management, as well as to enter and update data descriptors and perform fingerprint identifications.</p> <p>DDCE Review Station Software is a more limited product which FDLE negotiated with Motorola to provide to agencies at no cost so that agencies can continue to perform remote data entry, as is now done via the Gateways that will be decommissioned. FDLE will provide one license at no cost to each agency that does remote DDCE, and agencies may purchase additional licenses from Motorola. Motorola will be offering the DDCE Review Station Software at a cost of \$1,250 per unit.</p>
9	General / Public	How do I obtain a criminal history report?	The FDLE, Division of Criminal Justice Information Services (CJIS), is the central repository for criminal history information for the State of Florida. In addition to maintaining criminal history information, it is our responsibility to provide public access to this information when requested. For a fee you can request Florida criminal history information. For more information, please

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			visit: http://www.fdle.state.fl.us/CriminalHistory/ .
10	BIS Implementation	What is the timeline for implementation for the new fingerprint system?	The Headquarters implementation will commence in late Summer 2008 through Fall 2008. Implementation in the local agencies is anticipated to be completed by the end of March 2009; however, these dates may change once the Implementation Plans have been finalized.
11	General	I need help determining what I need to do to get my equipment up and running. Who can I contact?	FloridaFalcon@fdle.state.fl.us
12	Livescan/Data Entry	We perform data entry (DDCE) on a remote PC, not on our livescan. Will this functionality continue?	<p>The new system will use a DDCE review workstation. Your agency will need to provide a PC where the review station software will be installed.</p> <p>The PC must meet the specifications in section 1.9.2 of the Livescan Implementation Plan. If you already have a PC that meets the required specifications, you will not need to purchase any equipment.</p>
13	Livescan/ Data Entry	Is there a cost for the software license for remote DDCE?	There is no cost for the software license to perform DDCE on the new DDCE review workstation provided that you presently perform DDCE on a gateway.
14	Livescan	Can you explain the new features of ID Only with FDLE, ID Only to FBI, Quick ID and Quick Verify?	<p>ID only is a feature that will search the criminal fingerprint master file and return an Identification or Non-Identification. This will enable agencies to process cases where a booking is inappropriate such as an amnesia victim.</p> <p>Quick ID and Quick Verify enable a lights out search capability that provides a search or match response in about one minute. The Quick ID is the 1:N search to</p>

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			establish an identity; the Quick Verify is a 1:1 match to confirm an identity to a state id number (SID)
15	Livescan	Does my existing livescan support the new features?	LS2000 and LS3000U systems do not support the new features. LS3000R and LS3000N with a software upgrade will support the new features.
16	Livescan	Does my existing livescan support the criminal with palm registrant?	LS3000R and LS3000N and to some extent the LS3000U will support the palm registrants. It is highly recommended that each agency confirm this in the Livescan Implementation Plan.
17	Implementation	What is the latest date we can implement the new system?	March 30, 2009 is the latest date for implementation based on today's estimates. The date may change based on the counties' feedback from the implementation plans. The earliest date is January 2009.
18	General	Are other counties experiencing the same issues as our county? How can we share information so that we are no reinventing the wheel?	Each region has a Regional Biometric Workgroup. That would be the first place to share ideas. Also, the CJIS Users' Conference has an AFIS Users briefing that enables counties to share ideas. The Florida Division of the International Association for Identification (FDIAI) also provided a forum for AFIS issues to be discussed during their annual conference.
19	Networks	Are my transmission lines sufficient for uploading palm prints?	The answer to this will vary with each agency's arrest volume. Those agencies that presently have high volume traffic will be evaluated and monitored for impact.
20	Verification Station	Will Motorola grandfather in our verification station license?	All verification stations are obsolete and will not function with the new system. A review workstation is required to perform Quality Control and Tenprint Verification. The license for this capability will be granted to those four agencies that perform this work today.
21	Licensing	Is there any way to avoid the \$5000 license	You will not need to buy a license to continue the work

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		fee for each review station?	<p>you presently perform without a review station. For example, if you perform DDCE remotely, you will not need to purchase a remote DDCE review station license to continue to perform remote DDCE; if you perform Quality Control or Tenprint Verification today, you will not need to purchase a review workstation license to continue to perform those functions.</p> <p>If you want to perform new functions and take advantage of the new features of the Review Workstation that you do not perform today, you will need a review workstation license.</p>
22	Licensing	Is the review workstation cost included in a latent station license?	<p>If you are directly connected to FDLE, there is no need to buy a review workstation license for your Latent Workstation. The latent station license you already hold covers your review station License.</p> <p>Those that are not directly connected to FDLE will need to purchase a review station License if they wish to perform functions that they do not perform today.</p>
23	Schedule	What is the schedule for implementing tenprint verification and quality control?	The equipment will be implemented in the late Summer through Fall of 2008. The first agencies to begin using this equipment will start in Winter 2008 (January 2009).
24	Printers	Will our network printers continue to work with the new equipment? Is there a list of compatible printers or list of printer specifications?	If they are on a network they should work. If they are directly connected to your gateway, they may not work. Please verify this with Motorola based on your model.
25	Legacy Data	What about our stored palm prints & mug shots? Will there be the capability of sending them to FDLE and deleting them from an	There is a way to bulk load and/or load these images via a transaction. FDLE would like to work with candidate agencies that wish to provide this data.

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		individual agency's data base, freeing up the storage space?	
26	Schedule	How long will the implementation in the county last; i.e., how much down time for the agency?	This will vary by the sophistication of each agency's connection with the FDLE and local interfaces. Please refer to the Livescan Implementation Plan for details.
27	Identification	Will you notify agencies if ID Only is being done with auto-ident?	Yes
28	Rapid ID	If we change the serial number of the scanner, do we need to send another registration for the new device?	Yes. The NIST field (2.067) for Make, Model and Serial Number must be unique. In addition to this requirement, the agency will have to request that FDLE deactivate the device previously registered before sending the new registration.
29	Rapid ID	What is the procedure for changing registration data on the State system? Does the procedure change depending on what data needs to be changed?	Currently, there is no mechanism to modify the registration data on the RapidID Pilot system. Procedures for updating registration data in FALCON Build 2A are under review.
30	Rapid ID	When we register a device, is it enough to use a generic name, like Verifier, or do you want a more specific name like Verifier V310LC?	Florida has no rules for defining the device name; however, once a registration is submitted, the data supplied in the search or match transaction must be consistent with the registration.
31	Rapid ID	Is the serial number for a device part of the hard registration of the device, or is FDLE only concerned with the model number?	Yes, the serial number for a device is part of the registration transaction. The Make, Model and Serial number are the fields required as part of the registration, as well as the search and match transactions.
32	Rapid ID	Is there a set process for updating the registration stored at FDLE for Rapid ID accounts?	Not for the Pilot, but for Build 2A, there will be established procedures to update registration information.

Frequently Asked Questions

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33	Rapid ID -- Scenario	The customer's scanner breaks and the customer needs to replace it with the same model, but a different serial number. What is the procedure to support this?	The customer must contact FDLE for deactivation of the current device. Once the new device is received, a new registration transaction with the same ORI and Mnemonic will need to be submitted and activated.
34	Rapid ID -- Scenario	The customer purchases an upgrade to their scanner, changing the scanner from a V300 to a V310LC. Both scanners are Verifiers. Does the customer need to re-register the new Verifier (with the new serial number) or continue to operate with the old registration?	The customer must contact FDLE for deactivation of the current device. Once the new device is ready, a new registration transaction with the same ORI and Mnemonic will need to be submitted and activated.
35	Rapid ID -- Scenario	The customer wants to add a second device to an existing Rapid ID account. Does the registration database support multiple devices for a single account?	Yes, the database does support this; however, before purchasing the device, the customer must obtain approval from FDLE. Refer to the CJIS Technical Memorandum 2008-08 entitled "Important Update: Changes to Procedures for Requesting Activation of Rapid ID Devices" from the FDLE CNet website for requirements prior to adding the second device.