




Criminal Justice Standards and Training Commission

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CRIMINAL JUSTICE STANDARDS AND TRAINING COMMISSION **TECHNICAL MEMORANDUM 2024-14**

DATE: September 03, 2024

TO: Criminal Justice Agency Administrators
Criminal Justice Training Center Directors
Criminal Justice Selection Center Directors

FROM: Director Chad Brown 
Criminal Justice Professionalism Division

SUBJECT: Approval of the Revised Advanced Course, #107, Middle Management

In the spring of 2022, the Training Center Directors Association (TCDA) requested that Commission staff work with subject matter experts (SMEs) to revise the Advanced Course, #107, Middle Management, to ensure that leaders in the criminal justice community have access to training that adheres to contemporary leadership trends and best practices.

Commission staff held several virtual and in-person workshops with SMEs to update the curriculum to properly represent all criminal justice disciplines and accurately depict the roles and duties of the position.

The updated curriculum now provides content related to the basic principles of strategic planning, risk management, and critical incident management along with effective strategies for coaching line supervisors, developing partnerships, and working with stakeholders. Additionally, the SME workgroup included several new lesson activities, discussion questions, scenarios, and case studies to heighten classroom engagement and develop the participants' self-awareness as leaders and managers.

Other revisions to the course include, but are not limited to:

- new content that focuses on supporting information and skills required to manage a critical incident at the middle management level
- additional content on how to support a healthy organizational climate and culture
- additional content on mental health, wellness, and stress management in the workplace

On August 15, 2024, the Criminal Justice Standards and Training Commission approved the new course version (v.2024.08) which went into effect immediately. Instructors can find the new course on FDLE's course materials website via ATMS or by visiting:

<https://www.fdle.state.fl.us/ATMS/Home.aspx>

If you have questions about the course revision, please contact Training and Research Manager Rob Bates at RobertBates@fdle.state.fl.us or (850) 410-8672.

cc: Criminal Justice Standards and Training Commission