



## Criminal Justice Standards and Training Commission

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### **CRIMINAL JUSTICE STANDARDS AND TRAINING COMMISSION** **TECHNICAL MEMORANDUM 2018-08**

DATE: August 6, 2018  
TO: Criminal Justice Agency Administrators  
Criminal Justice Training Center Directors  
FROM: Director Dean Register *DR*  
Criminal Justice Professionalism Division  
SUBJECT: Communication Exercises Online Course

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In May 2017, the Commission adopted the *Community Safety Recommendations: Strengthening the Bonds of Trust between Law Enforcement and the Public*. The recommendations include suggestions for enhancements to the Law Enforcement Basic Recruit Training Program.

Commission staff, working with a corrections advisory team, responded to the recommendations by developing short Communication Exercises. These exercises give recruits the opportunity to practice communication and de-escalation skills, beginning with simple conversations and progressing throughout the academy to more complex interactions. The Communication Exercises appear in the Corrections Instructor Guide, beginning July 1, 2018.

An online course has been developed to help prepare instructors to teach these new exercises in their classes. Completion of the course is not mandatory; however, two (2) hours of credit may be given toward mandatory retraining hours.

Instructors may access the course at the following link:

<http://www.fdle.state.fl.us/FCJEI/Online-Training/Communication-Exercises-Corrections>

For technical support with completing the course, instructors may contact the Bureau of Professional Development at (850) 410-7373.

DR/km

cc: Criminal Justice Standards and Training Commission