



Florida Department of
Law Enforcement

Gerald M. Bailey
Commissioner

Criminal Justice Professionalism Program
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Rick Scott, *Governor*
Pam Bondi, *Attorney General*
Jeff Atwater, *Chief Financial Officer*
Adam Putnam, *Commissioner of Agriculture*

February 12, 2013

**CRIMINAL JUSTICE STANDARDS and TRAINING COMMISSION
TECHNICAL MEMORANDUM 2013-01**

TO: Criminal Justice Agencies
Criminal Justice Training Center Directors

FROM: Program Director Jennifer C. Pritt
Criminal Justice Professionalism Program

SUBJECT: **Public Safety Telecommunications Training for Law Enforcement Officers**

*JCPritt
2/12/13*

On May 10, 2012, the Criminal Justice Standards and Training Commission approved a 40-hour Public Safety Telecommunications for Law Enforcement Officers Specialized Course #1195. This course is approved by the Department of Health for completion by law enforcement officers who fail the Public Safety Telecommunications examination. This course may be delivered at a local agency or training school, but must be taught by a public safety telecommunicator who has been certified through the Department of Health. In addition, Rule 11B-27.00212(9), F.A.C. requires that documentation supporting this training be attached to the Mandatory Retraining Report Form CJSTC-74 and be maintained in the officer's file. Documentation may include an outline of topics of instruction, name(s) of instructor(s), date training was completed, and number of hours completed.

Upon completion of this course, the officer is required to submit a certificate established by the Department of Health as proof of completion when applying to retake the PST examination. On November 8, 2012, FDLE disseminated a certificate that did not specify a signature for Commission-certified training school directors. A revised certificate to include the director's signature is attached and should be used in lieu of the certificate previously disseminated.

The 40-hour Public Safety Telecommunications for Law Enforcement Officers Course Guide is available through ATMS. For all other materials or questions associated with public safety telecommunicator training, certification, or examination, you should access the Department of Health's website at: <http://www.doh.state.fl.us/DEMO/EMS/911PST.html>.

Should you have any questions regarding the 40-hour course or the training certificate, please feel free to contact Bureau Chief Dwight Floyd in the Bureau of Training at (850) 410-8675 or dwrightfloyd@fdle.state.fl.us.

JCP/df/dh

cc: Criminal Justice Standards and Training Commission Members
Executive Director Amy Mercer
Executive Director Steve Casey
Dr. John H. Armstrong

Attachment: Revised Certificate of Completion



Certificate of Completion

Criminal Justice Standards and Training Commission
Florida Department of Law Enforcement
Public Safety Telecommunications (PST)
For Law Enforcement Officers
Criminal Justice Specialized Course 1195
Version 2012.07

Print Name of Police or Sheriff's Department: _____

Print Name and Date of Person Completing Course: _____

Print Name & Certification Number of Instructor: _____

By issuing this certificate the law enforcement department is certifying that the individual named has successfully completed the above course and is eligible for the State 911 PST exam.

Signature of Instructor

Signature of
Police Chief, Sheriff, (or designee)
or Training Center Director (or designee)

Certificate Issue Date

Send form to:
EMS Program, 4052 Bald Cypress Way, Bin C18, Tallahassee, Florida 32399-1738
or fax to: (850) 488-9048

To schedule a 911 PST exam, visit our website at: www.fl-ems.com911PST.html
You may also contact the EMS Program at (850) 245-4440.