



Florida Department of
Law Enforcement

Gerald M. Bailey
Commissioner

Criminal Justice Professionalism Program
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Adam Putnam, *Commissioner of Agriculture*

November 8, 2012

**CRIMINAL JUSTICE STANDARDS & TRAINING COMMISSION
TECHNICAL MEMO 2012-21**

TO: Criminal Justice Training Center Directors

FROM: Program Director Jennifer C. Pritt *JCP*
Criminal Justice Professionalism Program

SUBJECT: Public Safety Telecommunications for Law Enforcement

On March 23, 2012, Governor Rick Scott signed into law a provision that exempts law enforcement officers serving as 911 public safety telecommunicators (PST) on an occasional or limited basis from becoming PST-certified through the Department of Health. Effective July 1, 2012, law enforcement officers serving in a temporary capacity as public safety telecommunicators are not required to complete the 232-hour course administered by the Department of Health. However, they are required to pass a public safety telecommunications examination administered by the Department of Health. This is the same examination that is used to certify public safety telecommunicators. Should an officer fail the PST examination, he or she is then required to complete a Department of Health-approved course before retaking the examination.

On May 10, 2012, the Criminal Justice Standards and Training Commission approved Specialized Course #1197 Public Safety Telecommunications for Law Enforcement Officers. This course can be taught at any Florida law enforcement agency by a certified 911 PST. This course is approved by the Department of Health for completion by law enforcement officers who fail the PST examination. Upon completion, the officer should submit the attached certificate to the Department of Health as proof of completion when applying to retake the PST examination. All law enforcement officers serving as 911 public safety telecommunicators on an occasional or limited basis must pass the PST exam.

The Florida Department of Law Enforcement neither administers nor accepts applications for the PST examination. Agencies or officers seeking additional information on these requirements or the exam process should refer to the Department of Health website: <http://www.doh.state.fl.us/DEMO/EMS/911PST.html>, or contact them directly at the phone numbers provided on their website.

JCP/da

Attachment: Course Completion Certificate

cc: Criminal Justice Standards and Training Commission Members
Florida Police Chiefs Association Executive Director Amy Mercer
Florida Sheriff's Association Executive Director Steven Casey



Certificate of Completion

Criminal Justice Standards and Training Commission
Florida Department of Law Enforcement
Public Safety Telecommunications (PST)
For Law Enforcement Officers
Criminal Justice Specialized Course 1195
Version 2012.07

Print Name of Police or Sheriff's Department: _____

Print Name and Date of Person Completing Course: _____

Print Name & Certification Number of Instructor: _____

By issuing this certificate the law enforcement department is certifying that the individual named has successfully completed the above course and is eligible for the State 911 PST exam.

Signature of Instructor

Signature of Police Chief, Sheriff, or Designee

Certificate Issue Date

Send form to:
EMS Program, 4052 Bald Cypress Way, Bin C18, Tallahassee, Florida 32399-1738
or fax to: (850) 488-9048

To schedule a 911 PST exam, visit our website at: www.fl-ems.com/911PST.html
You may also contact the EMS Program at (850) 245-4440.