

Wendy Ling, Chief Information Officer



Ms. Ling joined the Florida Department of Corrections (FDC) in July 2016 and serves as the Chief Information Officer (CIO) and Director of the Office of Information Technology (OIT). In this position, Ms. Ling is responsible for overseeing information technology support to all FDC program areas and locations, including correctional institutions, road prisons, work camps, transition centers, work release centers, probation and parole offices, regional offices, and central office. With approximately 24,000 FDC staff, OIT supports a range of IT needs, including an estimated 16,000 staff computers, 4,000 inmate-use computers, and over 4,000 mobile device users. Ms. Ling began her FDC tenure spearheading governance as Bureau Chief for IT Business Solutions. Shortly thereafter, she transitioned to serving as FDC Deputy CIO and Interim CIO.

Ms. Ling has more than 20 years of private and public sector experience focused on strategic planning, program management, organizational change management, risk management, and IT business delivery. She earned a Bachelor of Arts degree from Iowa State University and is a certified Project Management Professional (PMP®). Her career began developing system documentation, moving to web development and SharePoint administration. Over the last ten years, she has served in various roles on large-scale application and infrastructure projects with budgets of more than \$10 million. Immediately prior to her tenure at FDC, Ms. Ling served as the Program Manager over a nearly \$40 million program at the Department of Highway Safety and Motor Vehicles.